

NV Tutoring - Terms and Conditions

1. **Services Provided:** NV Tutoring agrees to provide private tutoring services to the student as agreed upon in the initial consultation. The subjects, schedule, and duration of each session will be determined and confirmed by both parties.
2. **Payments:** 2.1. Payment for tutoring services shall be made according to the agreed-upon rates and schedule outlined in the contract or pricing agreement. 2.2. Invoices will be provided to the student or their guardian and payment is due within the agreed-upon time-frame (5 days), unless otherwise stated in writing. 2.3. NV Tutoring reserves the right to withhold further tutoring sessions until payment is received in full.
3. **Lesson Cancellations:** 3.1. To cancel or reschedule a tutoring session, the student or their guardian must provide a minimum of 24 hours notice prior to the scheduled session. 3.2. Failure to provide the minimum notice may result in the session being considered as conducted, and the full payment for the session will be charged. 3.3. NV Tutoring understands that emergencies or unforeseen circumstances may arise, and in such cases, efforts will be made to reschedule the session at the earliest convenience of both parties.
4. **Lesson Duration and Timeliness:** 4.1. Each tutoring session will have a pre-determined duration, as agreed upon by both parties. 4.2. The student or their guardian is responsible for ensuring the student's timely presence at the agreed-upon location or for online sessions, logging in promptly at the scheduled time. 4.3. NV Tutoring will wait for a maximum of 15 minutes before considering a session as cancelled or conducted, and the appropriate charges will apply.
5. **Limitation of Liability and Examination:** We endeavour to provide the best possible service to clients and students but will not be held accountable or responsible for academic results. We do everything in our power to help improve grades and skills but we do not offer guarantees. NV Tutoring cannot be held responsible or made liable for any target grades not met by the student in any examination undertaken. The responsibility for exam performance and outcomes lies solely with the student, NV Tutoring shall not be held liable for any exam results or consequences thereof. We accept no liability for any damages arising from the use of our tutoring service or any errors in the content of the learning materials provided by NV Tutoring.
6. **Confidentiality and Privacy:** 6.1. NV Tutoring respects the confidentiality and privacy of its students and their families. 6.2. Any personal information shared by the student or their guardian will be treated with utmost confidentiality and used solely for the purpose of providing tutoring services. 6.3. NV Tutoring will not disclose any personal information to third parties without explicit consent, except where required by law.
7. **Termination of Services:** 7.1. Either party may terminate the tutoring services by providing written notice with reasonable notice period, 2 weeks. 7.2. In the event of termination, any outstanding payments for completed tutoring sessions must be settled within 5 days. 7.3. NV Tutoring reserves the right to terminate services immediately if there is a breach of the agreed-upon terms and conditions or if the student's behaviour is deemed harmful, disruptive, or disrespectful.

8. Amendments: Any changes or amendments to the terms and conditions of this agreement must be made in writing and agreed upon by both parties.

By engaging in tutoring services provided by NV Tutoring, the student and their guardian acknowledge and agree to these terms and conditions. These terms and conditions supersede any prior oral or written agreements and may be subject to change. Any updates or amendments will be communicated in writing to the student or their guardian.

Please read these terms and conditions carefully and feel free to contact NV Tutoring for any clarifications or queries you may have.