



**EMPOWERING
PROVIDERS
TO ENHANCE
PATIENT CARE**



FOR PROVIDERS.
BY PROVIDERS.



ISO 9001:2015 CERTIFIED. CMS APPROVED.

→ achc.org

ACCREDITATION PROCESS MADE SIMPLE

ACHC is dedicated to helping you through the accreditation process quickly and efficiently. You have access to an Account Advisor, Clinical Educators, and industry experts who walk you through every step of the process, making sure you are prepared for a successful pre-accreditation survey.



STEP 1

Create a Customer Central account/download standards



STEP 2

Submit application and deposit



STEP 3

Sign Accreditation Agreement



STEP 4

Submit PER Checklist indicating your readiness*



STEP 5

Participate in an on-site survey



STEP 6

Receive your accreditation decision

*FOR INITIAL APPLICANTS ONLY

Why Choose ACHC as Your Accreditor?



Demonstrates your commitment to **quality**



Distinguishes you from competitors



Drives continuous business **improvement**

EXPERIENCE THE ACHC DIFFERENCE

ACHC delivers the quality service and results healthcare providers rely on to achieve their accreditation goals. We focus on serving you, and excel at providing exceptional **value** and **convenience**. That means:

- **No hidden fees.** Set prices for all accreditation services include:
 - ▶ Inclusive, budget-friendly pricing that features flexible payment plans
 - ▶ No additional surveyor fees or travel charges
 - ▶ No annual membership fees
- **Flexible process.** Get full access to our expert Clinical and Regulatory teams.
- **Personal attention.** Account Advisors guide you through the accreditation process.
- **Educational, collaborative survey approach.**
- **Simple transition process.** Policy review and educational materials provided to assist you on your accreditation journey with ACHC.



ACHC is
committed to
providing the
best possible
experience.



We're here to help. To learn more, visit our website at [achc.org](https://www.achc.org), call us at (855) 937-2242, or email customerservice@achc.org.

WHAT CUSTOMERS SAY ABOUT ACHC

BETTERING HEALTH CARE

“ Working with ACHC over the years has always been a very pleasant experience. ACHC is consistently positive in their message and always helpful when we have questions or concerns. ACHC as an organization is very committed to making sure that we as providers are compliant with all applicable standards within our scope of service. ACHC is much more caring and cooperative in all aspects of carrying out their duties as a surveying organization. They work hard to help educate us to best practices within our scopes of service. They truly are providers helping fellow providers who share a common goal: to become better care providers and business people. In the end, it's the patients who win! ”

W-S ASSOCIATES, INC.— SALSIBURY, MD USA

EDUCATIONAL APPROACH

“ With other accreditors, we never felt like they were 100% there for us; some of them had their own agendas. With ACHC, we really believe its services add value to our organization and that its approach is both educational and supportive. ”

HEALTH & HOMECARE OF ERWIN— ERWIN, TN USA

POSITIVE EXPERIENCE

“ I have been extremely satisfied with all my ACHC interactions. My Account Advisor is very courteous and quick to respond. Surveyors have been knowledgeable and open to discussion. Unlike other accrediting agencies I've dealt with, ACHC is helpful and works to help an agency be top-notch. They are easy to work with and very thorough. ”

SOLARIS HOSPICE— DECATUR, TEXAS USA

98% 
of our customers
would **recommend** ACHC.*

98% 
of our customers regard their
experience with ACHC as **positive**.*

*Customer Satisfaction Survey data gathered from 7/2015-present.

ACHC PROGRAMS & SERVICES

ACHC offers service-specific standards that are relevant, realistic, and easy to understand. Programs are available for Medicare and non-Medicare Certification.



PHARMACY

Ambulatory Infusion Center

Infusion Nursing

Infusion Pharmacy

Specialty Pharmacy

> With DMEPOS

> Without DMEPOS

Mail Order Pharmacy

Long-Term Care Pharmacy

PCAB Accreditation

> Non-Sterile Compounding
(Ref. USP <795>)

> Sterile Compounding
(Ref. USP <797>)

ACHC Inspection Services (AIS)



DMEPOS

Community Retail

Clinical Respiratory Care Services

Fitter

Home/Durable Medical Equipment

Medical Supply Provider

Complex Rehabilitation and
Assistive Technology Supplier



SLEEP

Sleep Lab/Center

Home Sleep Testing



DISTINCTIONS

Distinction in Oncology*

Distinction in Rare Diseases and Orphan Drugs*

Distinction in Hazardous Drug Handling*
(Ref. USP <800>)

Distinction in Infectious Disease Specific to HIV*

Distinction in Nutrition Support*

→ [achc.org](https://www.achc.org)

*The provider must be accredited with ACHC to be eligible for an accreditation distinction.

ACHC PROGRAMS & SERVICES

ACHC offers service-specific standards that are relevant, realistic, and easy to understand. Programs are available for Medicare and non-Medicare Certification.



HOME HEALTH

- Home Health Aide
- Medical Social Services
- Occupational Therapy
- Physical Therapy
- Skilled Nursing
- Speech Therapy



DISTINCTIONS

- Distinction in Behavioral Health*
- Distinction in Palliative Care*



HOSPICE

- Hospice Inpatient Care
- Hospice Care



DISTINCTIONS

- Distinction in Palliative Care*



RENAL DIALYSIS

- Home Dialysis Support
- In-Center Dialysis



PRIVATE DUTY

- Private Duty Aide
- Private Duty Companion/Homemaker
- Private Duty Nursing
- Private Duty Occupational Therapy
- Private Duty Physical Therapy
- Private Duty Speech Therapy
- Private Duty Social Services



DISTINCTIONS

- Distinction in Palliative Care*



HOME INFUSION THERAPY

- Home Infusion Therapy Supplier



AMBULATORY CARE

- Convenient Care Clinics



BEHAVIORAL HEALTH

ACHC offers a variety of Behavioral Health services to suit your accreditation needs. Contact ACHC for details or visit achc.org for a complete list of services available.

Visit → [achc.org](https://www.achc.org) to get started today.



ACCREDITATION COMMISSION *for* HEALTH CARE

(855) 937-2242

139 Weston Oaks Ct., Cary, NC 27513, USA



ACHC's Quality Management System is certified to ISO 9001:2015.