

PROBLEM CHART FOR TROUBLESHOOTING

| Earmold | Personal Devices Problems | FM/DM Problems |
|--|--|--|
| <ul style="list-style-type: none"> a. Lost b. Poor fit c. Dirty d. Plugged e. Damaged f. Tubing crimped or damaged | <p>CI/HA not worn:</p> <ul style="list-style-type: none"> g. Sensitive ear h. Refuses i. In pocket j. Left at home k. No battery l. Lost m. In for repair n. Other <p>Problem:</p> <ul style="list-style-type: none"> o. Turned off p. Dirty q. Mic opening blocked r. Distortion s. No output t. Low output u. Battery compartment damaged v. Dead/weak battery w. Loose hook x. Cracked/damaged case y. Volume control z. Excessive moisture aa. Broken headpiece/cable bb. Intermittent cc. Internal feedback dd. Unknown | <p>Receiver:</p> <ul style="list-style-type: none"> ee. No RMsignal ff. Frequency not synched with transmitter, if applicable gg. HA/RM battery dead/weak hh. Wrong setting ii. Interference jj. Poor sound quality kk. Audioshoe connection problem ll. Other _____ <p>Transmitter/Microphone</p> <ul style="list-style-type: none"> mm. Mic off nn. Battery dead/weak oo. Other _____ |