



# Jacksonville District Regulatory Transformation Workshop

MAY  
**14 -15**  
2025

## REGULATORY REQUEST SYSTEM

*Regulatory Priority:*  
Innovation



U.S. ARMY



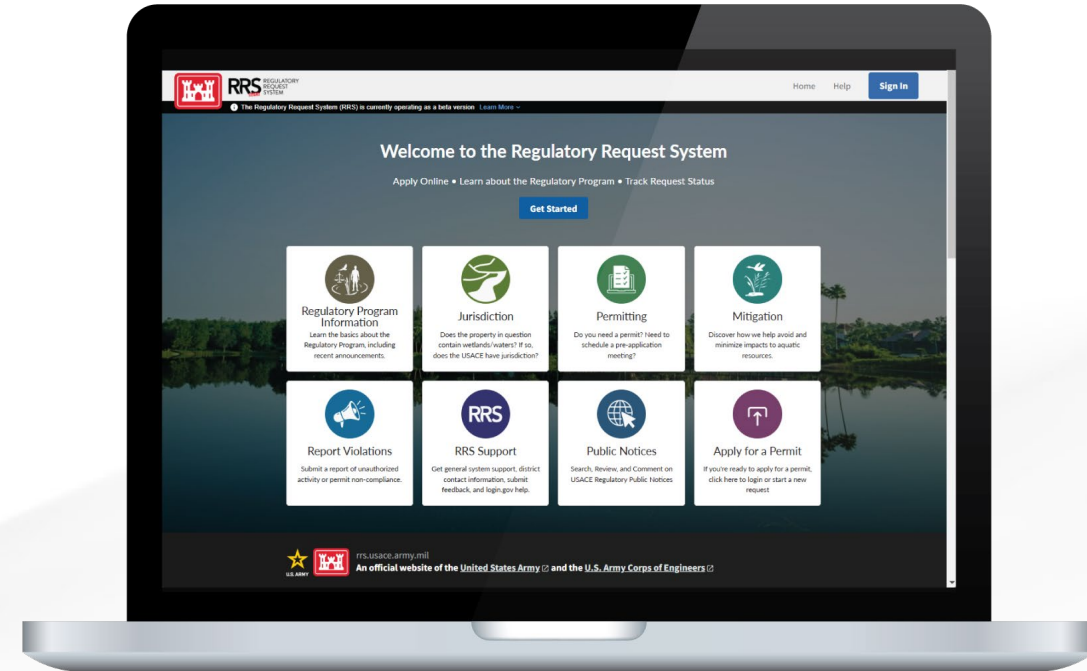
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# Regulatory Request System (RRS)

- **What is it?** A *NEW* national online application portal and management platform which provides general information on the Regulatory Program and allows users to submit pre-application meeting requests, jurisdictional determination requests and individual and general permit applications, saving time and reducing the need for paper-based submissions.
- Applicants can also track the status of their requests using a user-friendly dashboard. Users are required to create an account using Login.gov to submit online requests and to receive status updates.



**What's next?** Adding new capability to include Joint Permit Applications.

Access RRS at [rrs.usace.army.mil](https://rrs.usace.army.mil).

Link to RRS promo video: <https://www.youtube.com/watch?v=WZHU3cE3c8>



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# RRS Benefits



## **Utilizes modern technology.**

Removes burden associated with the preparation and mailing of paper applications.



## **Streamlined and efficient.**

Reduces some of the effort associated with processing applications and data entry.



## **More transparent and improves response times.**

Utilizes auto generated emails to include project numbers and contact information and a user-friendly dashboard so users can track the status of requests.



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# RRS Release Schedule

## January 2024 – Phase 1(a) ✓

- General Regulatory Information
- Preapplication Requests
- Jurisdictional Determination Requests
- User Dashboard

## May 2024 – Phase 1(b) ✓

- Permit Application Requests

## December 2024 – Phase 2 ✓

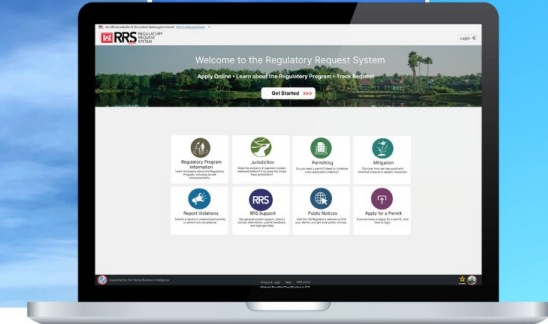
- Public Notice Comments Module
- Other Enhancements

## CY 2025 – Phase 3

- Joint Permit Applications
- Other Enhancements



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# RRS beta REGULATORY REQUEST SYSTEM

Streamline the permitting  
process with the  
**Regulatory Request System (RRS)**  
— your new online platform for  
permit applications.

**Online Permit Applications  
Available NOW!**

Learn more at: [rrs.usace.army.mil](https://rrs.usace.army.mil)



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# Additional Enhancements

## What's Next?

- Joint Permit Applications
- External Agency Role and Functionality
- Expanded dashboard for improved tracking and status updates
- Submittal of multiple requests at once  
*e.g. delineation report & permit application request*
- Request Additional Information
- Bulk Upload
- Modification Requests (Versioning)



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# Additional Information

- Users are required to create an account using **Login.gov** to submit online requests and to receive status updates.
- **RRS is optional.** Applicants can still submit permit requests and supporting information by traditional mail or emailing electronic submittals to the appropriate regulatory office.
- **Beta** allows us to add capability while continuing to implement fixes and make improvements based on user feedback.
- **Feedback** from users is essential to make RRS the best it can be! Feedback can be provided at [rrs@usace.army.mil](mailto:rrs@usace.army.mil).



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# Questions?

[rrs.usace.army.mil/rrs](https://rrs.usace.army.mil/rrs)



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