

# Membership Terms and Conditions

Julie's Pinball is operated by Pinball Plus Inc

This is the Terms and Conditions document posted on [JuliesPinball.com](http://JuliesPinball.com) referenced on the enrollment document for the Membership. You are NOT required to print this document.

## Saturdays:

Purchasing a membership allows access for Saturday Open Play with earlier hours starting at 10:30. Open play is otherwise available at 12:00pm for non members. Your membership starts on Saturday and ends on the weeknight of the 10th week. Your membership starts immediately and is indicated on the enrollment document. If you purchase on a Saturday that you have signed up for an Open Play event, you may start the first membership Saturday the following Saturday. You may enroll prior to a Saturday and arrive to pick up your Membership card on a Saturday. If you purchase a membership via our calendar page, sign up the Friday adjacent to the Saturday you start your membership. For example if you sign up for Friday the 21st, your first Saturday is Saturday the 22nd. Signing up for a membership via our calendar on Friday is a conduit for payment. Do NOT show up that day to receive your membership card, unless it happens to fall on a Friday Night Special event and you are enrolled. Assume every Saturday is open to the public in addition to members. If there are any special events taking place Saturday, your membership will include admission to this event and will count as one of your 10 Saturdays. We attempt to avoid this situation but it may happen a time or two per season. You would be responsible for any IFPA fees if you choose to participate in a IFPA sanctioned event.

## Weeknight:

In addition to Saturday, your membership includes visits one weeknight per week. The weeknight for your membership will be the same weeknight as all other members. Weeknights will be reserved for "members only" at least 80% of the time, most likely more. We may elect public sign ups on a weeknight the same night as members. Members will not be notified which nights. At the conclusion of the evening (8pm Saturday, 9pm Weeknight) please be conscious to depart in a timely manner. This allows us to prepare the building for the night including lights, game power, setting the alarm. No need to worry about turning off games and lights etc yourself. Membership cards will not function after these hours; you must plan accordingly. Julie's property is adjacent to residential houses and apartments. Please be considerate during your departure. The weeknight for your membership is mentioned on the enrollment document.

## Our commitment to you:

With your commitment to us, we will hold our commitment to you with access to a minimum of 60 machines on Free Play. If for an unexpected reason we are unable to operate Julie's on a particular SATURDAY due to power loss for example (this has never happened) we will extend your membership an additional week and make our best effort to notify you in advance. If for an unexpected reason we are unable to operate Julie's for an extended period of time we will refund the remaining weeks pro rated. If we determine it is unreasonable to travel throughout the ENTIRE Saturday due to snow, we will gift an additional Saturday as an extension to your membership. This is at our discretion, an announced blizzard or winter storm warning does not determine this. No considerations will be made for a weeknight in regards to weather.

## Membership Cards:

Membership cards are RFID keycards to access Julie's. Membership cards are the property of Julie's Pinball/ Pinball Plus Inc which will be issued to you at the start of your membership. You may retain your membership card in an inactive status if you intend to enroll again after your membership has expired. For example you may enroll in September then renew again in the spring or the September next year. If you do not foresee enrollment in the future please return your membership card to Julie's via the mailbox in the back/ east side by the back entrance. Lost cards will be subject to a \$10 replacement fee to cover the cost of the card, decal, and access licensing.

Please notify Julie's if a card is lost or misplaced. Door codes will NOT be issued in place of membership cards. To access the building, present the card over the number keypad outside the door. If enough pressure is applied to the keypad it may assume a number is being attempted instead of a card, and will fail. Press the # key and try again if needed to start over. We recommend placing the card at a 45 degree angle off the edge of the keypad, leaning towards the center.

Each membership card is intended for access for the person enrolling in membership. One card, one person per membership. Cards may NOT be transferred to another person. Cards may NOT be shared. If you are purchasing a membership for someone else (a gift) we will need to know in advance. Your membership card must include your first name. You may include last initial or last name if you choose to. Membership cards may NOT include anything other than your name.

Support staff may request proof of membership by presenting your membership card if necessary. Only support staff have membership cards with preprinted names. You are otherwise not required to display your membership card while at Julie's if you choose not to. Do not assume a person walking in behind you is a member. They will need to access the building the same way you do with a membership card. If someone is pin-curious walking by Julie's during your arrival or departure, please invite them to read Julie's website and they can contact John or Eric if they have questions. There are still a lot of folks near and far who aren't sure what Julie's is all about.

## Membership Stickers:

You may purchase replacement stickers for your membership card at any time for \$5. If you carry your membership/ card from one season to the next and enroll again in the fall, you may select a replacement sticker for free at the beginning of the season if you wish. At this time there are two iterations of stickers available to members. Black and shimmering gold. Neither indicate any difference other than shimmering gold is limited. While supplies last, shimmering gold will be offered on a first come first serve basis. Replacement stickers in the same material may not be available in the future. We may incorporate additional colors or features in the future!

## Membership Season:

Our current offering for memberships are 10 week blocks. The first available weekend to purchase memberships is Labor Day weekend. The last available 10 week block start time for a membership is March 13th 2027 meaning the last Thursday to attend would be May 20th 2027. Please plan accordingly if you intend to take advantage of this offering into May. At this time we don't intend to carry this style of membership into the summer. We welcome any feedback for any summer options or changes for a 2027-2028 season.

**Thank you!**

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