

# Patient Information



CENTER FOR WOMEN  
OBSTETRICS & GYNECOLOGY

Patient's Full Name:

\_\_\_\_\_ Last First Middle

SSN: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
PO Box/Street City State/ZIP

County: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Secondary Phone: \_\_\_\_\_

Email: \_\_\_\_\_ Language: \_\_\_\_\_

Marital Status  M  S  D  W Ethnicity: \_\_\_\_\_ Race: \_\_\_\_\_

Employment Status:  Full time  Part time  Unemployed  Retired Employer: \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

Referring Physician: \_\_\_\_\_

Primary Care Physician: \_\_\_\_\_

## **Responsible Party/Guarantor (please print):**

Full Name: \_\_\_\_\_ Sex  Female  Male  
Last First

DOB: \_\_\_\_\_ SSN: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Primary Phone : \_\_\_\_\_ Secondary Phone: \_\_\_\_\_

Employment Status:  Full time  Part time  Unemployed  Retired Employer: \_\_\_\_\_

## **Insurance (please print):**

Primary Insurance: \_\_\_\_\_

Secondary Insurance: \_\_\_\_\_

Group #: \_\_\_\_\_

Group #: \_\_\_\_\_

Subscriber ID: \_\_\_\_\_

Subscriber ID: \_\_\_\_\_

Group Name: \_\_\_\_\_

Group Name: \_\_\_\_\_

Relationship to Insured: \_\_\_\_\_

Relationship to Insured: \_\_\_\_\_

Subscribers Name: \_\_\_\_\_

Subscribers Name: \_\_\_\_\_

Sex:  Female  Male DOB: \_\_\_\_\_

Sex:  Female  Male DOB: \_\_\_\_\_

SSN: \_\_\_\_\_

SSN: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_



# Health History Questionnaire - Gynecology

New Patient

Return Patient

A) **NAME** \_\_\_\_\_ Age \_\_\_\_\_ DOB \_\_\_\_\_

1. Marital status:  Single  Married  Long-term relationship  Divorced  Widowed
2. Reason for this visit: \_\_\_\_\_ Referring physician: \_\_\_\_\_
3. Occupation: \_\_\_\_\_
4. Preferred pharmacy (Store and Street/City): \_\_\_\_\_

B) **DRUG ALLERGIES**  NONE  YES: (please list): \_\_\_\_\_

C) **CURRENT MEDICATIONS** (include dose/amount per day/medical reason for taking med)

Medication	Dose	Frequency	Reason for medicine

D) **GYNECOLOGIC HISTORY**

1. First day of Last Menstrual Period (LMP): \_\_\_\_\_
2. Age of first period: \_\_\_\_\_ years
3. Periods are  regular, period start every \_\_\_\_\_ days  
 irregular, periods start every \_\_\_\_\_ to \_\_\_\_\_ days (ex 12 to 60)
4. Duration of bleeding: \_\_\_\_\_ days
5. Periods are  light  medium  heavy, changing a pad/tampon every \_\_\_\_\_ hour
6. Does bleeding or spotting occur between periods?  Yes  No
7. Is pain associated with periods?  Yes  No  Occasionally
8. Have you gone through menopause?  Yes  No Year of Menopause: \_\_\_\_\_
  - a. Taken hormone replacement?  Yes  No Medications: \_\_\_\_\_

E) **PAP SMEAR HISTORY**

1. Date of last pap smear: \_\_\_\_\_  Normal  Abnormal
2. History of abnormal pap smears?  Yes  No  
If yes, what type of treatment have you had? (include year)  
 Cryotherapy: \_\_\_\_\_  Cone biopsy (usually done in hospital): \_\_\_\_\_  
 Laser: \_\_\_\_\_  Loop excision (LEEP- usually done in office): \_\_\_\_\_
3. Have you received the Gardasil (HPV) vaccination?  Yes  No

F) **SEXUAL HISTORY**

1. Are you sexually active?  Yes  Not currently  Never (virginal)
2. Current method of birth control: (ex: condoms, pill, IUD) \_\_\_\_\_
3. Problems with intercourse?  None  Pain  Bleeding  Decreased libido

- G) **OTHER PAST GYN HISTORY:** Check any that apply or  None  
 Genital Warts     Herpes     Syphilis     Pelvic Inflammatory Dz (PID)  
 Chlamydia     Gonorrhea     Trichomonas     Recurrent vaginal infections (yeast or BV)  
 Endometriosis     Fibroids     Ovarian cysts     Other (specify) \_\_\_\_\_

- H) **PAST MEDICAL HISTORY (Check any that apply)**     None  
 Arthritis     Gallstones     Respiratory problems (ex COPD)  
 Diabetes     Liver disease, includes hepatitis     HIV  
                   gestational only     Seizure disorder     Thyroid disease  
 High blood pressure     Heart disease     Depression/anxiety  
 Kidney disease     Asthma     High cholesterol  
 Breast cancer     Blood clots legs/lungs     Other \_\_\_\_\_

- I) **PREGNANCY HISTORY**     Never been pregnant  
 Obstetrics history including miscarriages, abortions, and ectopic (tubal) pregnancies

Mo/Year	Delivery Location	Duration of Pregnancy (# of weeks)	Delivery Type vaginal, cesarean, abortion, miscarriage	Delivering Physician	Complications Mother and/or Infant Preeclampsia/ high blood pressure, diabetes, premature labor, other (specify)	(Child) Sex	(Child) Birth Weight	(Child) Present Health

- J) **SOCIAL HISTORY:** (Do you currently use...)  
 Tobacco:     Never     Yes, Packs/Day: \_\_\_\_\_     Former     Cigarettes     Chew tobacco  
                   Years smoked: \_\_\_\_\_     VAP  
 Alcohol:     Never     Former     Yes, Drinks/week: \_\_\_\_\_    Type: \_\_\_\_\_  
 Illicit Drugs:     Never     Former     Yes, Type: \_\_\_\_\_  
 How many caffeinated drinks per day? \_\_\_\_\_ drinks/day  
 Lifestyle: Are you on a specific diet?     Yes     No    If yes, which type of diet: \_\_\_\_\_  
                   Do you exercise regularly?     Yes     No    Days/Week: \_\_\_\_\_ Hours/Day: \_\_\_\_\_  
 History physical/sexual/emotional abuse?     Yes     No    Do you currently feel safe?     Yes     No

- K) **PAST SURGICAL HISTORY** (List all surgeries and year)     None

Surgery	Mo/Year	Complications

- L) **FAMILY HISTORY**     None  
 Yes    **Relatives** (mother, father, maternal/paternal grandparents etc)    **Diagnosis age**  
 Diabetes     \_\_\_\_\_  
 Heart disease/ High BP     \_\_\_\_\_  
 High cholesterol     \_\_\_\_\_  
 Breast cancer     \_\_\_\_\_  
 Ovarian/uterine cancer     \_\_\_\_\_  
 Colon/prostate ca     \_\_\_\_\_  
 Other (please specify)     \_\_\_\_\_

# Receipt of Privacy Practice Information



Patient's Full Name: \_\_\_\_\_

Yes  No I have read and have access to the notice of privacy and acknowledgment used by Highlands Center for Women.

Yes  No I authorize the release of my medical information to my insurance company should it be required for payment of my claim.

Yes  No I authorized detailed messages regarding my treatment, laboratory results, etc to be left at the following phone numbers:

Home: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_

Yes  No In the event of an emergency, I authorize Highlands Center for Women to leave messages regarding my treatment, laboratory results, etc to the following individuals:

Name \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone: \_\_\_\_\_

Name \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone: \_\_\_\_\_

Name \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone: \_\_\_\_\_

## Appointment Reminders:

Highlands Center for Women will send a general reminder message prior to appointments.

Yes  No I authorize Highlands Center for women to send annual appointment reminders via email to the following email address: \_\_\_\_\_

Yes  No I authorize appointment reminders via text message  
Phone number: \_\_\_\_\_

**I UNDERSTAND THAT THESE AUTHORIZATIONS ARE IN EFFECT UNTIL REVOKED BY ME IN WRITING.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(Continued on next page)

# Policies for Patient Care Services



**Thank you for choosing Highlands Center for Women for your gynecologic and obstetric needs. We are dedicated to providing the best possible care for you and want you to completely understand our office policies.**

## Financial Policy

### Insurance:

- Highlands Center for Women, PA participates with many insurance companies; however, we do not participate with all of them.
- It is the patient's responsibility to verify our participation with their plan. It is also their responsibility to be familiar with the specifics of their policy, including, but not limited to: visit coverage, referral/authorization requirements and lab tests.
- You must present your insurance card and photo identification at your first appointment and each year thereafter.
- If you do not provide proof of insurance, you will be billed as self-pay. We may be able to retroactively bill to your insurance plan depending on the plan's stipulations.
- It is the patient's responsibility to notify us if their insurance requires that we use a certain lab for any lab services.

### Payment for Services:

- Every patient (parent or guardian if the patient is a minor) is responsible for the payment of any and all services provided by Highlands Center for Women, P.A.
  - Payment is due at the time of service (this includes copay's, deductibles, co-insurance and outstanding balances)
    - Co-Pay: Fixed amount that you typically pay at the time of a visit
    - Deductible: The amount you are required to pay for certain services before your insurance plan starts to pay.
    - Co-Insurance: The percentage of costs of a covered health service that you pay after you've met your deductible.
  - Patients that are self-pay (without insurance) are required to pay for services at the time they are rendered. If the total charge amount is not available at the time of checkout, you may be required to pay a deposit up to \$200 that will be applied to your charges.
  - We do not perform any third party billing (i.e. workers compensation).
  - Our policy is to file insurance as a courtesy to you. The balance due is your responsibility and is expected from you within 30 days of receiving your first statement.
  - Should your insurance reject or deny any claims we have submitted on your behalf, we will make every effort to dispute the denial/rejection. It will be your responsibility to pay for any outstanding balance should your insurance uphold their denial/rejection.
  - Accounts older than 90 days will be turned over to a collection agency. If your account is turned over to collections, you will be responsible for the fee charged by the collection agency (23%) in addition to the amount owed. You may be discharged as patient and unable to schedule an appointment with us until the balance has been paid.
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# Policies for Patient Care Services



## General Policies

### Preventative Services (Annual Exams):

- Please check your insurance policy to make sure you have yearly preventative coverage for a pelvic and breast exam and/or pap-smear. If covered, most insurance companies allow for only one annual exam per 12 month period.
- An annual exam is a wellness visit and does not include discussion of new problems or a detailed review of chronic conditions. If you have a new health problem to address at your annual exam, your provider will determine if he/she can address your concerns at this time or if you need to schedule another appointment.
- If you have a wellness visit and request additional services (i.e a problem visit), you will be billed for the additional service(s).

### Lab Services:

- All blood draws and pathology (i.e. pap smears and biopsies) will be processed by Labcorp unless you notify us that your insurance requires that you use a different company.
- These services will be billed to your insurance by Labcorp, not Highlands Center for Women, PA.
- If you receive a service in the lab, the technician will provide an estimate for the services if an estimate is available. If you are self-pay, you may have the option to pay in full to receive a discount.
- It is the patient's responsibility to know what their plan covers for any lab service. Highlands Center for Women, PA has no knowledge of how these tests will be billed, what your insurance will cover, and how much you may owe for these services.

### FMLA:

- If your employer requires Family Medical Leave Act (FMLA) or Disability paperwork to be completed by your provider, we will complete these form(s) for you. Form completion requires 5-10 business days and a fee will be charged as below. *Please note: We do not complete FMLA for intermittent leave unless it's medically indicated.*

### Appointments:

- If you arrive late for a scheduled appointment, you may be asked to reschedule your appointment or you may be asked to wait for an opening in the schedule (depending on availability).
- If you are unable to keep a scheduled appointment, we require 24 hour notice. If you fail to give appropriate notification, you will incur a missed or cancelled appointment fee as below.
- You may be discharged as a patient following three (3) no-shows in a one year period.

### Additional Fees:

- |  |      |
|--|------|
| • Returned Checks:   | \$35 |
| • Prescription requests made outside of an office visit:       | \$15 |
| • Copies of Medical Records (separate authorization required): | \$15 |
| • Disability/FMLA Forms:                                       | \$20 |
| • Missed or Cancelled appointments without a 24 hour notice    | \$20 |

I have read the above Financial Policy, I understand and agree to my financial responsibilities.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date