



Scaletec Plus® FAQ and Answers

1. How long does it take to remove calcium scale on pool surfaces and tile?

Depending on the thickness of the scale will determine cleanup time.

During non-swimming season: 1-2 weeks.

During the swim season 2 to 4 weeks and as long 6 weeks

2. I added Scaletec Plus® but it did not remove the tile line scale. What happened?

It's possible your chlorine is too high, or the pool was recently shocked. You could also have hard silica scale which can only be removed mechanically like hard scrubbing, bead blasting process and hazardous hydrofluoric acid – not recommended.

3. If I have hard silica scale, what can I use to prevent in the future? *Use the Beautec® Ultimate Scale-Stain Controller which prevents both calcium and hard silicate scales.*

4. Can I add too much Scaletec Plus®? *No, because the product is non-hazardous and more you add the quicker the cleanup. Most pools need one 64 oz. bottle per 10,000 gallons. Double the dosage for heavily scaled pools.*

5. What level of chlorine should I maintain?

3 ppm or lower. The lower the better.

6. How soon can we use the pool after treatment?

Swimmers can use pool right away.

7. What is the composition of Scaletec Plus®?

It's a proprietary trade blend of organic polymers and organo-phosphate descalers that will not cause algae growth.

8. Will Scaletec Plus® increase phosphate levels in my pool? *It may minimally increase phosphate levels in your pool by removing old phosphate buildup on pool surfaces when the pool was first built.*

9. Should I lower pH during cleanup period?

Lower pH to 7.0 to 7.4 for faster cleanup. Maintain normal pH after cleanup.

10. Will Scaletec Plus® clog my pool filters?

No, it will break down and dissolve scale on filter surfaces and make it easier to clean.

11. Is treated pool water damaging to our plants?

No, not at all.

12. After cleanup period, what else should I do to the pool water?

Check and balance the chemicals. In some cases, if TDS or conditioner levels are you may need to drain the pool. Check with your pool professional for further advise.

13. How can I prevent future scale buildup on surfaces and tile?

Add Beautec® Ultimate Scale-Stain-Scum and Salt Cell Cleaner. This product is a multi-scale and stain product that will prevent both calcium and hard silicate scales – the type acid will not remove. Beautec® will last up to at least 6 months per application.

14. Will Scaletec Plus® clean my Salt generator?

Yes, as long as it's turned off.

15. Is Scaletec Plus® safe for all types of pool surfaces?

Yes.

16. Why do I have to turn off my salt system during cleanup period?

Because® as it makes chlorine it will burn up or break-down Scaletec Plus®.

If you have not found the answer to any of your questions, please call 1-800-289-7660 or direct 1-559-299-7660.

