Membership Terms and Conditions

Julie's Pinball is operated by Pinball Plus Inc

This is the Terms and Conditions document posted on JuliesPinball.com referenced on the enrollment document for the Membership. You are NOT required to print this document.

Saturdays:

Purchasing a membership that includes Saturday Open Play includes early access at 10:30am. Open play is otherwise available at 12:00pm for non members. Your membership starts and ends as indicated on the enrollment document. If you purchase on a Saturday that you have signed up for an Open Play event, you may start the first membership Saturday the following Saturday. You may enroll prior to a Saturday and arrive to pick up your Membership card on the first Saturday of your membership. Signing up for a membership via our calendar is a conduit for payment. Do NOT show up that day to receive your membership card. Assume every Saturday is open to the public in addition to members. At the conclusion of the evening (8pm) please be conscious to depart in a timely manner. This allows us to prepare the building for the night including lights, game power, setting the alarm. No need to worry about turning off games and lights etc yourself. Membership cards will not function after 8pm; you must plan accordingly. Julie's property is adjacent to residential houses and apartments. Please be considerate during your departure.

Weeknight:

Purchasing a membership that includes a weeknight will be reserved for members and their guests. Meaning, we will not be holding any public sign ups, or private events that evening. The weeknight for your membership is mentioned on the enrollment document and is the same night for all members who have a weeknight membership. Membership holders may bring guests at $20 per person for weeknight only. $20 can be slid under Eric's office door or electronic payment to info by T shirt layout.

If your guest is 18+ and they register for any membership SAME DAY, we will extend YOUR membership one additional weeknight. They will still need to complete the enrollment document and their membership will start the following member weeknight (or Saturday). At the conclusion of the evening (9pm) please be conscious to depart in a timely manner….same verbiage as mentioned above for Saturday.

Our commitment to you:

With your commitment to us, we will hold our commitment to you with access to a minimum of 60 machines on Free Play. If for an unexpected reason we are unable to operate Julie's on a particular day due to power loss for example (this has never happened) we will extend your membership an additional week and make our best effort to notify you in advance. If for an unexpected reason we are unable to operate Julie's for an extended period of time we will refund the remaining weeks pro rated. If we determine it is unreasonable to travel throughout the duration of your scheduled membership time due to snow, we will gift an additional day as an extension to your membership. This is at our discretion, an announced blizzard or winter storm warning does not determine this.

Membership Cards:

Membership cards are RFID keycards to access Julie's. Your first enrollment includes a membership card at no cost. This will be used for your first and any additional enrollments. You may purchase a limited

edition card (while supplies last) from our snack machine on site at our cost as part of a goodie bag. There are no additional benefits to a limited edition card except they look cool and are….limited in quantity. Please notify Julie's if a card is lost or misplaced. Door codes will NOT be issued in place of membership cards. To access the building, present the card over the number keypad outside the door. If enough pressure is applied to the keypad it may assume a number is being attempted instead of a card, and will fail. Press the # key and try again if needed to start over.

Membership Cards…continued…

We recommend placing the card at a 45 degree angle off the edge of the keypad, leaning towards the center. Lost cards will be subject to a $10 replacement fee to cover the cost of the card, decal, and access licensing.

Each membership card is intended for access for the person enrolling in membership. One card, one person per membership. Cards may NOT be transferred to another person. Cards may NOT be shared. If you are purchasing a membership for someone else (a gift) we will need to know in advance. Your membership card must include your first name. You may include last initial or last name if you choose to. Membership cards may NOT include anything other than your name.

Support staff may request proof of membership by presenting your membership card if necessary. Only support staff have membership cards with preprinted names. You are otherwise not required to display your membership card while at Julie's if you choose not to. Do not assume a person walking in behind you is a member. They will need to access the building the same way you do with a membership card. If someone is pin-curious walking by Julie's during your arrival or departure, please invite them to read Julie's website and they can contact John or Eric if they have questions. There are still a lot of folks near and far who aren't sure what Julie's is all about.

Membership Stickers:

You may purchase replacement stickers for your membership card at any time for $4. You may receive a free replacement sticker at the beginning of a new season if your current sticker is worn out. Membership stickers may be offered in different colors over time. What may be available at one point may not be available in the future.

Membership Season:

Our current offering for memberships are 5 week blocks. The first available weekend to purchase memberships is Labor Day weekend. The last available 5 week block start time for ANY membership is the first FULL week+weekend of May. Please plan accordingly if you intend to take advantage of this offering into May. We will only offer the Saturday Only option into the summer.

Thank you!
Revised 10/2026