# Mystery Shopping Undercover investigations



## See the Truth Behind Your Business with Professional Mystery Shopping.

### Do you really know what's happening when you're not there?

At Think Investigations, we go undercover to give you a clear, unfiltered look at your customer service, staff performance, and business operations—backed by timestamped video and audio evidence, along with a detailed written report.

#### Mystery Shopping Services:

Customer Service Evaluations – Are your staff providing the service you expect?

We interact with them as real customers and document everything. SA are employees following procedures, or is your business leaking money through theft or inefficiency? Compliance & Standards Audits – Whether you run a bar, retail store, or service-based business, we check for adherence to industry regulations and company policies. Timestamped Video & Audio Evidence – Get clear, verifiable proof of what's happening, so you don't have to rely on second-hand accounts. Comprehensive Written Reports – We don't just tell you what's wrong—we provide detailed, actionable insights to improve your business.

Why Choose Think Investigations? Male & Female Agents – We have both male and female investigators to suit any scenario and blend in seamlessly.

#### Think Investigations - Mystery Shopping Service

Direct Investigator Contact – No agencies, no middlemen—you deal directly with a licensed investigator handling your case.

Real Private Investigators – Unlike generic mystery shopper programs, we bring real investigative expertise.

## Discreet & Professional – Your staff and competitors will never know we were there.

Evidence-Based Reporting – With video, audio, and written analysis, you get the full picture, not just opinions.

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If you own a Hospitality Venue, Retail Business,
Dealership, or Service-Based Company, we'll show
you what really goes on.

Call now for a no obligation discussion

P 0405 570 245

