

## **FARGO ALL STARS**

# **Birthday Party Terms and Agreements**



Food and non-alcoholic beverages are welcome, but must stay in the lobby. Violations will result in a \$100 cleaning fee. Absolutely no alcohol allowed.

#### **Decoration Restrictions**

No glitter, confetti, or slime are allowed. Violations will result in a \$100 cleaning fee.

### Cancellation Policy

If a reservation is canceled 29 days or more before the party date, then no charges will incur.

28 days before the party, we will process \$100 from the payment method on file. Once this transaction is complete, no refund or credit for this amount will be issued. For a party cancelled after this date but before the 14-day mark, you will not be responsible for the remaining balance.

14 days before the party, the remaining balance will be processed in full. Once this transaction is complete, no refund or credit will be given in case of cancellation.

We understand that sometimes things out of our control do happen, and you may need to reschedule. In case of an emergency, please notify us as soon as possible. We will try to reschedule your party in the next 90 days if there is a last minute availability\*.

\*A time slot that is still available within 14 days of the party date.

### Gratuity

We expect our staff to be inviting, engaging and helpful. If they have met your expectations, tips are allowed and appreciated. If they have not, please let us know via email.

## Set Up and Take Down

Party hosts are allowed into the gym 15 minutes before the start of the party to set up. All decorations and supplies must be cleared out within 10 minutes after party end time.

## Payment Schedule

A valid payment information is required to reserve a party slot.

28 days before the party, we will process \$100 from the payment method on file. Once this transaction is complete, no refund or credit for this amount will be given in case of cancellation.

14 days before the party, the remaining balance will be processed in full. Once this transaction is complete, no refund or credit will be given in case of cancellation.

#### Add-ons

- Time Extension: 30-minute extension for \$50
- Extra Participants

- o Add a group of 15 for \$50 if the notice is given at least 14 days before the party (max. 45 participants total); OR
- \$10 per participants on the day of the party

#### Waivers & Disclaimer

Your guests are covered by the waiver you agree to when creating your account. Our facility does not contain air conditioning. Playing is at your own risk.



RELENTLESS POSITIVITY





