



BOOKING TERMS & CONDITIONS

PLEASE READ CAREFULLY

PARAKUYO TOURS & SAFARIS COMPANY LTD is a limited company registered in the United Republic of Tanzania.

The following terms used in this Booking Terms and Conditions document shall be considered synonymous: safari, trek, tour and trip, all of which refer to the travel arrangements being booked with and travel services being delivered by Parakuyo Safaris. Additionally, the following terms: client, guest, participant, member, passenger and traveler all refer to you, as the traveler.

A CLIENT'S SIGNATURE AND RETURN OF A RESERVATION FORM ALONG WITH A PAYMENT OF A DEPOSIT SHALL BE CONSTRUCTED AS ACCEPTANCE OF THE FOLLOWING TERMS AND CONDITIONS:

1. **Reservations and Payments** – Payment of a deposit in the amount (40%) of the total tour price (of which 20% is non-refundable), along with a completed and signed reservation Form are required in order to confirm your reservation. Tour booked less than 45 days is paid 100%.

Upon Parakuyo's receipt of deposit and Reservation form, we will, subject to availability, reserve your place on your selected tour. In the event any accommodation is not available we will substitute a comparable property or adjust the itinerary if necessary without compromising the tour experience. The balance of the tour price is due not later than 45-60 days prior to departure- we will indicate the finalized number of days on your invoice. All payments must be made by bank transfer to Parakuyo's CRDB BANK PLC account in USD. All prices are in U.S. dollars and must be paid in U.S. dollars.

2. **Cancellation and Refund policy** – Cancellation effective upon the date of receipt notification in our office and signed by the client. In the event of cancellation of a booking or failure to join a tour will result in retention of funds by Parakuyo Tours & Safaris Tanzania LTD as follows:
 - Written cancellation received between 95 and 61 days prior to departure, a 20% of the reservation of the cancelling client/party will be retained by Parakuyo Safaris and the balance of the total costs refunded
 - Written cancellation received between 60 and 45 days to departure, 50% of the reservation of the cancelling client/party will be retained by Parakuyo Safaris and the balance of the total cost refunded
 - Written cancellation received less than 45 days prior to departure, a 100% of the reservation of the cancelling/ party will be retained by Parakuyo Safaris
"Should the canceling party be able to find a replacement for themselves no less than 14 days prior to departure and the replacement complete this booking form individually, no retention of

funds will take place, However, should no replacement be found by 14 days prior to departure , a 10% cancellation penalty will apply to the cancellation party.

**Trip cancellation insurance is strongly recommended. No refund or portions of any refund shall be made by Parakuyo Safaris in the event you fail to join a tour after departure or leave it prior to its completion.

3. **Limitation of Liability** – Parakuyo Safaris must make substantial advance payments to its suppliers to secure hotels, transportation companies, etc. prior to the scheduled tour commencement date. In the event a tour is cancelled due to force majeure (acts of God, war, labor strikes, earthquake, flooding, etc.) Parakuyo will promptly refund the portion of the trip cost not already advanced to suppliers and use its best efforts to recover and refund the balance as promptly as possible.

Parakuyo Safaris, however, does not guarantee recovery of any or all of the advance payments made, and our use of best efforts to recover these payments will not include the commencement of any legal proceedings against suppliers.

Parakuyo Safaris shall not be responsible for expenses incurred by travelers in preparing for cancelling trip such as non-refundable airfare tickets, visa fees, doctor's fees or vaccination, equipment etc.

4. **Insurance** – It is a condition of booking that the sole responsibility lies with the guest to ensure that they carry the correct and sufficient comprehensive travel and medical insurance to cover themselves, as well as any dependents and travelling companions for the duration of their tour to Africa. This insurance should include coverage in respect of, but not limited to, the following eventualities: cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage, theft or loss of personal baggage, money and goods. Parakuyo will take no responsibility and shall have no liability for any costs for losses incurred or suffered by the guest, or guest's dependents, or travelling companions, with regards to, but not limited to, any of the above mentioned eventualities. Guest will be charged directly by the relevant service providers for any emergency service they may require, and my find themselves in a position unable to access such services should they not be carrying the relevant insurance coverage.
5. **Medical and Health** – Good physical health is a requirement for participation on a tour in Africa. You may be travelling in rugged and wilderness areas away from immediate medical attention and facilities. By forwarding this Reservation Form and payment of deposit, you are confirming that you do not have any physical or other conditions of disability that would create a hazard to yourself or fellow travelers, it is essential that any guest with any condition requiring regular medication or treatment or which may be affected by strenuous outdoor activity, high altitude, climate or particular foods, advise us in writing in advance of travel.
6. Parakuyo Safaris reserves the right to request a guest to provide a doctor's statement of good health or to make an ultimate decision for determine suitability for a guest to participate in an activity which may pose a risk to the guest or other travel participants. Anti-malaria precautions should be taken, and these are the sole responsibility of the guest. Parakuyo will not assume

responsibility for the accuracy of any medical information. You should consult your doctor for up to date requirements and medical advice.

7. **Airfares and Delays** – Airfare are subject to fluctuate without notice prior to ticketing. Parakuyo is not responsible for any airline schedule or airfare changes, cancellations, overbooking or damage or loss of baggage and property. Any and all claims for any loss, damage or injury suffered on any airline must be made directly with the airline involved. Air schedule changes may necessitate additional nights being added to your tour. These schedule changes are beyond the control of Parakuyo Safaris and any resulting additional costs shall be the sole responsibility of the guest. Parakuyo Safaris shall not be held liable for any delays or additional costs incurred as a result of airline not running to schedule.
8. **Information** – Parakuyo Safaris shall not be liable for any loss, damage or injury arising from any shortfall, errors or omissions in the lodging information (tented camps and lodges) passed to the customer during the course of the sale or subsequent delivery of the services.
9. **Itinerary Changes** – although every effort is made to adhere to schedules and itineraries , Parakuyo Safaris reserves right to alter routes or accommodations arrangements should conditions necessitate prior to or while on tour . Such conditions may be brought about by impassable roads or closed airfields due to rain, by game migrations from one region to another, lodge, lodge and camp overbooking, airline delays and schedule changes or other unforeseen challenges. Parakuyo Safaris shall not be held responsible for such itinerary changes. If client initiates a last minute change to the tour itinerary including accommodations, flights, services etc. any additional expenses incurred as a result of such changes shall be payable directly by the client.
10. **Specific Accommodation** - Although we use our best efforts to ensure that all reserved accommodations are available as planned, Parakuyo Safaris shall not be held liable for a refund either in the whole or part, if any accommodation or excursion is unavailable and a reasonable alternative is found.
11. **Wild Animals** – Please be aware that our tours may take you into close contact with wild animals. Attacks by wild animals are rare, but no tour into the African wilderness can guarantee that this will not occur, Parakuyo Safaris shall not be held responsible or liable for any injury or incident on the tour. Please note that many lodges and camps are not fenced and wildlife move freely in and around these areas. Always follow the safety instructions from the lodge or camp’s staff with regards to moving to and from your accommodation and while on game activities throughout your tour.
12. **Guest Representation and Consent** – the person making any booking with Parakuyo Safaris, warrants that he or she has authority to enter into a contract on behalf of other persons included in such a booking and in the event of the failure of any or all of the other persons so included to make payment, the person making the booking shall by his/her signature thereof assume personal liability of the total price of all bookings made by him /her. The payments of the deposit or any other partial payment for a reservation on a tour constitutes a consent by all guests covered by that payment to all provisions of the Booking Term and Conditions contained herein whether the guest has signed the Reservation Form or not.

13. **Assignment** – This contract may not be assigned by either party without the prior written consent of the other party.
14. **Severability** – If any term of this contract is held by a court of competent jurisdiction to be void or unenforceable, the remainder of the contract term shall remain in full force and shall not be affected.
15. **Governing Law** – The validity of this contract and of any of its terms or provisions, as well as the rights and duties of the parties under this contract, shall be construed pursuant to and in accordance with the laws of the United Republic of Tanzania
16. **Entire Agreement** – The contract supersedes any and all other agreements, either oral or in writing, between the parties with respect to the subject of this contract, and each party acknowledges that no representation, inducements, promises, or agreements have been made by or on behalf of any party except the covenants and agreements embodied in this contract. No agreement, statement, promise not contained in this contract shall be valid or binding between the parties with respect to the subject of this contract.
17. **Increase in Costs** – Tour costs quoted are current and are subject to change should there be any increases related to national park fees, lodging rates, governmental fees and taxes, internal airfare, airport taxes, visa fees, third party services or any other circumstance beyond our control.
18. **Travel & Medical Documents** – It is the responsibility of the client to ensure that he/she and his/her dependents have all the appropriate travel and medical documentation. It is your responsibility to report on time for all travel arrangements and to ensure that you have all travel tickets and documents. Parakuyo Safaris shall not be held responsible for any immigration or other authority, all repatriation costs are to be borne by the traveler.

“I have read and accept the foregoing Booking Terms and Conditions. I understand and agree that I must also sign and return to Parakuyo Safaris a completed Travel Insurance Acknowledgement before my reservation will be confirmed. If I am signing on behalf of a minor, I agree to release, hold harmless and indemnify Parakuyo Safaris for any claims of the minor”.

(If applicant is under 18 years of age, a parent or legal guardian must sign for the minor)

Signature: _____ Name(printed) _____ Date: _____

Signature: _____ Name(printed) _____ Date: _____

Signature: _____ Name(printed) _____ Date: _____

Signature: _____ Name(printed) _____ Date: _____

Signature: _____ Name(printed) _____ Date: _____



TRAVEL INSURANCE ACKNOWLEDGEMENT

Your upcoming trip is a significant investment, which involves risks, for this reason, we strongly urge you to purchase a comprehensive travel and medical insurance plan valid for the entire duration of the trip. This insurance should cover you for events such trip cancellation, delay or interruption, lost or delayed baggage, emergency accident, illness and evacuation, 24-hour medical assistance and traveler's assistance.

A completed Travel Insurance Acknowledgement Form is a condition of travel.

Please check one of the following:

I have purchased a comprehensive travel Insurance plan and have included details so you may confirm my/our coverage.

Comprehensive travel insurance has been explained and recommended to me relative to my _____ forthcoming trip; however, I have declined to purchase such insurance, I, the undersigned, accept full responsibility for, and will not hold Parakuyo Safaris T. Limited responsible, for any loss or expense incurred which would have been covered by the recommended comprehensive travel insurance.

Signature: _____ Date: _____

Signature: _____ Date: _____

Company Name: _____ Policy # _____

Phone: _____



TRAVELER INFORMATION

Name (Full) _____
Last First Date of Birth

Address _____
Street State Zip Code

Email _____ Home Phone _____ Mobile _____

Dietary Restriction(s) _____

Medical Health Concern _____

Special Occasion or Celebration _____
Date



PASSPORT INFORMATION

Please ensure that does not expire within six (6) months of the date entry to Tanzania. Additionally, your passport should have a minimum of two (2) blank pages for entry to Tanzania. If you are visiting Kenya in addition to Tanzania, please ensure a minimum of four (4) blank pages.

Full Legal Name _____

Passport No: _____ **Gender** _____

Issue Date: _____ **Place of Issue:** _____ **Expiry Date:** _____

EMMERGENCY CONTACT INFORMATION

Full Name _____
Last First

Primary Phone _____ **Alternative Phone** _____

Reallationship _____