

The following is an update to our previously published billing policies.

In accordance with the recent changes in compensation guidelines established by Medicare, Blue Cross & Blue Shield, and most other insurance carriers, fees for professional services may now be based not only on place of location—office, urgent care center, hospital-- but on the time and complexity of the advice and care provided whether by face to face contact or by other means of telehealth communications.

As a provider for Medicare, Blue Cross/Blue Shield and other major medical carriers, my office will now be billing your insurance carrier for those approved services based on their guidelines.

As such, you may see charges submitted to your insurance carrier for services such as:

- Review of outside records
- Telehealth phone consultations
- Prescription refills
- Completion of health and disability forms, and
- Email telehealth communications

If you have any questions, please call the office.