

COVID-19- BEFORE YOUR VISIT

CONSIDER THE BOOKING PROCESS

Ticket options and seating arrangements have changed slightly from your last visit. We ask that you book 'in your bubble'. Our seating options are; groups of 1-3 and groups of 4-5. We ask that you select all your seats in the same row when booking online.

CONSIDER YOUR TRAVEL OPTIONS

Use a car, motorcycle, bicycle or walk to the theatre.

PACK A FACE COVERING

During your visit you will have to wear a face covering at all times, except when eating and drinking or if you are medically exempt.

TICKET CHECK

Please check your ticket for your staggered entry time. This will help us avoid queues and safely manage the flow of people through the venue. We also ask that you select 'e-ticket' at the payment stage, to allow for a contact-free entry.

CHECK YOURSELF

Remind yourself of good hand and respiratory hygiene practice. If possible, check your temperature before coming and if you, or a close contact is showing any symptoms of COVID-19 please refrain from visiting the theatre.

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COVID-19- WHEN YOU ARRIVE

JOIN THE QUEUE

Please join the short queue whilst maintaining a safe distance from others. Staff, floor markings and signage will guide you.

WEAR YOUR FACE COVERING

Please ensure that you are wearing your face covering before approaching the venue.

SANITISE

On entering the venue please use the sanitiser provided.

TICKET CHECK

Please have your e-ticket ready for a quick inspection. If your contact details have changed or are incorrect on the original booking, you must let us know.

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COVID-19- DURING YOUR VISIT

FOLLOW ONE-WAY SYSTEM

When moving around the venue please observe the clearly marked one-way system. Floor markings, signage and FOH staff will guide you. We ask that you keep your movement around the venue to a minimum.

WEAR YOUR FACE COVERING

During your visit you will have to wear a face covering at all times, except when eating and drinking or if you are medically exempt.

SANITISE

Sanitise regularly using the stations provided. Particularly before and after coming into contact with surfaces.

KEEP YOUR DISTANCE

Please keep a safe distance from others at all times. Check areas before moving around the venue.

WASH YOUR HANDS

Wash your hands thoroughly before and after using the toilet facilities.

ASK FOR HELP

If at any point you need additional assistance or guidance, please don't hesitate to ask one of our FOH team who will be happy to help.

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COVID-19- LEAVING THE VENUE

FOLLOW DIRECTIONS

When leaving the venue please follow the instructions of our FOH staff who will advise on a staggered exit.

WEAR YOUR FACE COVERING

Please remember to keep your face covering on until you have fully exited the building.

SANITISE

Please use the sanitiser stations on exit.

KEEP YOUR DISTANCE

Please keep a safe distance from others at all times.
Check areas before moving around the venue.
Ask for assistance if required.

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