

IT, Digital, and Business Operations Team

The IT, Digital, and Business Operations team of the BDPA organization is the backbone of the organization's technological and operational infrastructure. This team is responsible for managing and optimizing all IT systems, digital platforms, and business processes to ensure seamless and efficient operations. It oversees the implementation of cutting-edge technologies, cybersecurity measures, and data management practices. Additionally, it supports various organizational functions through the development and maintenance of digital tools and resources. By driving innovation and operational excellence, the IT, Digital, and Business Operations team enables BDPA to deliver high-quality services and programs to its members.

To join the IT, Digital, and Business Operations team, or for more information, contact Ken Wilson, Vice President of Operations, at kwilson@bdpacleveland.com, or at 216-773-0700.

