



# 2024-2025 MEMBERSHIP PACKAGES & PRICING

**Starting DECEMBER 1, 2024**

All memberships have access 24/7 with no restrictions during public hours. Members must open a tab and will have access to food and drink during public hours. Members may not bring any outside food or drink during public hours.

## **ALPHA MEMBERSHIP | \$99.00 per month for 12 months, auto-renew**

With Alpha, members can book one reservation, up to three hours in length, up to 72 hours (3 days) in advance. Limited to the member and one additional guest. Additional guests, up to two, can be added for an extra \$10 per guest.

## **BRAVO MEMBERSHIP | \$119.00 per month for 12 months, auto-renew**

With Bravo, members can book two reservations, up to three hours in length, up to 120 hours (5 days) in advance. Limited to the member and one additional guest. Additional guests, up to two, can be added for an extra \$10 per guest.

## **ZULU MEMBERSHIP | \$139.00 per month for 12 months, auto-renew**

With Zulu, members can book two reservations, up to three hours in length, up to 240 hours (10 days) in advance. Limited to the member and three additional guests. No additional guests are permitted as each sim can host up to four people.

## **VETERAN-ACTIVE DUTY MEMBERSHIP | \$99.00 per month for 12 months, auto-renew**

Veterans and active-duty members receive the BRAVO membership at Alpha pricing.

## **PRIVATE PARTY BENEFIT**

All members can book one FREE 3-hour party for up to 20 people between the Monday after Father's Day and September 30th. This includes up to five bay/table rentals for free. Food and drink must be purchased from the venue and sales tax and gratuity must be paid. One party per membership per year.



# MEMBERSHIP

## POLICIES, RULES, REGULATIONS

- HOURS OF OPERATION** | Public hours as of September 16, 2024, will be as follows: Monday through Saturday, 6 pm to Midnight, and Sunday from 12-8 pm. During these hours member scan purchase food or drink from the venue and no outside food or drink may be brought into the venue. These hours can change at any time as determined by ownership, and private parties or events can be scheduled during membership hours.
- MEMBERSHIP ACCESS & GUESTS** | Members must use their Trackman account to book all sim times. Members must be present for reservations. Members may not share their access codes with guests. Guest limits must be followed by members. Any additional guests will be billed to the member at \$10 per guest per visit. At no time shall there be more than one member and three guests permitted per sim reservation. If a member wishes to book a private party during membership hours, the event needs to be coordinated with ownership.
- SURVEILLANCE** | The company uses video and audio surveillance when a staff member is not present for membership hours. The company will watch the video footage of all membership use to ensure rules are being followed.
- CLEANING & MAINTENANCE** | The company does not guarantee staffing during membership hours. Members are required to keep their sims clean and report any issues that arise. A cleaning cart, vacuum, and garbage cans are provided to clean up after yourself. Failure to clean or maintain your reserved sim may result in a cleaning fee of \$25. Your membership provides you with access – it does not provide you with a maid.
- FOOD & DRINK** | The company makes no assurance that food or beverage service will be available during membership hours. Members may bring snacks or non-alcoholic drinks to consume during their reservation. Members must clean up after themselves, which includes sweeping under furniture and wiping down tables and chairs after use. Under no circumstances is a member or a guest to bring alcohol into the facility or consume alcohol during a membership reservation. Alcohol is NOT permitted during membership hours.
- SMOKING & VAPING** | There is absolutely no smoking or vaping inside Canteen Golf & Billiards.
- EQUIPMENT CARE** | Members can use their assigned golf bay or pool table but must take care to ensure the equipment is cared for and used properly.
  - Pool tables must be opened and closed properly after each use to include removing the table cover, activating the IQ Reality system or overhead lights, cleaning, turning off the equipment, and covering the table. Tables and cue sticks should be wiped down after use and stored neatly for the next user. There are no timers on the pool tables, so please be aware that another member may be coming in after you, so please watch your time.
  - Golfers must use their assigned bay and enter their access code to use the Trackman systems. Upon the expiration of their assigned time, the bay will lock out. At this point the member should return all balls and tees to the table, wipe down the table and chairs, and be sure the floor under the furniture and the green are clean and free of debris.
  - Orientation for new members will happen once per week on Sundays to help guests become familiar with our systems and how to troubleshoot issues as they may arise.
- MEMBER EVENTS** | The company may from time to time host member only events where members can bring guests for no additional charge, and the kitchen and bar will be open for service. These events will be posted and advertised in advance.
- MEMBERSHIP LIMITS** | The company intends to only offer up to 200 memberships in the 2024-2025 season. This will ensure that all members have access to sim use. The company reserves the right to adjust this number in the future as needed based on membership usage and demand.
- MEMBERSHIP ACCESS** | Members understand that this a membership, and memberships can be revoked at any time by ownership for abuse, neglect, and failure to follow house rules. Membership is a 12-month commitment and cannot be canceled for any reason. The company will use all means necessary to collect membership dues.