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PRIVACY POLICY

CaicosFAB® Privacy Policy

GREETINGS FROM CAICOS FOOD AND BEVERAGE

By utilizing the CaicosFAB® Platform, you're trusting us to manage your personal information responsibly. We deeply value and respect that trust.

This Privacy Notice aims to inform you about how we collect and process your data when you use the CaicosFAB® website or the apps it is linked to. We believe in transparency and want you to be fully informed about our data collection practices, ensuring

you understand how your data is being used. Our Privacy Notice covers any personal data you provide when you create an account, purchase a product, or otherwise interact with CaicosFAB®.

We want to ensure you know who we are, how you can contact us, the personal data we process, how we use it, whom we share it with, how long we keep it for, and most importantly, the choices you have to exercise your legal rights. You have the power to control your data, and we are here to assist you with that, empowering you to make informed decisions about your privacy.

It's crucial to read this Privacy Notice in conjunction with any other privacy notice we may provide when we collect or process your data. This will ensure you comprehensively understand how and why we use your data. In particular, please read this Privacy Notice in conjunction with our Cookie Policy.

Information Collected

When You Visit Our Website and How We Use It CaicosFAB® collects personal information that you voluntarily submit to our site, from third parties, and automatically when you use our Platform. We collect information associated with your device using cookies and similar technologies. We may also receive information about your location.

Information You Provide CaicosFAB®

CaicosFAB® collects the information you provide us, including your account and profile information, content you submit or post to our Platform, purchase information, communications, and information you provide to us as part of surveys and contests.

Profile Information When you create an account on our Platform, we collect the information you provide us, like your name, phone number, email address, interests, gender, age, and profile information. As a professional, you may also provide us with information related to your business, including a business description and areas served.

Content We collect information and content that you submit, post to, or create on our Platform, including your photos, comments, reviews, searches, photo notes, discussions, project details and costs, style preferences, and, as professional, other types of content provided for personal or business management tools.

Purchases: When purchasing or selling products or services or making or receiving payments within our Platform, we collect certain information, such as your phone number, address, and payment method, to complete your purchases, sales, and payments. If you participate in our Sell With Us Program, you may be asked to prove your eligibility.

Safe and Secure: *You can shop at CaicosFAB® with confidence. We have partnered with, a leading payment gateway since 2000, to offer our customers safe and secure credit card and electronic check transactions. The company adheres to strict industry standards for payment processing, including 128-bit Secure Sockets Layer (SSL) technology for secure Internet Protocol (IP) transactions; Industry encryption hardware and software methods, and security protocols that provide the best possible protection for sensitive customer information, and Compliance with the Payment Card Industry (PCI) Data Security Standard. Be assured that your credit card information is securely encrypted when you purchase. Once your order is processed, you will receive a confirmation email with your order information. If you would like to check the status of your order, please email us at support@caicosfeb.com. While ordering online provides the most convenient way to purchase, we invite you to call us at 1-809 724 7000 to place your order by telephone.*

Communications and Promotions: When you communicate with us via telephone, WhatsApp, MSN, Live Chat, or email through our Platform, we may record, monitor, or otherwise collect details about your communications. Before monitoring these communications, we will notify you or obtain your consent under applicable law. Otherwise, to the extent you communicate with professionals, sellers, and other users outside our Platform, those communications are not subject to this Privacy Policy. Surveys and. If you participate in our surveys, contests, or promotions, we will collect the information you provide.

Information from Others

We collect information others make available to us, including publicly available information, information from other Platform users, information from our partners, service providers, and corporate affiliates, and information from third-party sites.

CaicosFAB® may receive information about you from third-party platforms when you allow the third-party Platform to share this information with us or allow CaicosFAB® to obtain this information from the third party. This could include signing up for our

Platform through Facebook, Google, or Apple, uploading your contacts from your third-party email service, or using our Platform to manage your calendar on another Platform.

Available Information

If you are a professional or seller, we may collect information about you from publicly available sources and, where permitted by applicable law or with your permission, make it available as part of our Platform. For example, we may receive your name and contact information from the Turks and Caicos Department of Trade or industry associations and dealer networks in which you participate, displaying your affiliation with these organizations. We may also collect and display the details of any license you have using publicly available records.

Vendors and Customers Users

Users may post content on our Platform that includes information about you or your product (for example, as part of photos, receipts, stories, and reviews) or provide us with your information in connection with using our Platform (e.g., to manage their business, organize photoshoots of their projects, participate in referral programs, trade shows, and advertise through our Platform). To enhance the quality of our Platform, professionals and sellers on our Platform may provide us with information about your engagement with them, including whether you have contacted or responded to them, whether your project has been completed, and whether you have received a product you ordered. If you are a professional or seller, Platform users, customers, and visitors may provide us with feedback and public reviews about you or your product.

Partners and Service Providers: We may receive information about you from our partners and service providers. For example, our payment processors may update your payment information, advertising partners may help us send communications to your address, and third parties may help us prevent fraud by verifying your contact information. In addition, our banking partner may provide information regarding whether you have such a card, whether it is related to any card reward or loyalty program, or if it results from prescreening you for card offers.

CaicosFAB® Subject to the privacy policies of our corporate affiliates and under applicable laws, we may receive information about you from them. Other Sites Our plug-ins, widgets, embedded content, and pixels may collect information under our Cookie

Policy. You may also use our browser extensions, which collect the information described in this Privacy Policy like the rest of our Platform.

Automatically Data Collected

Whenever you access the CaicosFAB® Platform, information is sent to our server by your Internet browser or app and stored in our log files. We collect information about your use of our Platform, including your search activity, the pages you view, the date and time of your visit, and if you use our browser extensions, the content you interact with on third-party sites (for example, if you save an image from a third-party site to your CaicosFAB® profile), as well as how you navigate and interact with a page or screen. We also collect information that your device provides us in connection with your use of our Platform, such as your browser type, type of device, browser language, IP address, mobile carrier, unique device identifier, and requested and referring URLs.

Technologies And Cookies: CaicosFAB® uses cookies and similar technologies in connection with your use of our Platform to collect information related to what you see and interact with on our Platform and other Platform access and use. Please see our Cookie Policy for more details on our use of cookies and how to accept or opt out of cookies, but please note that unless required by law, we do not change system behavior within our Platform in response to browser requests not to be tracked.

Your Location CaicosFAB® Platform will receive your device's location if you enable this feature through your browser or mobile device. We may infer your general location from your IP address. You may also provide us with your location information by inputting it into our Platform, including in your CaicosFAB® settings, Ivy settings, or during checkout as a shipping or billing address.

Personal Information

CaicosFAB® uses the personal information we collect to provide, support, and personalize our Platform and to communicate with you about our Platform (on and off our Platform). The ways we do this include the following:

- To provide and improve our Platform and its features and functionality, including displaying the content you post publicly, fulfilling your purchases through our Platform, processing, storing, and delivering your communications; providing customer

service and support; responding to your inquiries or requests; backing up our systems; and improving the security of our Platform;

- To evaluate our Platform's use for business purposes and to provide and improve our products and services, including new and co-branded products and services and our Platform's functionality.
- To personalize your experiences, such as tailoring the content and information made available to you and our support services;
- To display relevant advertising (on our Platform and third-party sites) for us and other businesses and to evaluate the success of such advertising.
- To provide feedback to professionals and vendors on our Platform.
- I will communicate with you as described in our agreements (for example, CaicosFAB® Terms of Use) or our Privacy Policy.
- To prevent fraud and maintain a quality experience for business purposes or legal reasons, including filtering for spam and communications that violate our agreements with you.
- To enforce compliance with our agreements with you and applicable law; to comply with our legal obligations; to prosecute or defend a lawsuit, arbitration, or similar legal proceeding; to respond to lawful requests by public authorities (including national security or law enforcement requirements).
- To perform research and analysis for our business purposes, to award badges and similar designations, and, if you decide to participate, to administer surveys, contests, and promotions.

When you provide us with information about your contacts (for example, when you sign up for our Platform through Facebook), we may inform your contacts who have accounts on our Platform that you have also joined our Platform and follow them on your behalf so that you may view their public activities on our Platform. This will facilitate a more connected experience.

CaicosFAB® may use your communications for quality assurance and training to improve our products and services. We may use your communications to understand and help manage the quality of requests received and responses sent by professionals and sellers on our Platform and provide them with feedback. We may use automated technology to review your communications and enhance the user experience.

CaicosFAB® may use your log-in information, cookie information, device information, IP addresses, and other information to identify you and log your use across devices, our Platform, and third-party sites. We may use this information to personalize your experience on our Platform.

For your convenience, we and our payment processors will store information about the payment method you use in connection with the Platform. While our payment processors may store your complete credit card number, CaicosFAB® does not. You may remove or change your payment method on our Platform through your settings. If you want to change your payment method on Ivy and use a credit card, please go to your Ivy settings. For your security, however, if you use ACH to make payments on Ivy, we may need you to contact CaicosFAB®.

Make purchases on CaicosFAB® as a visitor and subsequently create an account. For your reference, we will provide you with information about any prior purchases completed using the email address associated with your account. If you are a client on Ivy, we use your information to show you all your payments and invoices, proposals, retainers, and similar documents on a per-project basis. Any use of your incompatible information will be disclosed to you in advance so that you may opt out of or agree to such uses at your discretion.

Sharing Information

We do not rent or sell your personal contact information (such as your email address associated with your account registration) to third parties to use for their direct marketing purposes. We share personal information in the following ways:.....

Service Providers

CaicosFAB® may share your information with service providers and partners as reasonably needed for our uses described in this Privacy Policy. We ask our service providers to limit their use of that information on behalf of CaicosFAB® and to improve their services and products (in a de-identified form if legally required). You can find more information here about our service providers and partners with whom we may share your information. Only if you expressly agree to share your contact information with a

third-party partner, for example, as part of a contest or promotion we sponsor with such a third party, will we share your contact information with that third-party partner for their direct marketing purposes.

Also, we may share information about you with third-party platforms when you allow the third-party Platform to receive this information from us or allow CaicosFAB® to share this information with the third party. Our Platform may include third-party social media features and other plug-ins and widgets. When these features are displayed on our Platform, they are operated or hosted by third parties and are subject to their privacy policies instead of this Privacy Policy. For example, you may sign up for our Platform through Facebook, Google, or Apple.

Advertisers

We use advertising networks and partners to serve advertisements for us and other businesses, including interest-based advertising, on third-party sites and to assist us in evaluating the effectiveness of our advertising. We may also work with advertising networks and partners to serve ads on our Platform and to communicate with you at the addresses they have for you. We may provide advertising networks, partners, and businesses advertising on our Platform with aggregate information. Still, other than hashed information or device identifiers, we do not disclose your name, contact information, or other personal information. For example, we may provide a hashed version of your email address or other information to advertising networks (e.g., Facebook and Google) to serve advertisements to you or others. To opt out of using your information for this purpose, please send a request as provided under the Contact Us section.

We and the businesses advertising on our Platform, advertising networks, and advertising partners may also use cookies or similar technologies to track your activities on our Platform and other online properties to provide you with tailored ads across websites, apps, and devices and to understand how those ads perform. To learn how to opt out of receiving this type of advertising, please see our Cookie Policy.

Corporate and Business

We may share information from or about you with (a) joint ventures or other companies in the Caicos Inc[®] Group or (b) potential or actual acquirers, successors, or assignees as part of any reorganization, merger, sale, joint venture, assignment, transfer, or other disposition of all or any portion of our business or assets. In these cases, their use will be subject to this Privacy Policy.

Legal Obligations

CaicosFAB[®] may disclose information from or about you, as required or permitted by applicable law, if we believe that such disclosure is reasonably necessary to (a) comply with legal processes and law enforcement instructions and orders, such as search warrants, subpoenas, statutes, judicial proceedings, or other legal processes served on us, a service provider, or a partner (which may include disclosure to law enforcement, courts, or governmental authorities); (b) prevent, investigate, or identify possible wrongdoing in connection with our Platform; (c) protect our rights, reputation, property, or those of our visitors, users, corporate affiliates, or the public; or (d) enforce compliance with our agreements with you (for example, the CaicosFAB[®] Terms of Use)

Communications

An essential part of the services you sign up for when you create an account on our Platform is receiving communications from CaicosFAB[®] through email and our Platform. If you use our mobile app or provide us with your cell phone number, these communications include text messages and push notifications. We communicate with you about your account, privacy, and interactions with your content (for example, if others "like" your product, respond to your comment, or earn a gift on our Platform). We also ask for your feedback about your experience in connection with our Platform or your projects. Under applicable law, we may send you marketing communications (e.g., with tips, offers, and similar services) from the CaicosFAB[®]. These communications may feature us, our Platform, co-branded products and services, professionals, sellers, and other businesses on our Platform.

If you provide us with your phone number, we may contact you to help you use the Platform. Suppose you are a professional or have another business. In that case, we may use your contact information (whether publicly available or provided to CaicosFAB[®]) to call and otherwise contact you about our Platform, including to market and sell our products or services or those available on our Platform.

You may change your communication preferences at any time through your CaicosFAB® settings if you have a CaicosFAB® account and your Ivy settings if you have an Ivy account. You may also opt out of similar marketing emails from us directly through the email. To opt out of our text messages at any time, you can follow the instructions provided in the text message, which typically is to reply "STOP." You may opt out of our sales and marketing phone calls by letting us know during the call or by contacting us as described in the Contact Us section. Your communication preferences on Ivy and CaicosFAB® are independent and generally will not affect or change the communications you receive through the other portions of the Platform. Please be aware that you cannot opt out of receiving account- and privacy-related messages from us. If you wish to stop receiving push notifications from us, you can turn off push notifications for the mobile application in your mobile device settings.

Choices and Rights

CaicosFAB® responds to all requests from individuals wishing to exercise their data protection rights under applicable data protection laws. Please verify your identity to help us respond to your request securely and efficiently.

Even when not legally required, we will make reasonable efforts to complete requests to access or delete your personal information. You may request a copy of your CaicosFAB® information through your CaicosFAB® settings. You may access both your CaicosFAB® and Ivy information by contacting us as provided in the Contact Us section. To request the permanent deletion of your personal information, please reach out to us as described in the Contact Us section.

To edit your personal information, you can manage your profile on our Platform, as well as your Caribbean World Shop settings and Ivy settings. You may also contact us about correcting or updating your personal information (including your marketing preferences) using the methods provided in the Contact Us section. We will consider your request by applicable laws.

Termination and Data Retention

If you are a professional or vendor on CaicosFAB®, you can deactivate your account anytime by going to your CaicosFAB® settings. To deactivate your account as a professional or vendor on CaicosFAB®, please get in touch with us as described in the Contact Us section of this Privacy Policy. To deactivate your account on the Ivy Platform, please follow the instructions here or contact us as described in the Contact Us section of this Privacy Policy. When you deactivate your account, you will cease

providing ongoing or future data to us that is associated with your account. Your CaicosFAB® profile will no longer be accessible on the Platform; however, under applicable law and the CaicosFAB® Terms of Use, your photos, reviews, and other content may still be available through our Platform. To request the permanent deletion of the personal information associated with your account, please get in touch with us as described in the Contact Us section.

CaicosFAB® will keep your personal information only for as long as necessary to fulfill the purposes for which we are processing your personal information unless the law permits or requires us to retain your personal information for a more extended period. For example, we may need to keep your data for quality assurance purposes for our Platform or to defend future legal claims. We will also retain de-identified information after your account has been deleted. Information you have shared with others will remain visible after your account has been deactivated or deleted and after the information has been deleted from your profile or account. We do not control information or content others have copied from our Platform. Please note that copies of information that you have updated, modified, or deleted may continue to reside in our systems for some time, and we may maintain copies of this information as part of our business records.

Our Platform And Children

Our Platform, where this Policy is located, is meant for adults. We do not knowingly collect personally identifiable information from children under 16. If you are a parent or legal guardian and think your child has given us information, you can email us by going to our website's Help and Support section, completing the contact form, and sending it. Please mark your inquiries as "COPPA Information Request." Parents, you can learn more about protecting children's privacy online at <https://www.consumer.gov>.

Security

CaicosFAB® uses reasonable and appropriate measures to protect your personal information from loss, misuse, unauthorized access, disclosure, alteration, and destruction, taking into account the risks involved in processing and the nature of the personal information. The Internet and information storage are not 100% secure. We cannot guarantee that your personal information stored or sent to us will be completely safe. We encourage you to use caution. We use reasonable procedures and practices to

safeguard personal information under our control. A user ID and a password are needed to access certain areas of our Platform. It is your responsibility to protect your username and password.

We May Update This Privacy Policy

From time to time, we may change our privacy practices. The most current version of our Privacy Policy will govern our use of your information. Suppose we make material changes to our Privacy Policy. In that case, we will notify you by email, by posting a notice on our Platform, or by other means to offer you an opportunity to review the changes before they become effective. By continuing to access or use our Platform after those changes become effective, you are subject to the revised Privacy Policy.

Contact Us

We may establish and maintain a file of your information.

This file is accessible at our offices. Our authorized employees and agents can access your information to perform their duties. To request access to your personal information or to have us correct your information, you may write to us at info@caicosfeb.com

Email us at support@caicosfeb.com

You may also reach our office by mailing us at our address at

Caribbean World Shop

Telephone: (809) 724 7000

WhatsApp: (849) 724 7000

Andres Pastoriza Call 3

De Los Caballeros

Santiago 51000

Dominican Republic

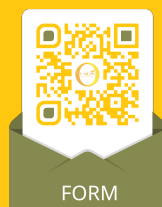
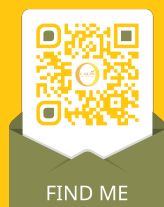
CaicosFAB® is a global organization headquartered in the Dominican Republic, with service providers, corporate affiliates, and operations in several countries, including the Caribbean. To provide you with the services you sign up for by creating an account

or visiting our Platform, your personal information will be transferred to and processed in the Dominican Republic (or any other country where we, our corporate affiliates, agents, and service providers operate). Data protection laws differ among jurisdictions, and the Dominican Republic and these other jurisdictions may not provide the same level of protection for personal information as your jurisdiction of residence. For example, your information may be required to be disclosed to law enforcement or government authorities under the laws of those jurisdictions.

Be a good online citizen: Remember, the Internet is forever. So, anything said online stays online. Nothing gets deleted, not even on Snapchat. Unfortunately, since the Internet is the new playground, bullying can plague children offline and online. Teach your children to practice good online etiquette and never to say mean things. Instead, they should be kind and not participate in negative posts. Let them know that the law protects cyberbullying victims, so they should tell you if they are being bullied or know someone who is.

These are essential cyber safety skills, but kids are kids, and mistakes can happen. As a parent, you can take preventive steps against this eventuality by helping to protect your child's device with security software. Norton Security Premium is an excellent solution for securing the devices in your home. It has award-winning parental controls and a wide range of features to help your kids safely explore the digital world.

NEVER SHARE YOUR PASSWORD



SOCIALMEDIAA

Facebook @caicosfeb
LinkedIn @caicosfeb
Instagram @caicosfeb
Twitter (X) @caicosfeb
YouTub @caicosfeb

CONTACT

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MSM @caicosfeb

COMPANY ADDRESS

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