

GSCA Unit Meeting 2024 Agenda

Tuesday September 17, 2024

12pm-4pm Vendor Set up

430pm-530pm: GSCA Meeting

6pm-8pm: Registration/Meet & Greet at Mile Marker 158

Wednesday September 18, 2024

8am-9am: Breakfast

***Location:** Orange Beach Event Center

Sessions:9am-12pm

9am: Welcome/Greeting/Introduction

910am-10am: MS Lobbyist update with Al Sage

10am-1030am: Morning Break/Vendor Hall

10am-1030am: ACA Rep update

11am-12pm: The Future of Medical and Digital Collections with Mike Frost

12pm-1pm: Lunch Buffet provided by GSCA

***Location:** Orange Beach Event Center

1pm-2pm: Chip Westbrook & Johanna McMullan jointly present the balance billing case with question-and-answer session

2pm-230pm Digital Debt Recovery with Kevin Gaffer

230pm-3pm: Knowing your data and making it collectable with Ashraf Ali

3pm-330pm: Afternoon break

3pm-4pm: Cyber Security with Luke Johnson

4pm-5pm: Sticking to It: Strategies to Retain New Hires Through Training with Kelli VanCleave & Greg Ruffino

5pm-530pm: Burning Issues: Effective Performance Management, Industry Trends, Idea exchange:

630pm-9pm: Dinner provided by GSCA @ YoHo Rum & Tacos with Live music from Austin Andrews

***Location:** YoHo Rum & Tacos Resturant

Thursday, September 19 2024

8am-9am: Breakfast

9am-10am: FCRA and Credit Reporting with John Bedard

10am-1030am: Morning Break

1030am-12pm: Attorney Panel (question/answer) John Bedard, Katherine Johnson, Chip Westbrook, Johanna McMullen

12pm: Dismiss