Privacy Policy

Effective Date: June 30, 2025

Pharm Right Solutions ("we," "us," or "our") respects your privacy and is committed to protecting the personal information you provide to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website at www.pharmrightsolutions.com or otherwise interact with us, including through our credentialing and messaging services.

By using our services, you agree to the practices outlined in this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

a. Personal Information

- Name, email address, and phone number
- Mailing address
- Credentials, licenses, and certifications (if applying for healthcare credentialing)
- Government-issued ID numbers, if necessary for verification

b. Automatically Collected Information

- IP address and browser type
- Date and time of visits
- Pages viewed and referring site
- Cookies and similar tracking technologies

2. How We Use Your Information

We use your information to:

- Process applications and provide credentialing services
- Communicate with you regarding our services or support requests
- Send informational or marketing text messages only if you have explicitly opted in
- Ensure compliance with legal and regulatory requirements
- Improve our website's functionality and user experience

3. Sharing of Information

We do not sell or rent your personal information.

We may share your data only with:

- Service providers who support our business (e.g., secure software platforms, SMS providers)
- Regulatory bodies or credentialing agencies, when legally required
- Law enforcement or government officials, as required by law

We do not share personal data with affiliates or business partners for their independent use.

If ownership of our business changes or a transfer occurs, the new entity must obtain **your explicit consent** before sending any further communications or marketing messages.

4. Your Rights and Choices

Depending on your jurisdiction, you may have the right to:

- Access and request a copy of your personal data
- Request correction or deletion of your data
- Opt out of marketing communications
- Withdraw consent for data use (where applicable)
- Request limitations on how we use your information

To exercise any of these rights, email us at <u>info@pharmrightsolutions.com</u> or call/text **888.PHARM18**.

5. SMS Messaging Consent

By opting in to receive text messages from Pharm Right Solutions, you agree to the following:

- **Program Name:** Pharm Right Solutions Alerts
- **Description:** You will receive informational or credentialing-related text messages regarding your application, account, or service updates.
- **Organization:** Pharm Right Solutions
- Fee Disclosure: Message and data rates may apply.
- **Message Frequency:** Recurring messages may be sent based on your interactions or ongoing services.
- Customer Care: Text HELP for help or contact 888.PHARM18.
- Opt-Out Instructions: Text STOP at any time to cancel.
- Privacy Policy: www.pharmrightsolutions.com/privacy

• Terms and Conditions: www.pharmrightsolutions.com/terms

Consent to receive SMS messages is **not a condition of any purchase or service.** You may withdraw consent at any time as described above.

6. HIPAA Notice

If we receive or process Protected Health Information (PHI) as defined under the Health Insurance Portability and Accountability Act (HIPAA), we comply with all HIPAA privacy and security standards. We do not use PHI for any purpose not permitted by law.

7. Data Security

We implement appropriate technical and organizational security measures to protect your information, including:

- SSL encryption
- Access controls
- Data retention and secure deletion protocols

However, no method of transmission over the internet or electronic storage is 100% secure. Use our services at your own discretion.

8. Cookies and Tracking Technologies

Our site may use cookies and similar technologies to:

- Remember your preferences
- Collect anonymous usage statistics
- Improve our website performance

You can disable cookies via your browser settings, but doing so may limit your experience.

9. Children's Privacy

Our services are not directed to children under the age of 16. We do not knowingly collect personal information from minors.

10. Changes to This Privacy Policy

We may update this policy from time to time. Changes will be posted on this page with a revised "Effective Date." Your continued use of our services after updates constitutes acceptance of the new policy.

11. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us:

Pharm Right Solutions

Email: info@pharmrightsolutions.com

Call/Text: 888.PHARM18

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