

Any information collected or given to us, either verbally or in writing, regarding you or your child will be treated as confidential. Ibberson Tutoring Solutions adheres to all GDPR and Data Protection legislation as set out in our GDPR Policy and Procedures.

Information about your child or your family will not be discussed with anyone else, except those named on initial agreements (namely parents/carers). Exceptions can be made where written permission has been given to speak to a named individual either as a one-off or an ongoing basis, e.g.: a grandparent, school or other tutor your child might be working with.

If these permissions have been given, they can be withdrawn at any time and in that circumstance, no further communication will be made (except to state that we are unable to answer any question or give any information without prior written permission).

Ibberson Tutoring Solutions reserves the right to divulge confidential information to the relevant authorities if there appears to be a safeguarding issue that potentially affects a child's welfare and/or safety.

It is important to note that when working with your designated tutor, you will likely find out information about them/their family. Equally this information should also be kept confidential in order to respect the tutor's privacy. Parents/carers should not discuss any personal information they see, hear or are informed about with anyone else without prior permission from the tutor/account manager.

