

**POLICIES**

1. We strive to provide a stress free grooming experience for your dog. Your pet's health, safety and comfort are our number one priority. We will not perform any grooming (including nail trimming/grinding) if we believe it will cause excessive levels of pain and stress to your dog.
2. Dog owners must advise us of any medical, physical, emotional issues, allergies, sensitivities or pre-existing conditions. These may include prior surgeries, hip or joint issues, warts, moles, skin tags, other skin conditions or ear infections. We will alert you to any issues we may discover over the course of grooming. If we arrive at your location and your dog cannot be groomed due to any of the mentioned issues, a \$50 fee will apply.
3. For both our and your dog's safety, any behavioral problems with your dog must be disclosed to us prior to the visit. If we arrive at your location and your dog cannot be groomed due to behavioral issues, a \$50 fee will apply. Park, Bark n' Scrub reserves the right to refuse service at our discretion.
4. We strive to arrive within the appointment arrival window time, however, unavoidable situations sometimes happen that might delay us from arriving on time. We will never compromise your dog's health, safety and comfort just to make the appointment time. We will advise you of the delay and the expected new arrival window time.
5. If your dog is matted, additional charges will apply depending on how matted it is. In some cases where your dog cannot be humanely dematted, we will advise to clip or shave the hair to start over. Removing a heavily matted coat includes the risk of nicks, cuts or abrasions due to warts, moles and skin folds trapped and hidden in the mats. Park, Bark n' Scrub is not responsible for any pre-existing conditions or injuries to the pet that are due to a matted coat. If we arrive at your location and your dog cannot be groomed due to excessive matting, a \$50 fee will apply.
6. Pricing varies for each dog. Additional charges apply for dematting, excessive coat, flea treatment, shaving and behavior of your dog during the groom.
7. Park, Bark n' Scrub will not groom any dog that is not up to date on their rabies vaccination. We will accept verbal confirmation from your vet's office if you do not have a hard copy. If we arrive at your location and you cannot provide proof of vaccination, a \$50 fee will apply and must be paid before rescheduling.

**Park, Bark n' Scrub**  
www.parkbarknscrub.com  
888-576-7297

8. Park, Bark n' Scrub requires 48 hours minimum notice to cancel or change an appointment. If we arrive at your location and have no access to your dog or you failed to cancel/change appointment at least 48 hours in advance, a \$50 fee will apply and must be paid in full before rescheduling.  
  
We'll be happy to make arrangements with you regarding accessing your place in case no one can be there to give us access to your dog. Your dog must be in a crate or confined in a room.
9. We make every effort to provide friendly reminders (calls, text & emails) a few days before the appointment to prevent missed appointments and fees. Please acknowledge the reminder upon receipt.
10. Payment is due upon completion of the groom. We accept cash, check and credit cards (3% service charge for swiped and 3.5% for non-swiped cards). All returned checks will be assessed a \$35 fee.

MOBILE GROOMING SERVICE AGREEMENT

By signing this agreement, I (or my Agent) understand and agree to the terms of the "Policies" and agree to hold Park, Bark n' Scrub, it's employees, officers and directors harmless from any damage, loss, or claim (shall include, but not be limited to, death, injury or shock) arising from any condition of the undersigned pet, either known or unknown to Park, Bark n' Scrub.

I also authorize Park, Bark n' Scrub to act as my agent in the event emergency veterinarian services, care-taking and/or transportation is necessary and I agree to pay all costs.

It is also further understood and agreed that the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases. It is further understood this clause applies to any and all pets groomed.

I understand and agree to the terms of this policy for first grooming appointment and for any and all future grooming appointments.

Owner's Name: \_\_\_\_\_ Date: \_\_\_\_\_

Owner's Signature: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone (Text capable): \_\_\_\_\_ Email: \_\_\_\_\_

Dog's Name & Breed: \_\_\_\_\_

Dog's Age & Weight: \_\_\_\_\_

Vet: \_\_\_\_\_ Vet's Phone: \_\_\_\_\_

Please keep the "Policies" pages for your reference.  
Fill out the "Mobile Grooming Service Agreement" form and email it to [info@parkbarknscrub.com](mailto:info@parkbarknscrub.com) along with your proof of rabies vaccination to secure your grooming appointment.