

Contact us:



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@tulipneurodisabilityteam



020 8680 4810



Tulip Nursing Team Hub
207 Pampisford Road
South Croydon CR2 6DF

Tulip Neurodisability Nursing Service

Do you have questions or comments about your care?

If you have a problem that the service that nurses or doctors are unable to resolve, you can contact the **Patient Advice and Liaison Service (PALS)** who will be happy to help you. Please also tell PALS about positive comments or compliments.

PALS offer assistance, advice and support for patients and their families and can help if you have questions or concerns about care. PALS may also be able to provide further information about tests and procedures. The office is open to callers from 9.30am to 4.00pm, Monday to

Friday; Telephone number: **020 8401 3210**; or email
CH-TR.PALS@nhs.net

CroydonHealthServices

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Who are we?

We are a team of paediatric nurses, learning disability nurses, and healthcare assistants. The team has recently expanded to include nurse specialists in acute liaison, complex care and transition. We are part of Croydon Health Care NHS trust.

Where do we work?

We work in partnership with the following Croydon special schools and nurseries;

-Bensham Manor School

-Chipstead Valley Enhanced Learning Provision

-Priory School

-Red Gates School

-St Giles School

-St Nicholas School

We also provide support to children with additional nursing needs attending mainstream nursery provisions in Croydon, in partnership with our colleagues in The Children's Hospital at Home Team.

What do we do?

We provide case management and coordination of care for children and young people with highly complex and/or unstable health conditions.

We enable children with complex health needs to access education; providing nursing care and training education staff to carry out healthcare interventions, within the classroom setting. This ensures children with health needs are able to access school without their health being impacted.

Before your child starts in their placement a nurse from the team will contact you to discuss your child's health. If your child requires nursing support, we will arrange an appointment to carry out a health needs assessment. This may be done over the phone, face to face or virtually depending on your child's needs.

Your child will have an individual healthcare plan written for use in their childcare or education setting detailing their health history and needs during the day and any training needed for staff to safely manage their needs. The nursing staff will input any health or training needs into initial and review Education, Health and Care plans.

Support and Training

The nursing team provides support to children and training for education staff with the following:

- Enteral Feeding and monitoring of weight.
- Administration of medication
- Seizure Management
- Respiratory Management
- Tracheostomy Care
- Care of clinically unwell children
- Catheterisation
- Assessment for continence products
- Community Paediatrician Clinic/Dietician Clinic
- Training of education staff in designated interventions to meet the medical needs of children in education provisions.
- Referrals to specialist services, i.e. special needs dentist, podiatry
- Partnership working with health and social care colleagues to safeguard the health and well-being of children and young people.
- Independence training to support self-care; i.e. Catheterisation
- Input of health and training need requirements into Education and Healthcare Plans (EHCP).

Administration of Medications

Medications can be administered in school if they are;

- Prescribed for your child by a doctor
- Require administration 4 times a day
- Medication that would be detrimental to a child's health, should it NOT be administered at a set time (i.e. anti epileptics).
- Analgesia to manage pain or temperature control.
- Emergency medications i.e. buccal midazolam, insulin

Changes in dose require confirmation from the prescriber. All medications that are administered by the school nursing team must have a prescription label that includes all of the following details:

***Childs name * Name of medication *Dose *Frequency of administration (i.e. 4 times daily) *Date the bottle was opened.**