

Organization	Update		Contact Information
Social Services			
<ul style="list-style-type: none"> • Cal Optima • General Relief 	<p>Cal Optima Customer Service remains ready to respond to member's needs.</p> <p>Online application services and call centers new expanded hours</p>	<p>Members can call Customer Service, 24 hours a day, 7 days a week</p> <p>Monday-Friday, 6:30 a.m. - 8 p.m., Saturdays 7 a.m. - 4:30 p.m.</p>	<p>Medi-call toll-free 1-888-587-8088, OneCare Connect 1-855-705-8833 OneCare 1-877-412-2734 TTY users 1-800-735-2929 PACE 714-468-1100 or 1-855-785-2584 (Monday-Friday, 8 a.m. - 4:30 p.m.) TTY Users 714-468-1063</p> <p>800-281-9799 http://www.mybenefitscalwin.org</p>
DMV	Closed through May 15, 2020 for in office visits		Customer assistance 1-800-777-0133, www.dmv.ca.gov
OC Housing Authority	Closed to the public. No face to face meetings. Voucher briefings completed by telephone. Inspections of vacant units only		
Anaheim Housing Authority	Anaheim Housing Authority and Anaheim City Hall closed to the public. New leasing inspections for vacant units only		
Santa Ana Housing Authority	All City of Santa Ana government buildings are closed to the public. Face-to-Face office visits are suspended until 4/3. Operations continue during normal business hours with no public contact. Inspections are postponed until 4/3/2020. New lease and special inspections conducted after health screening.		
Social Security Office	Closed, can obtain Income verification letter		800-772-1213
OC4Vets	Services provide by telephone including MHSA certification for Santa Ana Veterans College		714-480-6476
Pathways of Hope	College food banks are closed. HUB of Hope food distribution and resource center open. Face to face operations continue	Food distribution and resource center open Monday-Friday 1 p.m.-4 p.m.	
Peer Mentors	No face to face but are assisting telephonically		
Tierney Center/Veterans HUB	Closed to public. Providing email services until 3/31/2020. Veteran must have access to email and printer to receive services.		
VA CRRC	Screening prior to entering facility. Appointments encourage by contacting the VA CRRC. Face to face operations continue.		714-568-9803
Volunteers of America	Conducting all intakes by phones		714-584-0271
Working Wardrobes	Operations suspended through March 31,2020		
Food Resources:			
Families Forward	Drive thru food distribution	Monday-Friday, 10 a.m. - 2 p.m.	8 Thomas, Irvine, CA 92614
Second Harvest	Drive thru food distribution	Saturday, 9 a.m. -12 p.m.	Honda Center Parking, Lot E, Katella, Orange, CA 92868, 8014 Marine Way, Irvine, CA 92618, 949-653-2900

Orange County Food Bank	Drive thru food distribution		12640 Knott Street, Garden Grove, CA 92841, 714-897-6670
Pathways of Hope	Drive thru food distribution	Monday - Friday 1 p.m. - 4 p.m.	HUB, 611 S. Ford, Fullerton, CA
EV Free Fullerton (Good Samaritan Center)	1 bag/week	Monday - Thursday 9 a.m. - 4 p.m.	
Family Assistance Ministries		Monday - Friday 10 a.m. - 3 p.m.	1030 Calle Negocio, San Clemente, CA 92673
Families Forward	Drive thru pantry	Monday - Friday, 10 am - 2 pm	9221 Irvine Blvd., Irvine, CA 92618
Pathways	Call for appointment	Monday - Friday, 1 pm - 4 pm	611 S. Ford Ave., Fullerton, CA 92832 714-680-3691 ext 2220
Placentia Family Resource Center	Special Event Drive Thru Pantry, April 2, 2020	Monday - Friday, 9 am - 5 pm	900 S. Melrose St., Placentia, CA 92870
Rose Drive Friends Church	Drive thru food distribution	Wednesday 4 - 5 pm, Saturday, 9 am - 10 am	4221 Rose Drive, Yorba Linda, CA 92886
Share Ourselves	Drive thru food distribution, must have ID	Monday - Friday, 8 am - 4:30 pm	1550 Superior Ave., Costa Mesa, CA 92627 949-642-3451
South County Outreach	by appointment only		7 Whatney Ste., B Irvine 92618 949- 380-8144 ext 207
The Main Place Christian Fellowship		Wed 3p.m.	1909 E Quincy, Orange 92865 714-505-1734
The Gary Center	Call for qualification	Friday, 9-11 a.m.	341 S. Hillcrest St., La Habra, CA 90631 562-691-3263

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Homeless Service Agencies			
•1736 Family Crisis Center	All intakes by phone. SSVF eligible Veterans can be placed in motels		323-770-6775
•Chrysalis	Client services are suspended. Virtual services are available		www.changelives.org
•City Net	Face to face operations are continued. Calls to hotline are returned within 48-72 hours.		714-451-6198
•Families Forward	Drive-thru food distribution. All other services are provided virtually	Monday-Friday, 10 a.m. - 2 p.m.	
•Illumination Foundation <i>La Mesa Shelter-Anaheim</i>	Sheltering in place. Discontinued all non-essential transportation. Transportation provided to medical appointments, behavioral health, treatment, prescription are being honored on a case-by-case evaluation. Face to face operations are continued.	9:00 a.m. - 5 p.m.	Hotline: 714-507-2459
•Illumination Foundation <i>Multi-Service Center-Stanton</i>	Center to remain open on an appointment only basis. Hotline has been established to provide services telephonically and schedule appointments as needed. Face to face operations continue		
•Illumination Foundation <i>Recuperative Care</i>	Supportive services continue and accepting referrals with medication to ensure the incoming clients do not pose a health risk to the community. Face to face operations continue		
•Illumination Foundation <i>Mental Health Association</i>	Closed until April 1, 2020. Staff continuing to provide virtual and telephonic services. Transportation provided one-on-one		
•Mercy House <i>Cold Weather Shelter-Fullerton</i>	Independence Park Gymnasium- 801 W. Valencia Dr., Fullerton, CA 92832. The shuttle routes will remain the same. Call for bed availability. Face-to-face operations continues.	Operating 24 hours a day, seven days per week	714-213-9815
•Mercy House <i>Cold Weather Shelter-Santa Ana</i>	Salvation Army 2603 W. First Street, Santa Ana, CA 92703. The shuttle routes will remain the same. Call for bed availability. Face to face operations continue.	Operating 24 hours a day, seven days per week	949-988-1239
•Mercy House <i>Cold Weather Shelter-Family Care Center</i>	Accepting referrals through the bed reservation system. Face to face operations continues		
•Mercy House <i>Cold Weather Shelter-Link Shelter</i>	Only accepting SAPD referrals. Face to face operations continue.		714-836-7188 ext 200
•Mercy House <i>Cold Weather Shelter-Kramer Shelter</i>	Normal referral process. Face to face operations continue.		
•Salvation Army- <i>Hospitality House</i>	Normal referral process. Face to face operations continue.		714-542-9750

•Salvation Army- <i>Anaheim Shelter</i>	Normal referral process. Face to face operations continue.		657-999-2430
Wise Place	Limiting exposure by encouraging to remain at the shelter except for appointments with housing, mental health, or medical needs. Working remotely and providing phone counseling when feasible. No more intakes until further notice. Face to face operations continue.		
Bridges at Kraemer			714-836-7188 ex 131
Family Promise			714-787-3487
Precious Life Center			562-431-5025
H.I.S House			714-993-5774
The Lighthouse			949-548-7161
Thomas House			714-647-7534
Colette's House			714-596-1380
Family Care Center			714-836-7188 ext 119
Courtyard			714-910-0436
Grandma's House of Hope			714-833-5333
OC Rescue Mission			714-247-4353
Alternative Sleeping Location			949-494-6928