

# COMMUNICATIONS / TELECOMMUNICATIONS TECHNICIAN

FULL TIME POSITION SINGLETON, NSW BASED ROLE

#### **BE STRONG..... I WHISPERED TO MY WIFI SIGNAL!**

### ABOUT US:

Located in the Singleton, iTech Frontier is a Family Operated innovative and dynamic Tech Company committed to delivering increases in their client's business and people efficiencies through designing solutions that make their networks work! We are an efficient, tech savvy, internationally accredited team! We like our people to feel challenged and have room to develop and grow, to ensure we are constantly evolving to meet the needs of our ever-growing clients.

We are committed to providing Wi-Fi and Wireless Network Design Solutions, no matter how big or small, at a home, office, business or commercial level and ensuring our service fits our clients' needs delivering on quality, affordability and on-time delivery.

We just can't wait to welcome a new Communications / Telecommunications Technician to join our team.

### WITH THE SUPPORT OF THE ITECH FRONTIER FAMILY, YOU WILL:

- Deliver quality connections, within our clients cost and time needs & project scopes
- Have the ability to connect & communicate well within our team & with our clients
- Be committed to a safe working environment
- Manage world of work in alignment with organisational policies and procedures
- Contribute to continuous improvement of role and technical focus

#### ABOUT YOU

This is an integral, hands on, customer facing role! You must have a love for listening to the client's needs, be a problem solver, enjoy thinking outside the box & ensure fit for purpose product installation. Team fit is paramount to us. We are a relaxed, dedicated team, who like to bounce off each other, take ownership of our roles and are proud of our community minded approach. You must love to upskill & learn. The tech world is forever evolving, which means we must evolve too...Simple!



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## EXPERIENCE REQUIRED:

- Scope and establish client environment and solutions
- Radio and network technology installation
- Installation and termination of cabling and pathways
- Testing, verification and commissioning radio and network technology to design specifications
- Installation of CCTV cameras and systems
- Demonstrated experience troubleshooting and resolving network issues
- At least 3 years client facing experience, valuing genuine customer service

## TO ACHIEVE THE EXPECTED HIGH-LEVEL OUTCOMES FOR OUR CLIENTS, YOU WILL HAVE:

- Open cabling registration
- Blue/White Card
- Current Drivers Licence
- Defence clearance (not essential, but highly desirable)
- Demonstrated ability to work effectively within a team environment in a safe manner
- Certificate III in Electronics and Communications (highly desirable) or a Cert III in Telecommunications Technology

This is a salaried position, including tools and a vehicle will be provided to the right candidate.

Please apply with a current resume, along with an application letter detailing your suitability for the role & why you would like to be a part of the iTech Frontier Team!

If you would prefer to send through a video outlining why you love the wifi/tech space, why you want to join the iTech Team & a little bit about you as an awesome human, please email to Angela – <u>angela@behumanhr.com.au</u>