

2025 Gulf States Collectors Association Annual Meeting

Monday: 09/15/25

12pm-4pm: Vendor Set up

430pm-530pm: GSCA Board Members Meeting

630pm-9pm: Registration, Meet & Greet at Mile Marker 158

Tuesday: 09/16/25

8am-9am: Meet our Vendors! Exhibitor Floor

9am-10am: **ACA Update with Ladonna Bohling**

10am-1030am: Morning Break/Exhibitors Floor

1030am-1130am: **Mike Gibbs: “Why Playing It Safe Could Be the Biggest Risk in Collection Operations”**

1130am-12pm: **FINVI Presentation**

12pm-1pm: Lunch @ Orange Beach Event Center

1pm-2pm: **Dale Watts, CEO, Armstrong & Associates | Jonathan Goldberger, Compliance Lead, SecureGovernComply : “A Peer's Perspective on Cybersecurity Paralysis”: How to Protect Your Agency in a High-Risk World**

2pm-3pm: **Kelli Van Cleave: ”Shaken, Not Stirred: Conflict on the Rocks”**

3pm-330pm: Break/ Exhibitors Floor

330pm-430pm: **Kevin Gaffer: Payments just a click away: Consumers today expect speed and simplicity**

430pm-530pm: **Colin Ryan Keynote Speaker: “The People Side of Collections”: Leadership Tools for Building Trust and Getting Results”**

The impact starts at the leadership level! In this dynamic, inspiring talk, attendees will explore what works in motivating today's consumers: trust, empathy, and human connection. Colin Ryan will share how financial professionals can be trained to reduce friction, handle emotionally charged conversations, and still achieve results. Through real-world stories and humor, attendees will leave with tools to coach their teams more effectively and build a culture that increases motivation, retention, and performance.

7pm-9pm: Dinner at YoHo Rum & Tacos with Live music

Wed: 09/17/25

8am-9am: Exhibitors Floor

9am-10am: **John Bedard: “Beyond Chevron”: How Loper Bright Is Reshaping Regulation F and FDCPA Enforcement.**

10am-1030am: Break/Exhibitor Floor

1030am-12pm: **Panel w/ John Bedard, Ladonna Bouling, Kitty Johnson, Dale Watts, Johnathan Goldberger**

Moderator: Mike Gibbs

Join us for an interactive panel featuring leading experts from the collection industry. This dynamic session is your opportunity to ask pressing questions, gain valuable insights, and explore current trends, challenges, and future directions.

12pm: Dismiss