

COVID-19- BEFORE YOUR VISIT

BEFORE BOOKING - VACCINES & TESTS

To gain entry we'll be asking to see either proof of double vaccination or proof of a negative lateral flow test (from the last 24 hours). Please consider this before booking a ticket.

THE BOOKING PROCESS

Ticket options and seating arrangements may have changed slightly from your last visit. Whilst our theatre space is no longer enforcing strict social distancing, we ask that you still book 'in your bubble' and keep a distance where possible from other groups and tables.

PACK A FACE COVERING

During your visit you will have to wear a face covering when standing or moving through the building, except if you are medically exempt.

CHECK YOURSELF

Remind yourself of good hand and respiratory hygiene practice. Where possible take a lateral flow test and if you, or a close contact is showing any symptoms of COVID-19 please refrain from visiting the theatre.

TICKET CHECK

There's no need to print your ticket. Our Box Office is set up to be contact-free.

TEMPERATURE CHECK

We'll be checking temperatures on entrance. If your temperature is higher than normal you may be refused entry.

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COVID-19- WHEN YOU ARRIVE

WEAR YOUR FACE COVERING

Please ensure that you are wearing your face covering before approaching the venue.

JOIN THE QUEUE

Please join any queues for the Box Office or Cafe whilst maintaining a safe distance from others. Staff, floor markings and signage will guide you.

SANITISE

On entering the venue please use the sanitiser provided. There's a bottle for each row and table so please take advantage and clean your hands regularly- especially before eating or drinking and after removing masks. Hand washing facilities are also available in the bathrooms.

KEEP YOUR DISTANCE

Please keep a safe distance from others at all times. Check areas before moving around the venue.

ASK FOR HELP

If at any point you need additional assistance or guidance, please don't hesitate to ask one of our FOH team who will be happy to help.

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