



NANCY M. BEARCE
TREASURER

Bernalillo County Treasurer's Office

"Your Money Matters"

One Civic Plaza NW, Basement
Albuquerque, NM 87102
Monday- Friday 8AM-5PM

Phone: 505-468-7031
Customer Service FAX: 505-462-9768
Email: Treasurers@bernco.gov

Mailing Address:
P.O. Box 627, Albuquerque, NM 87103-0627



VIEW YOUR TAX BILL ONLINE AT
<http://www.bernco.gov/treasurer>



Common Property Tax Questions & Answers

Q. When are Tax Bills usually mailed?

A. Tax bills are mailed November 1 every year.

Q. When is the first half tax due?

A. The first half of your property tax payment is due November 10 and becomes delinquent, if not postmarked, by December 10 (each year). The second half is due April 10 and becomes delinquent, if not postmarked, by May 10 (each year).

Q. Are there any late fees imposed if the taxes are not paid on time?

A. Delinquency charges for property taxes are 1% of the base tax due per month for interest and 1% of the base tax due per month for penalty. The maximum penalty is 5%. The minimum penalty is \$5.00.

Q. Do people have to go to the Treasurer's Office to pay their taxes?

A. You may pay your taxes by mail using the envelope enclosed with your tax bill and including the coupon from the tax bill to Bernalillo County Treasurer, P.O. Box 627, Albuquerque, NM 87103-0627. You may also drop off your payment at any branch of New Mexico Bank and Trust, First Financial Credit Union, Rio Grande Credit Union, MyBank, State Employees Credit Union, US Eagle Federal Credit Union, First National Rio Grande, Bank of New Mexico, Wells Fargo Bank, and select participating community center (drive-up drop boxes). If you are paying with cash, the financial institution will require that you convert the cash to a cashier's check or money order at your expense.

*If you are paying by cash, you can only pay in person at the
Bernalillo County Treasurer's Office,
One Civic Plaza NW, Basement Level, located at 5th and Marquette NW*

Q. Can I use a credit card to pay my property taxes?

A. Credit cards are accepted. There is a convenience fee charged by the third party vendor when taxes are paid via credit or debit card. For more information, please view the help notes on the Treasurer's web page at <http://www.bernco.gov/treasurer>. You can find the notes under the "Paying Your Property Taxes" page.

Q. How may an individual find out what their taxes are if a bill is not received?

A. If you have not received a property tax bill by November 7th, call the Treasurer's Office at 505-468-7031. A Customer Service Representative will print and mail or email a replacement tax bill notice. The representative will confirm where your tax bill was mailed and how to correct the problem. You may also go to the Bernalillo County website at <http://www.bernco.gov> and search property tax records, search by parcel ID number (the most reliable way) or by property address. Please include the Parcel ID number on your check/money order to ensure your payment is credited correctly.

Q. Do I receive a property tax bill if my mortgage company pays my taxes?

A. Yes, everyone who owns property in Bernalillo County is mailed a property tax bill. If your mortgage company is responsible for paying your taxes, you will still receive a tax bill for your records. Your copy of the tax bill will indicate that your mortgage company has been billed. Do not pay this bill unless the mortgage company indication is in error. It is for your records only.

Q. I didn't receive my property tax bill and it is now past the delinquency date; do I have to pay delinquency charges?

A. According to 7-38-36 NMSA 1978, a taxpayer is still liable for taxes and any other associated charges even though a tax bill was not received.

<http://www.bernco.gov/treasurer>



Property Tax Distribution (as of December 31, 2019)

More than 90% of property tax collections are distributed to APS, City of Albuquerque, Bernalillo County, UNMH and CNM



You Can
Pay
Property
Taxes
Monthly

Available at Bernalillo County
Treasurer's Office,
One Civic Plaza NW, Basement
Albuquerque, NM 87102

Download from www.bernco.gov
or call the Treasurer's Office
(505) 468-7365 or (505) 468-7372

*Property taxes must be current and not
paid by a Mortgage or Escrow Company*

*Accommodations are available for taxpayers who
miss any deadline*

WE ARE HERE TO SERVE YOU!

YOUR MONEY MATTERS