PACTSheet Your Questions Answered



Can I get a free disabled pass to travel around London?

If you are deaf or hard of hearing you may be able to get a disabled travel pass called a 'Freedom Pass'.

Don't miss out on the benefits this pass could give you.

Who can apply for a Freedom Pass?

First you need to qualify for this pass.

There are two conditions you need to meet:

- 1. Live in London.
- 2. Have a disability such as the following:
- blind or partially sighted
- profoundly or severely deaf
- people without speech
- people who have a disability,

or have suffered an injury, which affects their ability to walk

- people who do not have arms or have a long-term loss of the use of both arms
- people who have a learning disability

For a full list please check the below website:

www.londoncouncils.gov.uk/services/ freedom-pass/disabled-personsfreedom-pass/eligibility

What transport can I use my Freedom Pass on?

The freedom pass allows you free travel across the whole of London on many modes of transport:

- Bus
- Train
- Tube
- Tram

It also allows you to use any buses around the country outside of London like Brighton, Peterborough, Southend and many other places.

How do I apply for a Freedom Pass?

You can get a form from your local Borough Council. You can contact them direct by phone or email. Visit the following web page to find your local council contact details:

https://

www.londoncouncils.gov.uk/ services/freedom-pass/disabledpersons-freedom-pass/apply

Or you can find your local council website for information.

You will be asked to provide evidence of your eligibility and a colour passport sized photograph. Please read the borough's application form for guidance on what documents you must provide. If you need help with understanding and filling in your form please contact us. Our contact details are at the end of this FACTsheet.

Once your borough has assessed and confirmed your eligibility your Freedom Pass will be posted to you by second class post.

Please check out our website for more FACTsheets providing you with a range of information to help.

If you are deaf or hard of hearing and you need advice or help with communication please contact us for information.

iDeaf - London Deaf Information Service bringing a change to the lives of deaf and hard of hearing people.

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