

## Yatala Glass & Aluminium Terms & Conditions

Upon agreement to engage Yatala Glass to complete any scope of works you are agreeing to the following terms and conditions.

### 1. QUOTATIONS & ORDERS

Quotations given and orders accepted are subject to the following conditions:

(a) All quotations are valid for **30 days only**; Yatala Glass reserves the right to adjust the quoted price or withdraw this quote.

(b) Unless otherwise agreed in writing, quotations given, and orders accepted are based on Yatala Glass's rates and costs as at the date of quotation of materials, transport, labour, and other costs.

(c) Any alteration in quantity, size, specifications, scope of work or delivery may incur an adjustment in price regardless of what was originally quoted.

(d) All orders that require to be suspended, cancelled or amended will need to be advised to Yatala Glass in writing and understand that the liability for all costs incurred by Yatala Glass, including but not restricted to purchases, stocks, work in progress, labour costs or unrecovered overheads consequent upon the suspension, cancellation or amendment of any order agreed to by Yatala Glass falls upon the customer.

(e) Orders are accepted subject to Yatala Glass's minimum order conditions and manufacturing limitations for various items.

### 2. PAYMENT

(a) The customer understands that prices are subject to change at any time at Yatala Glass's discretion.

(b) The Customer understands that before any orders will be processed by Yatala Glass as per terms & conditions also listed on official quote supplied; a 50% deposit minimum or full payment is required.

(c) The Customer understands that orders are to be paid in full before the products will be released for collection.

(d) The Customer understands that Yatala Glass does not offer refunds on materials or orders for change of mind; and that Yatala Glass is under no obligation to accept returned materials.

### 3. LIABILITY

Yatala Glass will take and ensure the utmost care is given when handling customers own property, glass, frames, and furniture. 'Customer Own Orders' are in accordance to the following conditions:

(a) The Customer acknowledges that they are leaving their property in the care of Yatala Glass and that they have been made aware of any risks of damage to their property when the job they require is carried out.

(b) The Customer understands the above and acknowledges that by agreeing to leave their property in the care of Yatala Glass is at their own risk; any damage incurred is not the responsibility of Yatala Glass.

(c) The Customer understands that in the event damage is incurred to their property, it is the customers responsibility to replace.

### 4. DELIVERY & INSTALLATION

(a) The Customer understands that Yatala Glass is not responsible for obtaining correct or giving advice on the specifications required to install, engineer or manufacture building, window or door systems in terms of wind loading, fire resistance products, locations of electrical wires and plumbing pipes and surveying of proposed area where works will be installed. The customer understands that they are liable to source this information and provide to Yatala Glass.

(b) The Customer understands that Yatala Glass will use reasonable endeavours to deliver and/or install goods and work in accordance with the customers schedule; and that The Customer understands that if goods or work are delayed for any reason beyond the control of Yatala Glass due to but not limited to; stock availability, emergency jobs that overrule or outside elements such as bad weather; that Yatala Glass reserve the right to notify the customer and reschedule for the next available appointment.

(c) The Customer understands and acknowledges that Yatala Glass will take the necessary precautions but is not liable for any damage caused to the area including gyprock walls or similar, window frames or furniture where the customer has requested works to be installed/fixes or delivered. Any damage is liable by the customer unless otherwise stated in writing and agreed to by Yatala Glass.