

## Terms of Sale

HEAL THY SELF HUB AUS – The Rabbit Hole to Self-Mastery

**Effective Date: [9/10/2025]**

### 1. Introduction

Welcome to HEAL THY SELF HUB AUS. These Terms of Sale govern all purchases made through our website, digital platforms, and authorised distributors relating to The Rabbit Hole to Self-Mastery and its associated digital content, including but not limited to written chapters, audio recordings, and other downloadable or streaming materials (“Products”).

✓ By completing a purchase through our website, you enter into a legally binding agreement with Heal Thy Self Hub AUS and agree to these Terms of Sale.

✗ If you do not agree to these Terms, please do not proceed with any purchase.

### 2. Digital Products and Access

All products offered by *Heal Thy Self Hub AUS* are delivered digitally. Upon successful payment, customers will receive immediate access to their purchased chapter(s) and/or audio content in two ways:

1. **Email Confirmation:** A confirmation email will be sent to the address provided at checkout, containing your official receipt and a secure link to download or stream your purchased content.
2. **On-Screen Notification:** After payment is successfully processed, a confirmation message will appear below your



purchase receipt, displaying an instant download link for your chapter(s) or audio file(s).

Please ensure that you provide a correct and current email address at the time of purchase. HEAL THY SELF HUB AUS is not responsible for failed or delayed deliveries resulting from incorrect contact information supplied by the customer.

### **3. Final Sale – No Refunds or Exchanges**

All purchases of The Rabbit Hole to Self-Mastery digital chapters and audio content are final at the time of purchase.

Because these items are digital in nature and immediately accessible upon payment, no refunds, no returns, or no exchanges will be offered or provided under any circumstance, including but not limited to:

- ✗ Change of mind
- ✗ Accidental purchase
- ✗ Incompatibility with your device or platform
- ✗ Failure to download or access due to incorrect contact details provided at checkout

This policy is in full compliance with the Australian Consumer Law, which allows sellers to exclude refunds for digital products once access has been granted, provided the goods are accurately described and free from major defects.

### **4. Customer Responsibility**

By purchasing any digital content from Heal Thy Self Hub AUS, you agree to:

- ✓ Provide accurate personal and payment information.



- ✓ Use your own email address and contact details.
- ✓ Retain your download links and receipts for your personal records.
- ✓ Access the material for personal, non-commercial use only.

## **5. Intellectual Property**

All HEAL THY SELF HUB AUS materials — including The Rabbit Hole to Self-Mastery, its chapters, audio files, artwork, and written materials — are protected by copyright and intellectual property laws. You may not reproduce, share, or distribute any content without written permission from the author, **Cherina Lea Brown**, or an authorised representative of HEAL THY SELF HUB AUS.

## **6. Updates and Complimentary Editions**

From time to time, HEAL THY SELF HUB AUS may release updated versions of chapters or audio files to reflect creative, editorial, or legal refinements. Existing customers may, at the discretion of the author, receive updated editions in-kind as a gesture of appreciation. These updates are offered voluntarily and do not affect the original purchase agreement or refund policy.

## **7. Contact**

For any questions, support requests, or assistance with your order, please contact:

**Email:** [support@healthyselfhubaus.com.au](mailto:support@healthyselfhubaus.com.au)

**Entity:** HEAL THY SELF HUB AUS

Founder and Author: Cherina Lea Brown

If your purchase link is faulty, inaccessible, or you believe there has been an error on our part, please contact [support@healthyselfhubaus.com.au](mailto:support@healthyselfhubaus.com.au) so that we can promptly assist you.



## **8. Acknowledgement**

- ✓ By proceeding with a purchase, you confirm that you understand and accept that:
- ✓ All sales are final.
- ✓ No refunds or exchanges will be provided.
- ✓ You are purchasing digital content for personal use.

## **9. Applicable Laws and Consumer Rights**

All transactions with HEAL THY SELF HUB AUS are governed by the laws of Australia, specifically the Australian Consumer Law (ACL), which is contained in Schedule 2 of the Competition and Consumer Act 2010 (Cth).

The following legislation may also apply, as relevant to your purchase and use of our products:

- Competition and Consumer Act 2010 (Cth) — including the Australian Consumer Law (Schedule 2), which outlines consumer guarantees, rights, and obligations.
- Fair Trading Act 1987 (NSW) — mirrors and supports the Australian Consumer Law at a state level.
- Electronic Transactions Act 1999 (Cth) and Electronic Transactions Act 2000 (NSW) — govern online contracts and digital communications.
- Copyright Act 1968 (Cth) — protects the intellectual property of all written, audio, and visual materials.
- Privacy Act 1988 (Cth) — regulates the collection, use, and protection of personal information.
- Criminal Code Act 1995 (Cth) — includes offences related to online deception, fraud, and identity misuse.



**ABN: 50 370 734 701**

**Nothing in these Terms is intended to exclude or modify the guarantees, rights, or remedies available to consumers under Australian law that cannot be lawfully excluded or limited.**

**HEAL THY SELF HUB AUS** operates in alignment with Australian Consumer Law to ensure transparency, fairness, and respect for all customers.

**HEAL THY SELF HUB AUS** reserves the right to update or modify these Terms of Sale at any time. Any changes will take effect immediately upon being published on our website. We encourage you to review these Terms periodically.

