



2026 Annual Report

Reporting Highlights from July 1, 2025 through June 30, 2026

Narrative Summary

St. Charles Council on Aging entered fiscal year 2026 with a continued commitment to service excellence, responsible stewardship, operational improvement, and long-range planning. From July 2025 through June 30, 2026, the Board of Directors reviewed financial performance, approved major policy and capital actions, strengthened service delivery systems, expanded recreational and outreach programming, and advanced strategic priorities intended to support seniors throughout St. Charles Parish.

During this reporting period, the Board approved a broad range of governance and administrative actions, including travel authorizations, banking and investment updates, quarterly budget-to-actual resolutions, Louisiana compliance requirements, emergency response and personnel policy revisions, revised fiscal year 2026 budget adoption, and fiscal year 2027 funding recommendations. The organization also advanced planning related to future millage renewal, public outreach, annual evaluation processes, and required GOEA submissions. Financial reports throughout the year reflected overall stability, with expenditures remaining below budget overall despite timing-driven monthly variances, and cash projections indicating continued financial strength.

COA maintained a strong focus on daily operations, client engagement, and community visibility. Newsletters and menus were distributed regularly, the annual parish-wide mailout was completed, and activity programming at both centers continued to expand. Programming throughout the year included health education, legal education, fitness activities, arts and crafts, weatherization outreach, food distribution, fall and holiday events, Mardi Gras activities, Senior Games participation, digital literacy instruction, and seasonal celebrations. COA also continued to grow its public outreach through website improvements and expanding social media engagement across Facebook, TikTok, and Instagram.

Transportation services, facilities, and capital planning remained central priorities. COA received approval for replacement transit vehicles, purchased new SUVs for service continuity, continued oversight of fleet condition and maintenance, and monitored year-to-date transportation activity and meal delivery performance. Major facility improvements advanced significantly during this period, including completion of the backyard garden project, irrigation meter installation, accessibility planning for New Sarpy, restoration of the A.J. Melancon, Jr. plaque, and pre-construction activities for the Luling canopy addition project. In April 2026, the organization continued coordination with the contractor and project team in preparation for construction, reflecting a major investment in long-term site infrastructure.

Strategic planning and workforce development also progressed meaningfully. Leadership sessions under the strategic planning initiative helped shape long-term goals related to participation, employee development, service quality, accessibility, and fleet modernization. At the same time, COA strengthened its workforce through onboarding, recruitment, training, pay-scale adjustments, policy review, and preparation for annual team development activities. These efforts, combined with ongoing collaboration with community partners, parish leaders, and state agencies, reflect COA's continued dedication to organizational excellence and responsive service to the seniors of St. Charles Parish.

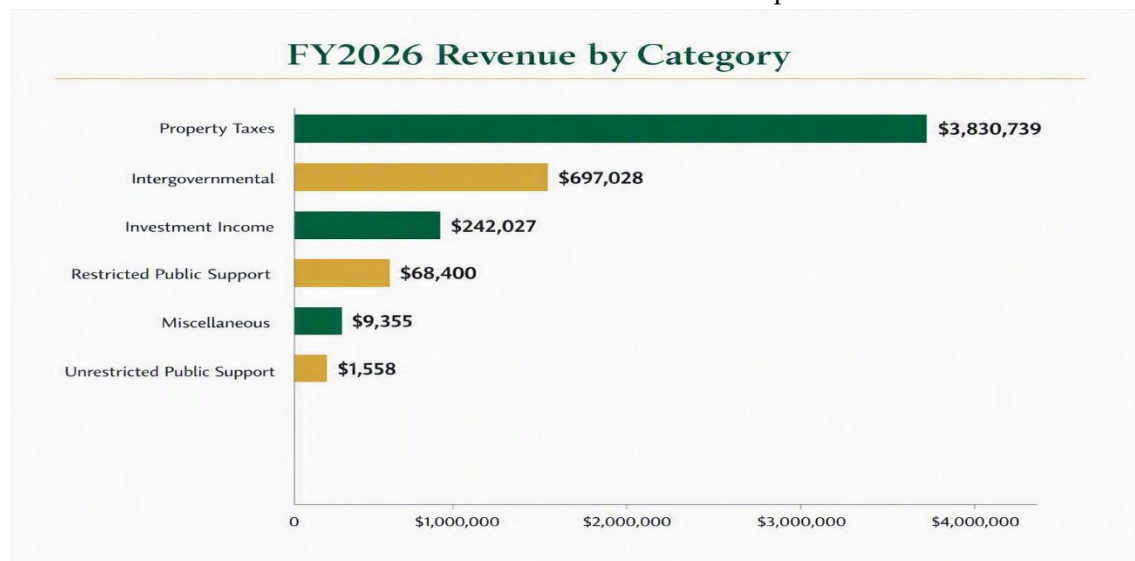
July 1, 2025 – June 30, 2026 Services Provided		
Program	Clients	Units
Assisted Transportation	18	238
Congregate Meals	164	14,680
Crime Prevention	714	794
Health Promotion & Disease Prevention Classes	154 Groups	182
Home Delivered Meals	609	98,896
Homemaker	235	8,940
Information & Assistance	982	1,132
Material Aid	191	1,099
Medical Alert – COA Paid	9	71
National Family Caregiver I&A	28	32

National Family Caregiver In-Home Respite	39	2,583
Nutrition Education	76 Groups	104
Outreach	46	46
Personal Care	121	7,052
Recreation	284	12,530
Transportation	252	17,470
Utility Assistance – Power to Care - Entergy	89	125

Under 60 Services July 1, 2025 – June 30, 2026		
Program	Clients	Units
Home Delivered Meals	7	722
Transportation	15	1,231

Financial Chart Data

The following tables provide chart-ready revenue and expense data for the reporting period July 2025 through June 2026, based on the attached Profit & Loss report.



Property Taxes equals 79% of COA's income.

