Anewtrek® Customer Agreement

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INTRODUCTION

- <u>1. Anewtrek.</u> Anewtrek is a non-accredited educational business. Anewtrek shares knowledge and information, primarily around the book, Opportunity Truth, in the form of products and services.
- <u>2. Anewtrek People.</u> The people who work for Anewtrek may not be consultants, counselors, therapists, psychologists, psychiatrists, social workers, or experts, on health, relationships, or finances. The Anewtrek Owner, Instructors, Presenters, Educators, Planners, Researchers, Employees, Representatives, Coaches, and Guides, may be referred to in this Agreement as "Anewtrek Coaches." Anewtrek may hire "experts" to share knowledge.
- 3. Products and Services. Anewtrek products include, but are not limited to, published books, booklets, and pamphlets. Anewtrek services include, but are not limited to, in person and online, live and recorded, classes, presentations, seminars, webinars, workshops, growth groups, videos, and research. Anewtrek products and services are educational in nature, for informational purposes, and may be referred to in this Agreement as "products" and "services." Anewtrek products and services include, but are not limited to the areas of interest, or fields, of personal growth, professional growth, leadership growth, and business growth.
- 4. Growth and Knowledge. Growth is most often thought of as an increase in quantity, but the most valuable growth is usually an improvement in quality. The growth of any group depends on the growth of it's individuals, which starts with new knowledge. The Information Age has empowered societies like never before. Anewtrek helps people gain knowledge, primarily around the book, Opportunity Truth... Gain knowledge. Live better.™
- <u>5. Opportunity Truth Book.</u> The book, Opportunity Truth covers five key areas of growth, personal, spiritual, professional, leadership, and organizational. It includes ten key areas of personal / internal opportunities.

PRICES AND REFUNDS

- <u>6. Prices.</u> Anewtrek currently offers a one hour presentation or a three hour workshop. The price is currently \$50 per hour for one individual, \$30 per hour per person for two people, or for groups of three or more it is \$20 per hour per person. Services will be prepaid, and Anewtrek reserves the right to adjust prices in the future.
- <u>7. Refunds.</u> If Anewtrek services are not completed as planned, Anewtrek may provide a refund or finish the services at a later date. Anewtrek is not responsible for any inconvenience, damages, loss of time, resources, or expenses, due to unforeseen or uncontrollable incidents or events.

CUSTOMERS

- 8. Expectations of Anewtrek Coaches. Anewtrek Coaches primary responsibilities are to provide Anewtrek products and services in areas of *personal*, *spiritual*, *professional*, *leadership*, *and organizational growth*. Anewtrek Coaches may have a faith-based beliefs. I accept that neither Anewtrek, or Anewtrek Coaches, are liable for, or responsible for, results or outcomes of my future use or application of the products or services.
- 9. Expectations of Anewtrek Products and Services. I will not assume the information I receive is the best for me at this point in time. I understand Anewtrek products or services are not expected to cure or fix any health or relational issues. Anewtrek products and services are educational, and what I do with them is my responsibility. Services may include optional stretching or exercises, which I assume responsibility for, if I engage in them.
- 10. Expert Help. If I think I might need expert advice or help in a specific area of growth, especially health, relationships, or finances, I will consider a certified expert for that specific issue, and my specific situation.
- 11. Customer Responsibility. I will give Anewtrek a minimum of a 30 day notice (from the return this agreement) before my requested service date. I have a responsibility to my future self, to others, and to manage my beliefs with truth. I understand my environment can influence my thoughts and emotions, but I have more influence over my thoughts and emotions, and I can influence my environment. I agree to attend Anewtrek services with humility and a desire to gain knowledge. If I think I need expert advice, or help, I will seek appropriate certified experts.
- 12. Customer Promise. I promise that if I am currently in therapy, or under the care of a health professional, that I have contacted them about receiving Anewtrek products and services, based on the key areas of growth, and the book, Opportunity Truth. They are aware of my decision to proceed with Anewtrek products and services.

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ANEWTREK COACHES

- 13. Responsibility. The responsibility of Anewtrek Coaches is to provide products and services around the key areas of growth and the book, Opportunity Truth, to help people be more effective and efficient pursuing goals.
- 14. Personal Experience and Beliefs. Anewtrek Coaches may, or may not, have experience in the Anewtrek services they provide. Anewtrek Coaches are all unique and may have a faith-based identity that affects their personal beliefs and actions. Anewtrek Coaches may provide personal knowledge and experience with services.
- <u>15. Information.</u> The information given in Anewtrek products and services is not expected to be the best information for everyone, in every situation. Anewtrek products and services can include predetermined information around key areas of growth and the book, Opportunity Truth, or customized information or research.

LEGAL CONSIDERATIONS

- 16. Disclaimer. Anewtrek and Anewtrek Coaches do not provide any guarantee or warranty, expressed or implied, or assume responsibility for any injury, suffering, losses, damages, or expenses, related to their products and services, or shared experiences. Anewtrek products and services are not intended to be health or relational treatments, or financial advice. I understand Anewtrek products and services, and experiences of Anewtrek Coaches, are for information purposes, I will seek a certified expert for any specific advice.
- <u>17. Group Representative.</u> As the representative a group of people getting products and services, I accept responsibility to make the group aware of this Agreement, and that their use of products or attendance of services, is acceptance of this Agreement. If I am a member of such a group I accept this Agreement.
- 18. Intellectual Property. The products and services provided by Anewtrek or Anewtrek Coaches, including, but not limited to information from the books by Jason Krause, will remain the intellectual property of Jason Krause. The people receiving or paying for such information, products, or services, do so for their personal use only.
- <u>19. Exclusions.</u> Anewtrek and Anewtrek Coaches are not responsible for any injury, suffering, losses, damages, or expenses related to any catastrophe, tragedy, or misfortune, including but not limited to weather and other people's actions, regardless of whether it occurs before, during, or after Anewtrek services.
- <u>20. Applicable Law.</u> This agreement shall be governed and construed in accordance with the laws of the State of Colorado, without giving effect to any conflicts of the law's provisions.
- <u>21. Indemnification.</u> I agree to indemnify and hold harmless Anewtrek and Anewtrek Coaches, free from fault, liability, and expenses, arising out of, or related to, any of my application or use of information I receive.
- <u>22. Disputes.</u> If a dispute arises, I agree to immediately notify Anewtrek by email or physical mail with an initial dispute notice that includes detailed information about the dispute. I will try to resolve the dispute directly with Anewtrek, in good faith, for at least 30 days from the delivery date of my initial dispute notice. If dispute negotiation does not resolve the issue, I agree to mediation with an organization determined by Anewtrek. If mediation does not resolve the issue, I agree to arbitration with an organization determined by Anewtrek.
- <u>23. Severability.</u> If any provision of this Agreement is deemed invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. The failure of either party to enforce any provision of this Agreement shall not limit that party's right to subsequently enforce the remaining provisions.
- <u>24. Agreement Changes.</u> I, the customer, accept the provisions in this Agreement, and Anewtrek's right to change the agreement, considering reasonable circumstances.

Date:	Phone:	E mail:	
Area(s) of interest (para. 8):		Specific topics:	
Name:		Signature:	