

Dear Guest,

Whether you're hosting a private event or partnering with us for in-house promotion, our TV displays offer a great opportunity to showcase your message to guests throughout the space. To ensure your content looks sharp, professional, and displays correctly on our screens, please follow the specifications below when preparing your images or videos.

Sanctuary Social Management

To ensure your custom promotions look professional and fill the entire screen without cropping or black bars, use the following ideal settings:

- **Ideal Dimensions (Width x Height):** 1920 x 1080 Pixels
- **Aspect Ratio:** 16:9 (landscape)

File Types and Specifications

	Image	Video
Duration	15 seconds	Up to 30 seconds
Max File Size	100MB	100MB
Min Dimensions	480px x no min height	720 px x 720 px
Max Dimensions	8000px x 10000px	3840 px x 3840 px
Supported File Types	.jpg, .jpeg, .png	.mp4, .m4v, .mov, .qt