

**From:** Jeff Walker  
**To:** Merritt Lander  
**Subject:** PUC Petition 57065  
**Date:** Friday, September 13, 2024 12:14:47 AM

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Merritt

I can't begin to express how the PUC and you have failed the Members of the WOWSC and its current Board. You have only listened to a few members, who provided false data and narratives. You should all be ashamed. Not only have you failed the overall Membership but you hung this new board out to dry, in public confidence, integrity and strategy, to satisfy a few. Shameful on your part.

Despite your claims of wanting to see the WOWSC succeed, this is yet another way to bring failure to the WOWSC, and its Membership. You and the PUC don't want us to succeed, that became clear on February 15, 2024. And please stop blaming the previous board. This is a new board with tons of drive and integrity to do the right thing, with extremely limited resources and capital. None of that means a thing to you or PUC.

Please PUC answer this one question..... How did you or the PUC ever think the WOWSC could survive on \$5.00/member/month in base revenue (new rates less refunds). 50% of our membership pays \$5/month! It is clear, math is not a strong suit within the PUC.

NO corporation can't sustain on that amount of revenue for water and sewer services. This sustainability data was all there in our Operational Cost reports from 2019 to 2023. Didn't anyone from the PUC realize that REVENUE would be cut by 95%, with these new rates/refunds, and that operating cost would remain the same? Real good analysis PUC. Hint.... I (along with 50% of the membership) used to pay \$180/month.... prior to the Rate Appeal taking effect. NO corporation survives on a 95% REVENUE reduction. Thank you again PUC for putting us in this situation. And please don't blame the previous board, this is pure data analysis.

But again you or the PUC can't answer this question can you? It's not about RATES, it's about MONTHLY REVENUE vs basic Water/Sewer Operation/corporation costs. Again why did you and the PUC put us in this situation?

As stated I will be fighting this filing, and ensure that what the PUC has done to this Water Company is exposed. You and the PUC knew all along our current financial and operational situation, but still filed this Petition, which requires a legal response, that cost the Corporation money. So I will consider self-funding a response as a Member. All I can say is as a certificate holding Member of the Corporation, and an elected Board member.... WOW PUC, great work on tearing down our Corporation on bad data and a handful of members . ....citizens tax dollars hard at work on this.

If needed, I will self-fund a response and plan to fight you and the Commission on this, in a public hearing, with true facts, and true experiences and not data from 3-4 years ago, or rhetoric from a few members.

The 2 other board members feel the same way

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Jeff Walker

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