

Dear WOWSC Customers,

As you know or may not, there is a rate appeal case filed at the Public Utility Commission of Texas (PUC) signed by over 30% of the WOWSC customers challenging our 71% rate hike. We'd like to update you on the happenings at the PUC as this has not been done by the WOWSC.

1. We have been going through the discovery process to get a better understanding of the WOWSC finances. Our requests are all related to the finances of the WOWSC, their requests, we believe, are irrelevant to the rates and are merely personal attacks on the representatives.
2. To date no mediation has occurred and the WOWSC refuses to show us any legal invoices so we can verify the validity of the legal expenses which they are passing on to us in our water and sewer rates.
3. On September 28, 2020 the WOWSC filed a Motion to Abate the rate case at the PUC, in other words, they want to squash indefinitely any attempt the customers have to challenge their 71% rate hike at the PUC, leaving us the customers with absolutely no rights to dispute these rates.
4. On October 5, 2020 the Public Utility Commission Staff filed their Response to Windermere Oaks Water Supply Corporation's Motion to Abate, requesting the Administrative Law Judge rule that the WOWSC's motion to abate be denied and that the parties proceed to mediation.
5. On that same day we filed our request to the Administrative Law Judge also requesting the WOWSC's motion to abate be denied and our support of the PUC Staff's position on this denial.

As we learn and discover more about the actions of the WOWSC specific to legal fees we now question the legitimacy of the board vote at the November 11, 2019 board meeting. This was the meeting in which all the WOWSC directors voted unanimously to take a personal loan from us to pay their attorney bills. After researching this action by the board and the law that applies to this, it's our opinion that the members are the ones' that vote for this legal spending, not the directors, per Texas Business Org. Code, section 8.103. Clearly this makes sense, as all these directors are not considered "disinterested" directors according to 8.103, in other words it's our opinion they all had a conflict of interest by voting to take our money to pay their legal fees.

We are hopeful that the Administrative Law Judge will rule in our favor regarding the abatement and allow us to move forward with this case and give the WOWSC customers a fair shake. We do not employ an attorney and are doing this pro se, on the other hand the WOWSC uses their go to law firm Lloyd Gosselink and we are inundated with their voluminous pleadings. Nonetheless, we continue to stay positive, fight the good fight and look out for the best interest of the customers. We will update you on any changes, in the meantime if you have any questions, please don't hesitate to contact us at ratepayersrejosiefuller@gmail.com, also don't be surprised if you see a WOWSC response to our update, disputing the facts.

Josie Fuller and Patti Flunker/Ratepayers Representatives

You can follow the case at the PUC for full

transparency - <https://interchange.puc.texas.gov/Search/Filings?UtilityType=A&ControlNumber=50788&ItemMatch=Equal&DocumentType=ALL&SortOrder=Ascending>