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# Omar S. Ginlock, MBA

<https://omarginlock.com/>

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## SKILLS

- Access Control
  - Cloud Networking
  - Cryptography
  - Hardware Configuration
  - Help Desk
  - Java
  - Linux
  - MAC Support
  - Mobile Device Support
  - Network Management
  - Network Security
  - Operating Systems
  - Routing and Switching
  - Software Troubleshooting
  - System Backup and Recovery
  - Technical Support
  - Virtualization
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## EDUCATION

### **Trident University International**, Cypress, CA

*MBA, Information Security and Digital Assurance Management*

June 2015 - July 2019

Coursework includes: Principles of Finance, Competitive Analysis and Business Cycles, The Economics of Biodiversity, Stress and the Human Body, Principles of Information Systems in Business and Organization, Principles of Accounting, Principles of Marketing, Introduction to Operations Management, BSBA Integrative Project, Business Ethics, Management and Organizational Behavior, Business Analytics and Decision Making, Managerial Economics, Accounting for Decision Making, Strategic Corporate Finance, Strategic Marketing, Principles of Information Security Auditing and Digital Forensics, IT Security and Disaster Recovery Management, Information Security Overview for Managers and Policy Makers, Strategic Management

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## EXPERIENCE

### **Computer Teacher**

*Paterson Charter School for Science and Technology*

November 2022 - Current

Manages the classroom environment to promote maximum student social and physical development. Manages instructional time to facilitate student opportunities to learn. Communicates frequently with learners regarding their academic and social learning. Provides direct instructional services to guide and direct student academic and social development. Monitors the impacts of instruction on student progress and uses data for future planning and assessment of student achievement. Remains in current in content and methodology appropriate to discipline being taught. Conducts home visit each year. Communicates with colleagues, students, and/or parents as needed regarding the academics, physical, and social developments of student. Conducts home visits each year. Communicates with colleagues, students, and/or parents as needed regarding the academics, physical, and social developments of students. Plan and supervises purposeful assignments for teacher aides(s) and/or volunteer(s). Fulfills non-instructional duties during the day and after school as assigned by the Lead Person. Strives to implement Board policies administrative regulations and directives either written or oral. Strive to maintain and improve professional knowledge and practice by such means as organization membership, participation in professional in-service, and continued academic preparation. Attends staff meetings and serves on staff committees as required.

### **Computer Network Support Technician**

*New Jersey Courts*

May 2019 - November 2022

Analyzing and diagnosing problem symptoms and performing routine maintenance or basic repairs on personal computers, servers, local area networks, and peripheral. Configuring and supporting wireless/mobile devices. Providing technology support for video conferencing and multimedia presentations. Answering questions posed by judges, the public, clients, customers, complainants, co-workers, subordinates, or supervisors.

*SpectraForce Technologies*

November 2018 - May 2019

Provided on-site and remote support for United Parcel Service systems. Performed problem resolution/trouble-shooting, software installations, program updates, equipment exchange including server rack component upgrades, and managed inventory for dual locations. Completed and submitted, daily work activity logs, monthly expense sheet and overtime log.

*Altice USA*

July 2016 – March 2017

Answered inbound residential calls provided responsive technical phone support for Internet, television, home phone, and home security products and services. Created and maintained accurate information logs which entailed recording problem/symptom, analysis performed resolution, and other information relevant to resolving the problem.

*United States Air Force*

October 2012 – May 2015

Installed, configured, and supported the organization's local area network (LAN), wide area network (WAN), and Internet system. Monitored network to ensure network availability to all system users and performed maintenance to support network availability.