

Oppenheimer Science and Energy Leadership Program Cohort 2 Think-Piece Report



2017-18 COHORT

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National Laboratory Directors' Council Spring Retreat

4 April 2018

COHORT 2 YEAR IN REVIEW

KEY TAKE AWAYS

Oppenheimer Science and Energy Leadership Program | Cohort 2 | 2018

We are the product



Overview of Our OSELP Experience

- March 2017 Big Ideas Summit & Orientation
- June 2017 Chicago Area Site Visits
- July 2017 Bay Area Site Visits
- September 2017 NW Site Visits
- November 2017 TN Visits
- January 2018 CO/NM Visits
- April 2018 NLDC Retreat/Capstone

"Lab Theory"	\checkmark													
Major Facilities		\checkmark												
Historical Legacy	\checkmark	\checkmark					\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		\checkmark	\checkmark
STEM & Outreach			\checkmark				\checkmark			\checkmark				
Technology Transfer		\checkmark	\checkmark					\checkmark		\checkmark				
Human Resources / [D&I					\checkmark	\checkmark		\checkmark		\checkmark		\checkmark	
Operations & Infra.			\checkmark	\checkmark			\checkmark	\checkmark		\checkmark	\checkmark	\checkmark	\checkmark	
Univ. & Industry		\checkmark	\checkmark	\checkmark	\checkmark		\checkmark	\checkmark	\checkmark	\checkmark		\checkmark	\checkmark	
Site Office			\checkmark	\checkmark			\checkmark	\checkmark		\checkmark	\checkmark	\checkmark		
CRO		\checkmark	\checkmark	\checkmark	\checkmark		\checkmark	\checkmark	\checkmark	\checkmark		\checkmark	\checkmark	
Lab Director		\checkmark	\checkmark	\checkmark			\checkmark		\checkmark	\checkmark				\checkmark
	DC	ANL	FNAL	SLAC	LLNL	SNL(W)	LBNL	PNNL	INL	ORNL	Y-12	NREL	LANL	SNL

"Interactions with lab leadership shaped our thinking"

Hema Ramamoorthi

Cohort 2 Think Piece Topics

- Interactions sparked conversations that led us to think more deeply about several areas:
 - Creating Leaders with DOE Complex-wide Perspective
 - Engaging the Future Workforce
 - Collaborating to Meet Global Grand Challenges
 - Strengthening Relationships
- "Think pieces" are the <u>shared task</u> that reinforced our thinking about the complex as a whole – they are not the product of OSELP, but one <u>mechanism to support the development</u> of the product: the cohort itself

THINK PIECE

CREATING LEADERS PART 1:

WHY, WHAT, AND HOW OSELP MEETS A CRITICAL LEADERSHIP NEED

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Why?

- Need for different leadership development and experience
 - CRENEL recommendation for DOE to operate the Laboratories as a system
 - Evolving mission for the <u>Laboratory System</u> amidst rapidly changing geopolitical and industry capability environments
 - Significantly greater level of laboratory collaboration than in past decades, leveraging the collective capabilities to tackle big challenges
 - Increasing need to understand and communicate the value of the <u>Laboratory</u> <u>System</u>
 - In house laboratory leadership programs cannot accomplish the system-wide view – single / multi program science and weapons labs differences

"The OSELP experience is different than other leadership training"

Daniel Laird

What? How?

- What are we trying to do with OSELP?
 - <u>Equip emerging</u> leaders to confront uncertainty, face risk/challenges, create vision and follow through on vision
- How does this program equip participants
 - <u>Perspective shift</u> from down and in to up and out, complex-wide view
 - <u>Connectedness/relationships</u> within cohort, with senior leaders at labs, etc.
 - <u>Knowledge</u> how it works, approaches to past challenges

Expanding Perspective

Government-wide

"OSELP provides a complex wide view" Maureen **McCann**

"The OSELP network is already impacting our work"

Andrea Spiker

THINK PIECE

COMMUNICATIONS & WORKFORCE DEVELOPMENT

Challenge: Engaging the future workforce

- Future workforce recruitment was an issue discussed at each site.
- Every laboratory wants to recruit the best and brightest.
- Both OSELP cohorts identified gaps communicating the value of the national laboratory system.
- We are only as strong as our people.

Telling our story

solving the

WORLD'S BIGGEST CHALLENGES

** Deloitte Millennial Survey and Associated Press-GfK Poll Credit: smashinglogo.com

- We have a compelling mission, but we don't have a brand that reflects the quality of our product.
- Today's youth seek to align employer outcomes with positive social impact. **
- Top talent in science, engineering and operations have options.
- We need to position ourselves to be # 1 choice.
 - Messaging from 17 individual labs gets lost
 - Nationallabs.org is a start
- Recommendation: Create a communication strategy that inspires the next generation.

Leveraging our workforce

- Clear internal communications facilitates positive external communications.
- Together lets make the National Laboratories a household name.
- Engagement Tactics:
 - Empower your workforce to be ambassadors/advocates
 - Use virtual platforms and social media more effectively
 - Elevator speech contests, video contests, tours of various priority areas of your lab
 - Two way communication with the lab leadership
- By integrating our assets we can bring awareness of the National Laboratory system to targeted stakeholders, and STEM outreach partners.

THINK PIECE

MEETING GLOBAL GRAND CHALLENGES THROUGH EFFECTIVE CROSS COLLABORATION

Meeting Global Grand Challenges:

Long-term R&D relationships enable improved technical outcomes, including step-out research and more efficient progress to solutions.

- Emergent events demand multiagency teaming, but take time to establish
- DOE has explored various models, e.g.,
 - Cross-cut tech teams (DOE-program office collaboration)
 - Research hubs & EFRCs (R&D collaborations)
- What are effective models outside of DOE for promoting collaboration of research teams around solving a technical challenge?

An Effective Model to Encourage Cross Collaboration and Development of New Communities

- Inspiration: Global Climate and Energy Project, Stanford University
 - Small scale (\$10M/yr), but effective in pulling communities together
 - Initiated as a pilot, funding from 3 industry partners

Global Climate & Energy Project STANFORD UNIVERSITY

Could a similar approach be successful with DOE as the catalyst?

- Sponsorship: Mix of DOE, other federal agencies, industry
- Focus: "Step-out" research addressing grand challenges or emerging threats
- Mechanism: Effective teaming creates solutions that would not exist otherwise by leveraging strengths of multiple agencies, national labs, industry, and academia
- Metrics for success?
 - Creation of new communities
 - Increased awareness of DOE and other stakeholder capabilities
 - Best practices shared across federal agencies, national labs, industry, and academia
 - Publications, presentations, patents

Moving from Micro-Scale to Macro-Scale Teaming

- Emergent conditions drive effective teaming to reach solutions benefits are evident
 - Entities come together that wouldn't have otherwise when conditions demand: e.g., Manhattan Project, Deepwater Horizon, Hurricane Katrina, etc.
 - Pre-established relationships can drive us to solutions even more quickly
 - Proactively addressing global grand challenges will position the U.S. as a leader in technology innovation

How can we move this forward?

- Convene a team around a driving force challenge that will motivate across various federal agencies (e.g., energy resilience, cybersecurity, carbon management, etc.)
 - "Enterprise Risk" Workshop \rightarrow Enterprise Opportunities
 - Identify actionable tasks
- Moving the needle will require key champions in DC WH, OMB, DOE to inspire action across agencies

THINK PIECE

STRENGTHENING RELATIONSHIPS TO IMPROVE MISSION DELIVERY

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Strong teamwork yields extraordinary success

"There are five fundamental qualities that make every team great: communication, trust, collective responsibility, caring and pride." Coach K

Over two decades of reports recommend strengthening the relationship between DOE and the National Labs.

OSELP Observation: Strong relationships correlate with *effective mission delivery*

Revolutionary Working Group

The Revolutionary Working Group (RWG) was chartered to eliminate superfluous and onerous requirements and develop a M&O contract for the modern era. SLAC and LBL describe relationship building as a major benefit of the RWG process – in addition to improvements in contract execution.

Recommendations to align all three parties for mission success:

- Establish regular communication between site-office, DOE program, and Lab leadership
- Involve Federal employees in OSELP
- Promulgate the philosophy and relationship building experience of RWG

THINK PIECE

CREATING LEADERS PART 2:

RECOMMENDATIONS FOR THE FUTURE

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Recommendations to the NLDC

- Resolve stewardship of the program
- Include feds in the program from site offices or HQ
- Modify think piece process/expectations

BACKUP SLIDES

OSELP Observation: Strong relationships correlate with effective mission delivery

GO/CO overarching roles: WHAT vs. HOW

- The long-term VISION for S&T comes from the community (labs, industry, academia)
- Prioritization and strategic definition of MISSION comes from DOE
- Site Offices ensure Labs meet contractual obligations
- DELIVERY on that mission HOW it is executed - is the responsibility of the Labs

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Reports new and old describe need to strengthen relationships between DOE and Labs

Revolutionary Working Group

BERKELEY LAB Lawrence Berkeley National Laboratory

SLAC and LBL describe RWG process as a relationship building activity – in addition to improvements in contract execution. *Recommendation*: Pilot RWG with NNSA lab. Focus on discrete part, like Radiological Safety or SPP.

Strengthening Relationships to Improve Mission Delivery

A theme emerging from our OSELP experience has been that strong relationships correlate with effective mission delivery

GO/CO overarching roles

- The long-term vision of the WHAT must come from the community (e.g. labs, industry, academia)
- The short-term prioritization and definition of WHAT comes from DOE should be big picture
- Delivery of that short-term WHAT (the HOW) is the responsibility of the laboratories

Aligning the three legs—laboratories, site offices, and the DOE program—in delivery of the mission, with each accountable for their respective roles

- Communicating programs with site office staff
- Involving feds in OSELP (ties in with Leadership think piece)
- Promulgating the philosophy and relationship-building experience of the RWG