

LMIT SMS Terms and Conditions

Effective Date: [Date]

Company	LMIT LLC
Support Phone	904-561-9966
Support Email	help@lmitusa.com
Website	Lmitusa.com

1. Introduction

These SMS Terms and Conditions (“Terms”) govern text message communications sent by or on behalf of LMIT LLC (“LMIT,” “we,” “us,” or “our”). By providing your mobile phone number and opting in to receive SMS or MMS messages from LMIT, you agree to these Terms.

2. SMS/MMS Consent and Scope of Messages

By providing your mobile phone number to LMIT, you consent to receive recurring SMS or MMS messages from us. Messages may include appointment reminders, scheduling updates, call follow-ups, prescription refill request updates, billing-related follow-ups, technical support notifications, service updates, account communications, and other communications related to services provided by LMIT or participating healthcare offices.

3. Healthcare Communications and Sensitive Information

LMIT provides technology and communication services that may be used by healthcare offices. SMS messaging may involve healthcare-related communications; however, SMS may not be fully secure. Do not send sensitive medical details, Social Security numbers, payment card numbers, emergency information, or detailed health information by text unless specifically instructed by the healthcare office. SMS messaging should not be used for emergencies. If you are experiencing a medical emergency, call 911 or go to the nearest emergency room.

4. Providing Your Telephone Number and Notification Obligations

You confirm that the mobile phone number you provide to LMIT is accurate, current, and belongs to you or is a number you are authorized to use. If your mobile number changes, you agree to notify LMIT promptly by contacting us at [LMIT Email Address] or [LMIT Phone Number]. You are responsible for any claims or issues that result from providing a phone number that you do not own or are not authorized to use.

5. Consent to Automated and Non-Automated Communications

By voluntarily providing your telephone number, you consent to receive automated and non-automated text messages from LMIT. Consent to receive SMS messages is not a condition of purchase. Message and data rates may apply. Message frequency varies based on your interactions with LMIT, participating healthcare offices, and the services requested.

6. Opt-Out Instructions

You may opt out of SMS/MMS messages at any time by replying STOP, END, CANCEL, UNSUBSCRIBE, or QUIT to any message you receive from us. You may also contact LMIT at [LMIT Email Address] and request to opt out of text messages. After opting out, you may receive one final confirmation message. You will no longer receive SMS messages unless you opt back in where supported.

7. Help Instructions

For help, reply HELP to the number from which you received the message, call [LMIT Phone Number], email [LMIT Email Address], or visit [LMIT Website URL].

8. Carrier Participation and Delivery

SMS and MMS services are supported by participating wireless carriers. Not all carriers may support our messaging service. Wireless carriers are not liable for delayed or undelivered messages. Message delivery may be affected by your mobile carrier, network availability, device settings, or other factors outside of LMIT's control.

9. Data Collection and Use

In connection with SMS services, LMIT may collect your mobile phone number, carrier information, message content, message timestamps, opt-in and opt-out status, communication preferences, and other information you provide. LMIT uses this information to send and manage SMS communications, confirm consent, process opt-out requests, provide support, maintain records, and deliver services requested by you or participating healthcare offices.

10. Privacy

LMIT does not sell, rent, or share mobile phone numbers or SMS consent information with third parties for their marketing purposes. Information related to SMS communications is handled in accordance with the LMIT SMS Privacy Policy and any applicable agreements with participating healthcare offices.

11. Service Modifications and Termination

LMIT may modify, suspend, or discontinue SMS/MMS services at any time, with or without notice. LMIT may also terminate or limit SMS messaging access if we believe the service is being misused, if required by law, or if necessary to protect users, healthcare offices, systems, or LMIT.

12. Participation Requirements

By participating in LMIT SMS services, you confirm that you are at least eighteen (18) years old or have appropriate authorization from a parent, guardian, healthcare provider, or authorized representative. You must have a wireless device capable of receiving SMS messages and service from a participating wireless carrier. Text messaging capabilities and service availability may vary by carrier and device.

13. Indemnification

You agree to indemnify and hold harmless LMIT LLC, its affiliates, employees, contractors, and service providers from claims, losses, liabilities, costs, and expenses, including reasonable attorneys' fees, arising from your provision of a phone number you do not own or are not authorized to use, failure to notify LMIT of changes to your phone number, misuse of the SMS service, or claims related to your violation of these Terms or applicable law.

14. Disclaimer of Warranties

SMS services are provided on an "as available" basis. LMIT does not guarantee that SMS messages will be delivered, uninterrupted, timely, secure, or error-free. LMIT is not responsible for delays, delivery failures, carrier issues, device issues, or unauthorized access to messages after delivery to your device.

15. Limitation of Liability

To the maximum extent permitted by law, LMIT shall not be liable for indirect, incidental, consequential, special, exemplary, or punitive damages arising from or related to SMS communications, including delayed, failed, misdirected, or undelivered messages.

16. Changes to These Terms

LMIT may update these SMS Terms and Conditions from time to time. Updated terms will be posted on LMIT's website or made available through the applicable service. Your continued participation in SMS messaging after updates are posted means you accept the updated Terms.

17. Contact Information

For questions or concerns about these SMS Terms and Conditions, contact LMIT LLC at [LMIT Phone Number], [LMIT Email Address], or [LMIT Website URL].

Suggested SMS Consent Language

By providing your mobile number, you consent to receive recurring SMS messages from LMIT LLC and participating healthcare offices. Message and data rates may apply. Message frequency varies. Reply STOP to opt out or HELP for help. SMS messages may not be fully secure and should not be used for emergencies.