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Culturally & Linguistically Appropriate Care

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Manager of Refugee & Immigrant Services at Family Health Centers,
Inc. (FHC), Louisville, Kentucky



August 2, 2022

**Louisville Department of Health and Wellness
400 E. Gray Street, Louisville**

This is a **live, in-person meeting and presentation**. Become a KLIC member for 2022 at \$25, or pay \$10 for this single session, at www.klicbreastfeeding.org (scroll down the page). If you are already a member, RSVP to Robin Gillespie, KLIC President, at robin.gillespie@louisvilleky.gov. Deadline for payment or RSVP is **July 29**. Please let us know any dietary limitations when you register.

6:00 pm	Gathering and Supper
6:30 pm	KLIC Meeting
7:00—8:00 pm	CE Presentation

By the end of the presentation, the participant will be able to:

1. **Discuss** the journey for refugees formally resettled in the U.S. and other foreign born neighbors, through a health care lens.
2. **Increase awareness** of health literacy, linguistic, and cultural barriers to accessing health care.
3. **Identify strategies** to handle communication barriers in partnership with trained interpreters.
4. **Identify strategies** for health care providers to increase their cultural effectiveness.

Elizabeth (Liz) Edghill is the Manager of Refugee & Immigrant Services at Family Health Centers, Inc. (FHC), where she also supervises the Community Health Worker Program and is the agency's Title VI Compliance Officer. Liz served for three years as a health education volunteer with the U.S. Peace Corps in Guyana, South America. She later earned her BSN from Bellarmine University. Liz provides direct health education and health systems orientation to newly-arrived refugees and works to advance culturally and linguistically competent care, improved health literacy, and customer service throughout FHC. She is the current Chair of Health Literacy Kentucky (HLK), a statewide organization working to improve health communication and health systems navigation across the commonwealth. In October 2017, Liz received the MediStar Dickinson Wright Nurse of the Year Award.

CEUs and CERPs will be provided upon program completion. Contact Kristi Schroeder, KLIC Vice-President, at (502) 785-8916 or kristischroeder29@gmail.com with questions about the program, location or weather/cancellation questions. In the case of severe weather, KLIC reserves the right to postpone and/or cancel the presentation. This presentation is approved by the Kentucky Board of Nursing (KBN) for 1.2 "Contact Hours", provider # 5-0033, expiration date 12-31-23. CERPs have been requested from IBLCE.