



TheReptileREP LLC VIRTUAL SERVICE AGREEMENT

Participant Name (Print): _____

Phone: _____

Email address: _____

Date of initial consult: _____

Helping YOU give your reptile the life it deserves! From habitat hacks to diet tips, we offer expert, species-specific advice so your scaly friend can thrive. Whether you're new to reptile care or a seasoned keeper, we'll guide you every step of the way. Book your consultation today and watch your reptile's world transform!

TheReptileREP LLC provides professional reptile husbandry consultations designed to assist clients in the proper care, housing, nutrition, and general well-being of their reptile(s). Services are advisory in nature and based on current best practices, industry standards, and the consultant's professional knowledge and experience.

Recommendations may include, but are not limited to, enclosure design, environmental parameters, biosecurity, dietary planning, enrichment strategies, and species-specific care considerations.

VIDEO CHAT/PHONE CONSULTS

_____ 15 min consult discussion: FREE (video chat)

_____ Initial info-gathering and best practices consult, 45min: \$75.00 (video chat)*

_____ Subsequent check-in consults, 30 min: \$60.00 (phone or video)

***During the initial info-gathering and best practices consultation, we will go through a species-specific questionnaire and discuss husbandry. This also includes access to a curated Amazon Reptile Supplies List which is updated frequently as well as links to trusted sources and caresheets! Any issues that arise after the initial session can be booked in 30min check-ins as needed.**

-Consultations require pre-payment 48 hours or more prior to your scheduled time. No cancellation refunds within 48 hours of your appointment. A cancellation may be rebooked one time, within 5 days of the original appointment, at no extra cost.

I understand that the services provided by **TheReptileREP LLC** are for educational and informational purposes only. Any advice, recommendations, or guidance offered during consultations is based on the consultant's knowledge, experience, and research, and is not a substitute for veterinary care. For any medical concerns, I agree to consult a licensed reptile veterinarian. I release, discharge, and hold harmless **TheReptileREP LLC**, its owners, employees, and agents from any and all claims, damages, or liabilities — including injury, illness, death, or property damage — arising from: following care recommendations, handling reptiles, modifying enclosures or diets, introducing new animals or equipment. This release applies even if such injury or damage results from negligence, except where prohibited by law. I understand that I am solely responsible for: the health, safety, and well-being of my reptile(s), ensuring proper hygiene and safe handling practices, and complying with all local, state, and federal laws regarding reptile ownership. I acknowledge that reptile behavior, health, and longevity can be influenced by many factors beyond the consultant's control. **TheReptileREP LLC** makes no guarantees regarding outcomes from following provided advice.

Client Signature: _____ **Date:** _____

Parent/Guardian Signature(if under 18): _____

Date: _____