

Title of webinar

Making life easier – how to put CoPilot to work for you

You may already be using AI, or you may be wondering what AI can do for you.

It's a bit like being given an iPhone and only using it to make and receive calls. What else can an iPhone do that will make your life easier?

AI is not for techies/geeks, it's for everyone. This webinar will cut through the hype and show you exactly how Microsoft CoPilot can lighten your workload - whether you lead a team, handle customer requests, or shape digital products.

Who is it for?

This webinar is for anyone who wants to understand how AI can help them in their daily lives:

- Insurance Leaders (heads of function) and Managers who want to free up their teams to focus on higher-value work and reduce rework across underwriting, claims, or customer ops.
- Brokers, Underwriters & Claims Handlers who want to simplify documentation, respond faster to requests, and get to the right information with less manual searching.
- Product & Change Professionals who are curious about how AI tools can support internal innovation or streamline process design.

Learning objectives

By the end of the webinar, you will:

- Understand what AI is (in plain English!), and how CoPilot fits into your everyday tools.
- Know the difference between ChatGPT and Microsoft CoPilot, and which one to use when.
- Discover the Top 3 use cases where CoPilot can immediately save you time
- Learn how AI agents (Agentic AI) can go beyond one-off prompts, taking the initiative and delivering support in real workflows using CoPilot as a foundation.
- Learn 2 common traps to avoid when using CoPilot
- Leave with 2 simple habits to boost CoPilot's impact in your day-to-day life

About Reconverz

[Dev Bharti](#) has been working with Data & AI for 20 years, advising businesses working in and supporting the Insurance and Finance industries through his consultancy at [Reconverz](#) on how best to use it. He also works as a [Camelot Marketplace](#) Expert, providing strategic guidance on AI to the network, its members and clients.

What he has learned is that the secret isn't in the technology, it's how people use it in their day-to-day lives. He most enjoys talking to people at all levels about their business challenges, and helping them solve those problems with AI in some way, making their lives easier as a result.

Dev's webinars are always interactive, with views/opinions sought from attendees, and time allowed for Q&A at the end.

Charge for webinar delivery is £400 plus vat

Contact sam@lightthespark.co.uk for more information or to book.

