



Privacy Statement

Your privacy is important to us. GHHS will always be transparent about how your data is being used. GHHS will never share your data with any third party or organization without asking for your consent. It is important to understand that by using contact forms on our website or in person, we will ask for personal information such as:

- Your name
- Your telephone number
- Your email address
- Your IP address
- Access dates and times

We collect this data via:

- Website cookies
- Online Surveys
- Contact Forms

How your data is kept

When you submit a contact form your information will be sent directly to our mailbox, and we will then keep your information for the duration it is needed to follow up your enquiry. We will always destroy and remove your data once it is no longer needed and has served its intended purpose.

If you choose to fill out any surveys, any personal information that you choose to include, such as email addresses will be stored. Any surveys that are filled out online, will always explain in writing any personal data that is required (if applicable) and how it will be used, so that you can make an informed decision about how and when you might choose to share this data with us.

Website cookies help us to monitor the performance of our website, and how it is being used. You may know about website cookies from sites such as



Facebook, where you will notice you receive adverts that are personalized to you, from the data cookies use about your internet behaviour. You can manage what data cookies can and can't use in your browser settings options. Though we do not have personalized adverts on this website, we do use analytics to monitor its performance.

Where can I find more information?

You can find lots of information about GDPR (previously the Data Protection Act) on [Gov.uk](https://www.gov.uk) along with the legislation that we are expected to follow by searching GDPR in the gov.uk search bar. If you have any concerns about the use of your data, you can also contact us at hello@gentlehandshomesupport.co.uk

Policy reviewed: 23.06.26

Next review Due: 22.06.27

Person Responsible: Jason Watmore