CREDO
GLOBE

FACILITIES MANAGEMENT

Integrated Facilities Management Solutions Provider

Your Facility.
Our Commitment.



ABOUT US

Integrated Facilities Management
Solutions Provider

Based in Al Khobar, Saudi Arabia, CREDO GLOBE brings technical maintenance, workplace services, staffing and facility support into one coordinated service plan.

We agree service priorities with each client and organise delivery around site operations, asset criticality and the needs of occupants.

A defined point of contact coordinates planned work, service requests and performance reporting across the agreed scope.



One service plan connects building systems, site teams and performance reporting.

FACILITIES MANAGEMENT SERVICES OFFERED

Select a service scope for one facility or coordinate multiple services across a portfolio.



Hard FM

HVAC, electrical, plumbing and civil maintenance, with planned servicing and corrective response.



Soft FM

Cleaning, housekeeping, waste coordination and landscaping, scheduled around site use.



Staffing & Facility Support

Supervised technical and soft services teams, asset records, tools, consumables and vendor coordination.

INTEGRATED FACILITIES MANAGEMENT WORKFLOW

From site assessment to service review, each stage defines what the team delivers and how the client can track progress.



Service reviews feed back into the maintenance schedule, resource plan and site procedures.

HARD FACILITIES MANAGEMENT

Maintain the building systems and fabric that support safe, dependable day-to-day operations.

HVAC

Inspect and service air handling units, fan coil units, ventilation systems and associated controls.

Electrical

Maintain lighting, distribution boards and power outlets. Coordinate specialist testing where required.

Plumbing

Service water supply, drainage, pumps and sanitary fixtures. Investigate leaks and blockages.

Civil Maintenance

Carry out minor repairs to doors, finishes, floors, walls and other building fabric.



Work is prioritised by asset criticality, operating hours and site access.

SOFT FACILITIES MANAGEMENT

Keep occupied areas clean, orderly and ready for use through scheduled, supervised services.



Cleaning

Plan routine and periodic cleaning by area, footfall and required hygiene standard.

Housekeeping

Maintain shared areas and washrooms, replenish agreed consumables and record inspection findings.

Waste Management

Support segregation, internal collection and handover to approved waste service providers.

Landscaping

Care for planted areas, maintain grounds and carry out routine irrigation checks.

Service frequencies are agreed for each area and adjusted around occupancy.

MEP MAINTENANCE SERVICES

Coordinate mechanical, electrical and plumbing work where building systems share space, controls or operating dependencies.

Mechanical Systems

Inspect motors, pumps, fans and drive assemblies. Check operating conditions and investigate performance issues.

Electrical Systems

Inspect panels and circuits, investigate faults and coordinate planned isolations with authorised site personnel.

Plumbing Systems

Check pressure, flow and drainage performance. Service valves, pumps and associated fixtures within scope.

Testing & Return to Service

Verify system operation after repairs, record findings and escalate defects that require specialist support.



Service records capture the fault, work performed and any follow-up action.

PREVENTIVE & CORRECTIVE MAINTENANCE

Plan routine maintenance around asset needs and use a clear response process when failures occur.



Preventive Maintenance

Build schedules from the asset register, criticality and manufacturer guidance. Record checks, readings and follow-up defects.

Corrective Maintenance

Log the issue, assess its operational impact, dispatch the assigned team and confirm restoration before closing the work order.

Recurring Faults

Review repeat failures to identify common causes and agree repairs or schedule changes with the client.

Maintenance Performance

Review planned task completion, response times, repeat faults and outstanding work against agreed targets.

Work orders provide a record from initial request through verification and closure.

MANPOWER & TECHNICAL STAFFING SOLUTIONS

Deploy supervised teams matched to site requirements, shift patterns and the agreed service scope.

Technical Personnel

Assign HVAC technicians, electricians, plumbers and multi-skilled maintenance personnel based on the asset mix.

Soft Services Personnel

Assign cleaning operatives, housekeeping staff and grounds teams around agreed schedules and occupancy.

Mobilisation & Induction

Confirm role requirements and shift coverage. Coordinate site induction, access and applicable competency checks.

Supervision & Coverage

Manage attendance, task allocation and escalation. Coordinate relief coverage as agreed in the service plan.



Staffing plans define roles, shifts, supervision and required competencies before mobilisation.

EQUIPMENT, ASSETS & FACILITY SUPPORT

Keep asset information, tools and materials aligned with the work teams need to deliver on site.



Asset Register

Record asset locations, identifiers and maintenance history. Update records after additions, changes or replacements.

Tools & Equipment

Identify the tools and service equipment needed for each task. Maintain inspection and calibration records where applicable.

Spares & Consumables

Agree stock levels for critical parts and frequently used materials. Track usage and replenish within the agreed scope.

Specialist Vendor Coordination

Schedule vendor access, coordinate work within the site's operating constraints and record service completion.

> Asset and inventory records help teams plan jobs and flag parts availability before work begins.

INDUSTRIES WE SERVE

Service plans reflect each facility's operating hours, access controls and service priorities.

Commercial Buildings & Offices

Building systems, shared-area upkeep and services planned around business hours.

Industrial Facilities & Factories

Utilities and building support planned around production schedules and site controls.

Oil & Gas and Petrochemicals

Facilities support aligned with site access, permit and contractor requirements.

Warehouses & Logistics Centres

Facility upkeep coordinated around storage, handling and dispatch activity.

Retail & Shopping Centres

Public-area cleaning and maintenance scheduled around trading and visitor traffic.

Residential & Accommodation

Building upkeep, housekeeping and common-area services for occupied facilities.

EPC & Construction Companies

Site facilities support and maintenance planning during mobilisation and handover.

Hospitals & Healthcare Facilities

Building support and housekeeping aligned with client-defined hygiene and access protocols.

OUR OPERATIONAL APPROACH

Build service delivery around defined site controls, documented performance and a clear point of contact.

Health, Safety & Environment

Apply site induction, task risk assessments, safe work procedures and permit-to-work requirements where applicable.

Quality Assurance

Use agreed checklists and inspections to verify service delivery. Assign and follow up corrective actions.

Performance Reporting

Report agreed indicators such as maintenance completion, response performance, recurring defects and open actions.

Client Support

Agree points of contact, escalation routes and review meetings. Track client requests and decisions through closure.



Service levels, reporting intervals and escalation routes are agreed at mobilisation.

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CONTACT US

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Discuss your facility requirements

Share your site locations, facility types and required services so we can define the scope together.

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OUR ADDRESS

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