- Sheriff William Gore (Retired January 2022, employed 17 yrs) Held ultimate responsibility for jail operations and oversight. Sued in civil court for failure to train and supervise deputies and medical staff. Presided over department during over 150 in-custody deaths including Elisa's. State audit linked his leadership to systemic jail failures.
- Sheriff Kelly Martinez (Current, employed 40 yrs) In 2019, overseeing the Law Enforcement Services Bureau including the Homicide Unit, which conducted internal investigations into in-custody deaths like Elisa's. Under her oversight, no criminal charges or disciplinary action resulted despite clear medical neglect. Part of the command structure named in wrongful death lawsuits for systemic failures. Now Sheriff, she has promised reforms, but deaths continue, and critics cite inadequate accountability and transparency.
- Barbara Lee (Retired January 2020, employed 30 yrs) Worked for San Diego County for 30 years; Medical Services
 Administrator from 2012–2020 and Assistant Administrator from 2006–2012. Oversaw jail medical operations and staff.
 Failed to enforce withdrawal treatment protocols, ensure proper emergency responses, or discipline falsification of medical records. Her department ignored seizures, dehydration, and abnormal vitals. No documented corrective action taken following Elisa's death.
- Chief Medical Officer Doctor Jon Montgomery (employed 9 yrs) Oversaw clinical operations and mortality reviews for county jails. Responsible for medical policies, staff performance, and systemic care standards. During Elisa's incarceration, staff delayed withdrawal treatment, failed to respond to seizures, and falsified records. No corrective

- reforms followed her death. Did not intervene despite overseeing repeated deaths tied to systemic failures.
- SD Deputy Reishone Foster (Retired, employed 28 yrs) Saw Elisa on 11/10/2019 and was supposed to transport Elisa to the doctor. Elisa started to have a seizure when she stood up and instead of assisting her, Foster drags Elisa from the cell door back into the cell on the floor and walks out and locks cell door. Foster never tells anyone that she witnessed Elisa have a seizure, but report to doctor that Elisa was not coming because of her "behavior". After Elisa's death and viewing the videos, investigators confronted Foster about her behavior with Elisa. Soon after, Foster retires.
- SD Deputy Lucas "Lacee" Lovisa (employed 12 yrs) Had interaction with Elisa on 11/10/2019. Lovisa was moving Elisa from the medical ward to the isolation cell #5. In the video evidence Elisa looks confused. Lovisa man-handle Elisa and moves her quickly and shove her into the cell #5. On 11/11/2019 @ 7:05 pm, Lovisa arrives to Elisa's cell with Danalee Pascua, Lovisa commands Elisa to come to the cell door so Pascua could take her vitals. Video evidence shows that Elisa is having a hard time standing and walking to the door. As Pascua is taking Elisa's blood pressure, Elisa falls to her left, hits her head on the wall and collapse. Lovisa opens the door and enters the cell. Elisa is seizing but cannot sit up. Lovisa grabs Elisa's clothing and holds Elisa up as she sits, seizing still. Pascua "finished" taking vitals from Elisa. Lovisa lets go of Elisa and she falls over, hitting her hear on the door jam. Lovisa walks away and leaves Elisa in this weird position. She does not put Elisa in the recovery position, which is on Elisa's side, so she would not choke on her vomit. Lovisa never

- returns to Elisa's cell until an hour later and Elisa had already died. Lovisa never called 9-1-1, but left Elisa in medical distress and waited an hour to return, to find Elisa dead. After Elisa's death, Lovisa is still working with the San Diego Sheriff.
- SD Deputy Tonee Hall-Benette (employed for 17 yrs) Saw Elisa on 11/11/2019 @ 7:05pm. She held the door as Danalee Pascua and Lucas "Lacee" Lovisa enter Elisa's cell. She observed everything that took place in the cell, Pascua and Lovisa interaction with Elisa. She knew that she did not tell or herself put Elisa in the recovery position, in which Elisa should have been put on her side so she would not choke on her vomit. After Hall-Bennette locked the cell door, video evidence shows Hall-Bennette walk pass Elisa's cell 5 times within the hour as Elisa laid dead, in her cell. Never once did she check for signs of life. Hall-Bennette never called 9-1-1. After Elisa's death, Hall-Bennette is still working with the San Diego Sheriff.
- SD Deputy Ana Quijas Was on shift with Deputy Foster on 11/10/19. She entered Elisa's cell that evening and again the next morning when Elisa was found unresponsive again.
 Witnessed her lying on the floor, showing signs of medical distress, was not breathing, and then called for medical staff.
 Did not summon medical help the night before. Her failure to act directly contributed to Elisa's preventable death.
- Nurse Danalee Pascua (employed for 3 yrs) Saw Elisa on 11/11/2029 @ 7:05pm. Pascua arrived at Elisa's cell asking for Elisa to come to the door. Elisa wanted Pascua to come in instead, since she cannot walk steadily. Pascua refused, so Elisa walks to the door and video evidence shows that Elisa has a hard time standing. As Pascua was getting Elisa's blood pressure, Elisa collapse, hit head on wall and falls against the

wall. Elisa is seizing and Pascua enters the cell and does nothing to help Elisa. She never calls the on-call doctor or 9-1-1. She just stands over Elisa for a few minutes, looking at Elisa. She never put Elisa in the recovery position, which is Elisa should be laying on her side so she would not choke on her vomit. Eventually she leaves the cell and ignores Elisa for an hour. Pascua returns to Elisa's cell and states that Elisa "looks" pale". She enters the cell with 2 other deputies, Lucas "Lacee" Lovisa and Tonee Hall-Bennette. Pascua does not perform CPR. She does nothing. Nurse Amanda Winey is the one who called 9-1-1. Hours after Elisa died, Pascua starts logging into Elisa's medical record stating that Elisa was "uncooperative" so she couldn't take Elisa's blood pressure. Pascua never mentioned that Elisa fell, hit her head, or was having a seizure. She continues to write in Elisa's medical record that she will check Elisa vitals again when she's more cooperative and will to hourly checks for "signs of life", but Pascua knew Elisa was already dead. After Elisa's death, Pascua is no longer working with the San Diego Sheriff, and her nursing license is still active.

• Doctor Friederike Von Lintig – Saw Elisa on 11/11/2019 in the morning but never treats Elisa, does not give her medication. She just kneels and converse with Elisa. In the afternoon when medical was called after Elisa had a seizure. Despite just having a seizure, Von Lintig noted in Elisa's medical record that Elisa finished withdrawal protocol, in which it was false. She states that Elisa was admitted in the medical observation unit because of "fainting spell", but it was Gilmore who requested Elisa to be admitted in the medical observation unit for withdrawals. Von Lintig continues to state that Elisa was "doing"

better today" and states that Elisa was "staging her "fainting spells" for second gain purposes" Elisa asked Von Lintig for an IV since she was badly dehydrated and Von Lintig denied that request. She never treats Elisa, no medication. She did not take Elisa's vital but only the oxygen saturation that was low. After Elisa's death, Von Lintig no longer worked with the San Diego Sheriff. She surrenders her medical license.

- Doctor Carol Ann Gilmore Saw Elisa on 11/10/2019 and stated that Elisa was dehydrated, but never gave her an IV or sent her out to the hospital. Gilmore became aware that Elisa was never put on withdrawal treatment. Gilmore gave Elisa the 1st dose for withdrawal at 1pm. On 11/11/2019, Gilmore responded to Elisa's cell after she had a seizure. Gilmore did not treat Elisa. Video evidence shows Gilmore just standing in the cell, looking at Elisa. She never touched Elisa. Eventually she leaves the cell when Friederike Von Lintig arrives. After Elisa's death, Gilmore no longer worked for the San Diego Sheriff. Gilmore medical license was taken away.
- Nurse Hazel Camama Saw Elisa on 11/11/2019. She documented her vitals which is starting to become abnormal. Camama contradicts herself in what she writes in Elisa's medical record (Elisa was making herself vomit, she was displaying disruptive behavior, and "yelling excitedly") comparing to the video evidence. Later, Camama states that Elisa no longer vomited through the night and "ate 100% breakfast. Video evidence shows differ, Elisa is vomiting all night and walking into the walls and having seizures. Camama continues to falsify Elisa's medical record. After Elisa's death, Camama continues to work with the San Diego Sheriff.

- Nurse Lorna Roque Saw Elisa on 11/11/2019 and documented Elisa's vital, in which was still abnormal. Blood pressure diastolic 54. But Roque documents in Elisa's medical record that Elisa was fine, no shakes and was alert, but noted that Elisa was "on floor ganging self", video evidence does not show that. Roque never calls 9-1-1. After Elisa's death, Roque continues to work with the San Diego Sheriff.
- Nurse Amanda Winey Saw Elisa on 11/9/2019 and saw signs of withdraw but never put her on withdraw protocol and never gave her medication from her withdrawals. After Elisa's death, Winey continues to work with the San Diego Sheriff.
- Nurse Alicia Rabusa Saw Elisa during med rounds on 11/10/19; reported she looked 'bad' and had vomited but failed to call 911 or take emergency action. Her inaction occurred despite visible signs of severe medical distress.
- Nurse Mabel Domingo Observed Elisa vomiting and appearing medically unstable on 11/10/19. Failed to initiate emergency care, call 911, or escalate situation despite visible signs of severe distress. Elisa died hours later.
- Nurse Leah Testado Informed by other nurses of Elisa's serious condition on 11/10/19, including vomiting and weakness. Did not assess Elisa, call 911, or elevate the concern. Her inaction contributed to the systemic failure to provide emergency care.
- Nurse Rovina Isidro Recorded Elisa Serna's dangerously low blood pressure (80/62) and noted vomiting and weakness on 11/10/19. Despite clear signs of medical distress, she failed to initiate the CIWA withdrawal protocol, notify a physician, or call 911. Her charting minimized Elisa's condition, and no

- follow-up action was taken. Contributed to systemic neglect that preceded Elisa's death.
- Serina Rognlien-Hood Oversaw nursing operations for San Diego County jails, including Las Colinas. As Director of Nursing, she was responsible for ensuring proper oversight, compliance with medical standards, and timely intervention by staff. Despite Elisa Serna experiencing severe withdrawal symptoms for 5 days, documented by multiple nurses, there was no escalation or corrective action taken by leadership. Rognlien-Hood later testified that 911 should have been called when Elisa collapsed, yet her leadership failed to ensure emergency protocols or withdrawal treatment standards were enforced. Her lack of oversight contributed to the systemic neglect that resulted in Elisa's death.
- Doctor Mark O' Brien Medical Director, Coast Correctional Medical Group, Coastal Hospitalist Medical Associates Inc., Correctional Health Partners and NaphCare (San Diego Sheriff 3rd-party contractors). Oversaw physicians and nurse practitioners under contract with San Diego Sheriff Department, including Dr. Von Lintig and Dr. Gilmore. Failed to ensure staff were properly trained and supervised. Took no documented disciplinary action after Elisa's preventable death. Allow providers with repeated misconduct, like Friederike Von Lintig, to continue practicing. Named in wrongful death lawsuit for systemic oversight failure.
- There were other employees that knew something was wrong with Elisa but wanted to use the excuse that they are not medical professionals. It's common sense. If you see someone that is in distress, call 9-1-1, get the supervisor, go up the chain of command. Elisa was said to have "sunken eyes, skinny and

was frail, wasn't faking her illness". Any child would know something was wrong with Elisa those 5 days she was incustody. So, let's include these individuals for not calling 9-1-1: Deputy Salcedo, Deputy Camacho, Sergeant Moore, and Dr Quoc Tran