

Subject: Thank You for Your Support

Dear Ventura Homeless Prevention Team,

My name is Amanda Ponce, and I wanted to take a moment to sincerely thank you for your generous support in helping me with the \$1,049 toward my back rent. Your assistance came at a time when I was facing the very real fear of eviction, and I am beyond grateful for your compassion and commitment to families in crisis like mine.

In July 2023, my home experienced a fire due to a heat lamp accident involving our family's reptile. That unexpected disaster placed a huge emotional and financial strain on my family, as I was already struggling to stay afloat.

I recently got married in April of this year, but prior to that, I was a single mother of four children of my own. On top of that, I have also taken on full responsibility for my sister's three children, bringing the total to seven children under my care. Every day has been a balancing act as far as getting the kids up, to school, to sports practices, and doing my best to keep them safe, active, and focused. It hasn't been easy, but I've done it with love and persistence.

I especially want to thank Amber Hanson, my resource manager, who connected me with your incredible team and helped guide me through this process. With your help, I now have a chance to rebuild some stability for my family and focus on keeping our home safe and secure.

Thank you again for everything. Your kindness gave me a second chance and a sense of hope I truly needed.

With deep gratitude,

Amanda Ponce