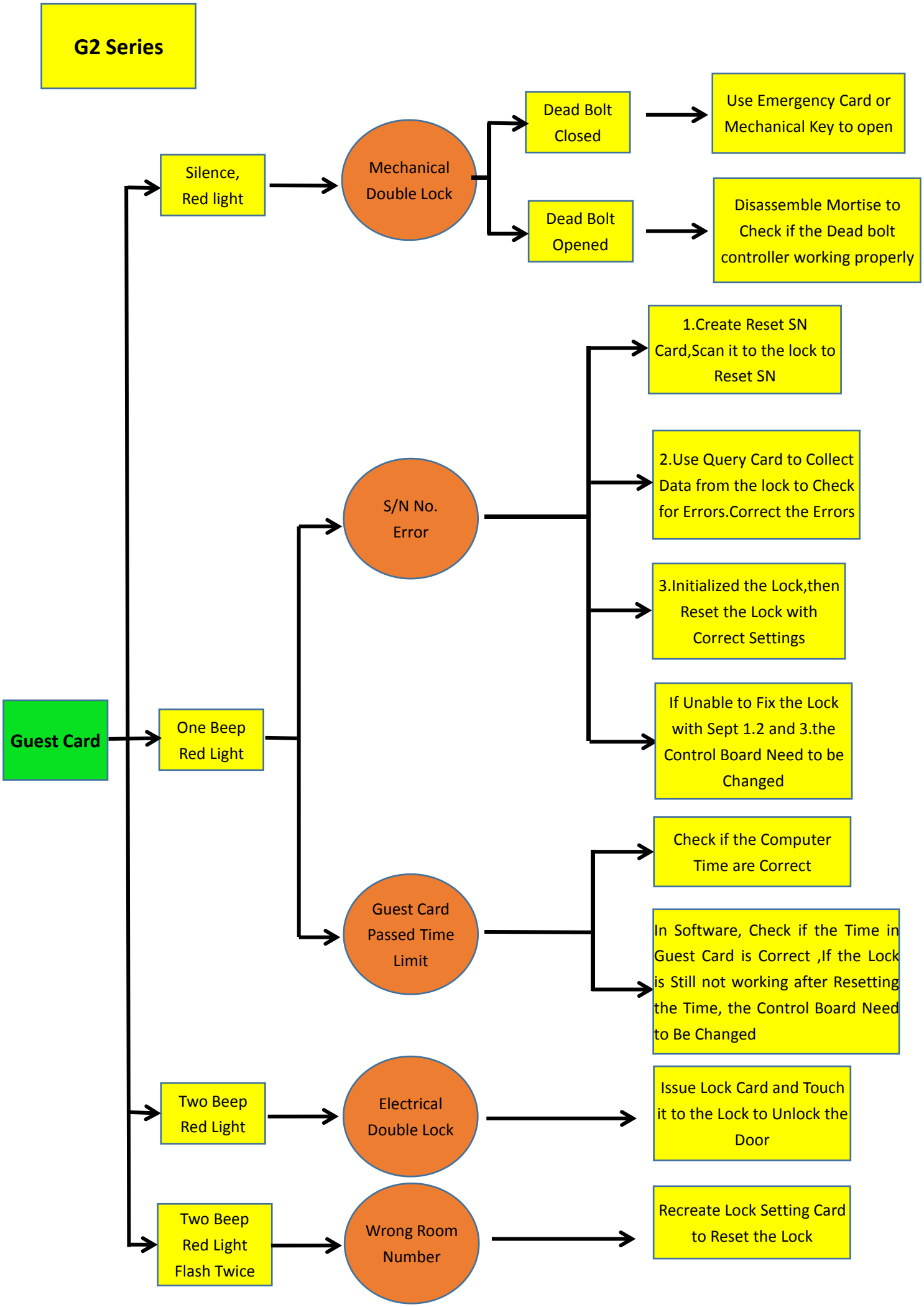
G2 Series
Guest Card
Silence, Red light
Mechanical Double Lock
Dead Bolt Closed
Use Emergency Card or Mechanical Key to open
Dead Bolt Opened
Disassemble Mortise to Check if the Dead bolt controller working properly
One Beep Red Light
S/N No. Error
1.Create Reset SN Card,Scan it to the lock to Reset SN
2.Use Query Card to Collect Data from the lock to Check for Errors.Correct the Errors
3.Initialized the Lock,then Reset the Lock with Correct Settings
If Unable to Fix the Lock with Sept 1.2 and 3.the Control Board Need to be Changed
Guest Card Passed Time Limit
Check if the Computer Time are Correct
In Software, Check if the Time in Guest Card is Correct ,If the Lock is Still not working after Resetting the Time, the Control Board Need to Be Changed
Two Beep Red Light
Electrical Double Lock
Issue Lock Card and Touch it to the Lock to Unlock the Door
Two Beep Red Light Flash Twice
Wrong Room Number
Recreate Lock Setting Card to Reset the Lock