

Transport Conditions

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NOTICE

Due to the recent fuel increases, there has been increased costs to the industry. As a result, fuel surcharges have increased and are being reviewed regularly.

Transport Conditions

- Quotes remain valid for 30 days unless stated otherwise.
- Dates in quotes are tentative and serve only as an estimate of transit times.
- Transit times are always approximate. (Please allow 2 days' notice for metro collection and 3+ days for other areas)
- All windows must be intact, with no limiting damage or alterations to the vehicle's dimensions.
- Vehicles must be operable with functional hand and foot brakes, unless special conditions have been pre-arranged.
- Notify if ground clearance is under 5cm.
- Vehicles must be devoid of personal belongings, unsecured spare parts, tools, or hazardous materials.
- Inform us if the vehicle's value exceeds \$500,000.00 before booking.
- Inform us if the vehicle is over 30 years old before booking.
- Any claims for loss/damage due to negligence during road transport must be reported prior to receipt of goods.
- Claims are evaluated individually. Sea transport does not include warranty coverage.

NON-DRIVABLE CONDITIONS (PRIOR ARRANGED)

- Notification required before booking.
- Vehicle must be steerable, equipped with a driver's seat, and capable of rolling.
- Vehicle must possess functional hand and foot brakes
- Vehicle must be prepared for transport, free from loose parts, shattered glass, or leaks.

ITEMS IN VEHICLE (PRIOR ARRANGED)

- Pre-arranged items are uninsured and carried at the owner's risk.
- Items should be securely packed in suitable containers or luggage. Total weight of items must not surpass 60kg.
- Transport of heavy machinery, perishables, plants, or hazardous materials is prohibited.
- All items must be securely fastened within the vehicle and Items must not interfere with the driver's seat.
- Visibility through windows must not be obstructed.
- For unsecured/personal effects please advise prior as a specialised quote may be required.
- An itemised list may be requested.
- Transport may be refused if items are determined to not be packed securely or not prior advised.

ADDITIONAL CHARGES (MAY APPLY)

Applicable when alternative arrangements or services are necessary, for instance:

- If the vehicle or persons are not at the specified location.
- When the vehicle is non-drivable or contains items not previously arranged.
- In cases of a flat battery or winching the vehicle may be jump-started or towed during loading/unloading – with fees incurred per jump start or tow.
- For unexpected issues including but not limited to, replacing flat batteries, tyres, or addressing mechanical failures – service charges apply.
- For vehicles not collected storage time commences on the second day after the arrival date – fees depend on the space occupied and duration.
- Quarantine fees may apply during transport to WA and TAS if the vehicle is not in a clean state.