

Appointment Policy

Last minute schedule changes directly affect our operations and income, which as you can imagine is detrimental to a small business. For this, C Divine Lashes values your business and ask that you respect our business scheduling policies.

Late

If you arrive more than 15 minutes past your scheduled appointment time, we will have to cancel and reschedule your appointment.

Cancellations

Please notify us **at least 24 hours in advance** of any cancellation. Any cancellations with less than 24 hours notice are subject to a cancellation fee of \$50.

No Shows

Please understand that when you forget or cancel your appointment without notice, I miss the opportunity to fill that appointment time and my client waitlist misses the opportunity to receive services at that time. For this, "No Shows" will be charged 100% of the reserved service amount.

If, for any reason, you feel dissatisfied with any of our services, please bring this to management's attention. We appreciate all feedback, negative or positive, from our clients to better serve you.

As part of our service, we like to provide follow-up by phone, text, or email.

C Divine Lashes
cdivinelashes.com
(940) 206-1395