



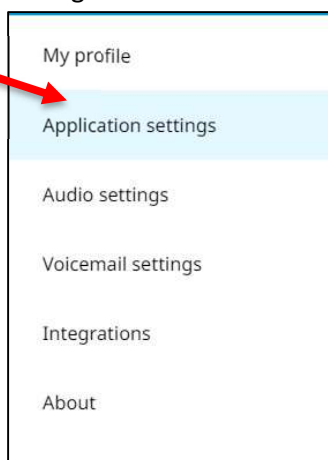
Elevate App Installation for a PC

This instruction is to show you how to install the Elevate app for your PC.

1. Open a web browser and navigate to <https://serverdata.net/elevateapps>
2. A webpage will open for Elevate. Click on the *Download Elevate for PC* link



3. You will download a file called elevate-uc.exe.
4. Install this file and allow it to run, installation options allow it for all users, and the rest allow the default settings, the last page make sure that the box it checked to Run Elevate app.
5. Elevate UC app will open at the login window. Login with your email credentials.
 - a. Click Next
 - b. Click Softphone and click Start
6. Additional settings. Click on the user icon in the bottom left corner and select Application settings





7. From the Application settings you have several choices to turn on and off visual and audio notifications.

Application Settings

- ☐ Receptionist view
Receptionist view enables a receptionist to efficiently manage large call volumes. [Learn more](#)
- ☒ Enable visual incoming call notifications
Display a notification on your desktop when you receive an incoming call.
- ☒ Enable audio incoming call notifications
Play 'ringing' sound when you receive an incoming call.
- ☒ Enable visual incoming chat notifications
Display a notification on your desktop when you receive a new message.
- ☒ Enable audio incoming chat notifications
Play a sound when you receive a new message.
- ☒ Enable visual incoming voicemail notifications
Display a notification on your desktop when you receive a new voicemail.

8. Select Audio settings for additional settings

- My profile
- Application settings
- Audio settings**
- Voicemail settings
- Integrations
- About



9. From the Audio settings you can select the speakers and microphone or headphone

Audio

Speaker: Speakers (Synaptics Audio)

Microphone: Microphone Array (Synaptics Audio)

SAVE CHANGES

Device integration

Poly headset integration

Enables you to pick up and hang up calls by pressing a button on your Poly (Plantronics) headset. [Learn more](#)

Disabled

10. When you are done for the day, you can log out by clicking on the user icon and click on *Log Out*.

