

# SERVICE AGREEMENT



**PAWS  
AND  
BEYOND**  
Pet Care, LLC

## Pet-Sitting Agreement

1. I agree to provide keys/arrange for keys to be available for **Paws and Beyond Pet Care** dog walking /pet sitting/pet taxi /small animal care visits.
2. I authorize **Paws and Beyond Pet Care** to obtain any emergency veterinary care that may be necessary during the time spent with my pet. Every effort will be made to contact the owner prior to seeking emergency care. I (the owner) accept full responsibility for any charges that may arise for emergency care. If my veterinarian cannot be reached, I allow **Paws and Beyond Pet Care** to use a substitute veterinarian.
3. I agree to reimburse **Paws and Beyond Pet Care** for any additional costs that are incurred when providing emergency care to my pet. I understand that I will also be expected to cover any other expenses including extra visits, transportation, food, or supplies. I will be provided with receipts as evidence of these expenses.
4. If my pet injures the pet sitter caring for them or any other person during their pet sit assignment, I understand I will be solely responsible for any medical expenses and damages. I agree to hold **Paws and Beyond Pet Care** harmless in the event of a claim by any third party injured by my pet. I accept full liability for any loss or damage caused by my pet during the pet-sitting service.
5. I understand that any misleading or false information that results in the safety of the pet or the pet sitter may result in the termination of the pet sitting agreement.
6. I agree to pay for visits before the pet-sitting service so that Paws and Beyond Pet Care can provide a consistent pet-sitting experience.
7. Any extra supplies that are needed during service will be the responsibility of the client and Paws and Beyond Pet Care should be reimbursed along with compensation for extra working time.
8. I understand I must state if my pet shows any kind of aggression and disclose if they have any characteristic problems or tendencies that may interfere with caring for them so that the pet sitter can assess if caring for my pet may be unsafe. Paws and Beyond Pet Care must decline to care for pets that imperil their safety or the safety of others.

9. **Paws and Beyond Pet Care** agrees to provide the services stated in this agreement in a reliable, kind, and trustworthy manner.

10. **Paws and Beyond Pet Care** will always abide by the Pet Industry standards and regulations to ensure your pet is looked after to the highest possible standards.

11. **Paws and Beyond Pet Care** accepts no responsibility for the security of the premises or loss of personal property if other individuals have access to the home during the term of this agreement. Please inform the pet sitter of any person with access to your home. During all assignments, Pet sitting will only be carried out by **Paws and Beyond Pet Care** owner or employees unless previously arranged with the client. **Paws and Beyond Pet Care** will not be held liable for any theft or damage to the client's property or any injury to your pets if anyone else has access to the property unless negligence by the pet sitter can be proven.

12. **Paws and Beyond Pet Care** will not let any dog off his/her lead unless the owner has given written consent in the introduction forms.

13. If unforeseen circumstances occur when **Paws and Beyond Pet Care** cannot attend to your pet's needs due to illness etc, you will be notified as soon as possible.

14. **Paws and Beyond Pet Care** will not be held responsible for any damage sustained by a pet becoming loose and escaping due to a faulty lead/collar or a collar that is not suitably fitted. **Paws and Beyond Pet Care** will not be held liable for a pet that escapes through an unsecured access point in the client's home or yard.

15. **Paws and Beyond Pet Care** will not be held liable for the injuries, disappearance, death, or accidents of any pet that has unsupervised access to outdoor space.

16. **Paws and Beyond Pet Care** reserve the right to terminate this agreement at any time, at its sole discretion. The client also has the right to cancel this agreement at any time with one month's notice before the pet-sitting service starts.

17. **Paws and Beyond Pet Care** agrees to love and care for your pet while you are away or at work.

#### **Cancellation Policy**

18. 7 days' notice must be given for any pet-sitting service to be canceled. Anything less will require full payment to **Paws and Beyond Pet Care**. Weekly clients can cancel at no charge.

19. In the event of an early pickup, full payment must still be paid regardless of any early return home by the clients.

#### **Payment**

20. Invoices will be sent out one week before service starts and must be paid in full within 3 days to **Paws and Beyond Pet Care**.

## Pet Sitting Charges (as of July 2023)

Please find our prices for standard pet-sitting charges.

<b>Dog Walking</b>	<b>Price</b>	<b>Per additional dog</b>
Potty Break	\$15.00	\$2.00
20min Visit	\$18.00	\$2.00
30min Visit	\$21.00	\$2.00
<b>In-Home Pet Sitting</b>	<b>Price</b>	<b>Per additional pet</b>
15min Visit	\$15.00	\$2.00
30min Visit	\$21.00	\$2.00
45min Visit	\$24.00	\$2.00
60min Visit	\$28.00	\$2.00
Overnight - 12hr stay	\$70.00	\$2.00
Overnight - 24hr stay	\$120.00	\$2.00
<b>Pet Taxi and Other Services</b>	<b>Price</b>	
Pet Taxi - up to 10miles	\$30.00	+\$10 for every 30min after 1hr. +\$.50 per miles after 10mi.
Small Animal Visit	\$12.00	\$2.00 per add. pet
House Sitting	\$12.00	

## Some suggestions before you leave

1. Make sure your contact details are correct and up to date before you leave.
2. Inform neighbors you will be away and friends and family to avoid any confusion. Leave a spare set of keys with someone you trust in case they are needed.
3. If you have an alarm system please make arrangements with the security company for a code and password specifically for your pet sitter to use in case of an emergency.
4. Please stock up on supplies before you leave including, food, medication, toys, blankets, treats, cleaning, and grooming equipment.

I (the client) have read carefully and signed to confirm that I understand our policies and agree to be bound by them.

\*Client name: \_\_\_\_\_

\*Date: \_\_\_\_\_

\*Your signature: \_\_\_\_\_

## Paws and Beyond Pet Care

Pet Sitter: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_