



Thank you for calling before you dig

You are receiving this because you or a member of your company, organization or household provided this email address while submitting a recent request for utility location services.

Dear Excavator,

Our records show that you or a member of your company, organization or household recently contacted your local One-Call center to have utilities located and marked in preparation for a digging project near one of our pipelines. On behalf of Phillips 66 I'd like to thank you for making this important call, which protects you and others near the pipeline.

[Learn more about what to do after calling 811.](#)

Please share the following information with anyone in your company, organization or household responsible for digging or making One-Call notifications.

Because digging safely is important, Phillips 66 is joining the underground utility industry in declaring August 11 (8/11) as 811 Day to promote safe digging practices.

You can help by continuing to call 811 before every dig and encouraging others to do the same. Once you've called, wait the required amount of time (2-3 business days) before proceeding.

Next, dig carefully around the marks, using hand-digging techniques when appropriate. If you're still working but the marks are expired or no longer visible, call to have them located again.

If you see others digging and there are no flags or marks on the ground, ask them if they have called 811. If they haven't, for their safety ask them to call and have buried utilities located before continuing.

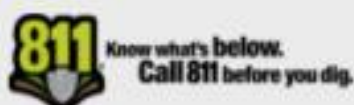
**"All of it could have
been prevented with a
simple call to 811."**

[Read what happened when one excavator didn't call 811.](#)

Calling 811 is a critical step in the project planning process, helping you stay out of harm's way—and ultimately saving money, time and lives. Always remember to "Call Before You Dig," and thank you again for taking the time to make this important call.

To learn more about pipeline safety, please visit phillips66pipeline.com.

If a pipeline has been pulled, jarred, snagged, nicked, dented, scraped or touched in any way, dial 911 to report, then contact the Phillips 66 Pipeline emergency line at 1-877-267-2290.



Learn more about 811, the national "Call Before You Dig" phone number



Access the Common Ground Alliance's best practices for excavation



Find all transmission pipelines in the area where you work